

---

## Overview and Scrutiny Committee

---

MONDAY, 6TH OCTOBER, 2008 at 19:00 HRS - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

MEMBERS: Councillors Bull (Chair), Adamou (Vice-Chair), Aitken, Alexander, Dodds, Egan and Winskill

Co-Optees: Ms. F. Kally plus 2 Vacancies (parent governors), L. Haward plus 1 Vacancy (church representatives)

### AGENDA

#### 1. WEBCASTING

**Please note:** This meeting may be filmed for live or subsequent broadcast via the Council's internet site - at the start of the meeting the Chair will confirm if all or part of the meeting is being filmed. The images and sound recording may be used for training purposes within the Council.

Generally the public seating areas are not filmed. However, by entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.

If you have any queries regarding this, please contact the Committee Clerk at the meeting.

#### 2. APOLOGIES FOR ABSENCE

#### 3. URGENT BUSINESS

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item below. New items of exempt business will be dealt with at item below).

#### **4. DECLARATIONS OF INTEREST**

A member with a personal interest in a matter who attends a meeting of the authority at which the matter is considered must disclose to that meeting the existence and nature of that interest at the commencement of that consideration, or when the interest becomes apparent.

A member with a personal interest in a matter also has a prejudicial interest in that matter if the interest is one which a member of the public with knowledge of the relevant facts would reasonably regard as so significant that it is likely to prejudice the member's judgment of the public interest **and** if this interest affects their financial position or the financial position of a person or body as described in paragraph 8 of the Code of Conduct **and/or** if it relates to the determining of any approval, consent, licence, permission or registration in relation to them or any person or body described in paragraph 8 of the Code of Conduct.

#### **5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS**

To consider any requests received in accordance with Part 4, Section B, paragraph 29 of the Council's constitution.

#### **6. GP NEW SERVICE SPECIFICATION**

Presentation by James Slater, Haringey TPCT.

#### **7. THE LAURELS PMS PRACTICE - PROPOSAL BY HARINGEY TPCT TO DEVELOP SERVICES (PAGES 1 - 4)**

(Report of the Chair of Overview & Scrutiny) To inform Members of the Committee of proposals to develop services at the Laurels PMS practice and approve the setting up of a small panel of non Executive Members to look at these in detail and respond to the consultation thereon.

#### **8. SCRUTINY REVIEW OF PROPOSAL BY BARNET, ENFIELD AND HARINGEY MENTAL HEALTH TRUST TO RESTRUCTURE HARINGEY MENTAL HEALTH ACUTE CARE SERVICES - SCOPE AND TERMS OF REFERENCE (PAGES 5 - 14)**

(Report of the Chair of Overview & Scrutiny) To approve the scope and terms of reference for the scrutiny review set up to respond to the proposal by Barnet, Enfield and Haringey Mental Health Trust to close an acute ward at St. Ann's Hospital.

**9. CABINET MEMBER QUESTIONS: CABINET MEMBER FOR LEISURE, CULTURE & LIFELONG LEARNING (PAGES 15 - 18)**

Briefing from Councillor Dhiren Basu, Cabinet Member for Leisure, Culture & Lifelong Learning

**10. SPORTS AND PHYSICAL ACTIVITY STRATEGY (PAGES 19 - 34)**

(Report of the Director of Adult, Culture and Community Services) To provide an update to Cabinet on work being undertaken to increase levels of participation in sport and physical activity and reduce inactivity.

**11. CULTURAL STRATEGY (PAGES 35 - 66)**

(Report of the Assistant Director - Culture, Libraries & Learning) To provide an update on the development of Haringey's new Cultural Strategy and seek comments on the draft as part of the consultation process.

**12. CABINET MEMBER QUESTIONS: CABINET MEMBER FOR ENVIRONMENT & CONSERVATION (PAGES 67 - 70)**

Briefing from Councillor Brian Haley, Cabinet Member for Environment & Conservation.

**13. THE ADMINISTRATION OF THE BLUE BADGE SCHEME IN HARINGEY (PAGES 71 - 78)**

(Report of the Director of Urban Environment) To advise and update Members on progress made in implementing the recommendations of the Environmental Services Scrutiny Panel following its review of Blue Badge Administration in July 2003.

**14. CABINET RESPONSE TO IMPROVING ROAD SAFETY IN HARINGEY - UPDATE OF RECOMMENDATIONS (PAGES 79 - 114)**

(Report of the Director of Urban Environment) To receive an update of the recommendations of the Scrutiny Review.

**15. SCRUTINY REVIEW OF CHILDREN'S CENTRES (PAGES 115 - 130)**

(Report of the Chair of the Review Panel) To approve the final report of the Scrutiny Review of Children's Centres.

**16. MINUTES (PAGES 131 - 176)**

To confirm and sign the minutes of the following meetings:

- 28 July 2008
- 29 July 2008 (special meeting)
- 19 August 2008 (special meeting)
- 10 September 2008 (special meeting)

## **17. NEW ITEMS OF URGENT BUSINESS**

Yuniea Semambo  
Head of Member Services  
River Park House  
225 High Road  
Wood Green  
London N22 8HQ

Jeremy Williams  
Principal Committee Co-Ordinator  
Tel: 020-8489 2919  
Fax: 020-8489 2660  
Email: [Jeremy.williams@haringey.gov.uk](mailto:Jeremy.williams@haringey.gov.uk)

26 September 2008

Agenda item:

**Overview & Scrutiny Committee****On 6 October 2008**

Report Title: **The Laurels PMS Practice – Proposal by Haringey TPCT to Develop Services**

Report of: **Chair of Overview and Scrutiny Committee**

Wards(s) affected: **St. Ann's, Seven Sisters, Tottenham Green**

Report for: **Non-Key Decision**

### 1. Purpose

To inform Members of the Committee of proposals to develop services at the Laurels PMS practice and approve the setting up of a small panel of non Executive Members to look at these in detail and respond to the consultation thereon.

### 2. Recommendations

- 2.1 That the Committee appoint a small panel of non Executive Members, to be chaired by the Chair of the Committee, to consider the proposals to develop services at the Laurels.
- 2.2 That the Chair and Opposition Spokesperson be delegated responsibility to approve the response to the consultation by the Committee.

Contact Officer: **Rob Mack, Principal Scrutiny Support Officer**

Tele: **020 8489 2921**

E-Mail: **rob.mack@haringey.gov.uk**

### 4. Reasons for any change in policy or for new policy development (if applicable)

Not applicable

### 5. Local Government (Access to Information) Act 1985

The background papers relating to this report are:

GP Provision in Derbyshire – outcome of appeal; DHN Briefing 30/8/2006

These can be obtained from Robert Mack – Principal Scrutiny Support Officer on 020 8489 2921, 7<sup>th</sup>. Floor, River Park House

e-mail: [rob.mack@haringey.gov.uk](mailto:rob.mack@haringey.gov.uk)

## 6. Report

- 6.1 Haringey TPCT have advised the Committee of its intention to extend and improve the primary care services provided at the Laurels Healthy Living Centre, St Ann's Road, N15 and have also sought the Committee's views as to the proposed consultation arrangements. The process undertaken by the TPCT will include seeking, by way of procurement, an alternative primary care provider for the Laurels PMS Practice based there.
- 6.2 The Laurels Healthy Living Centre has been the subject of recent debate at the Committee and the TPCT has reported on its efforts to improve and extend services there. The Centre accommodates two GP practices, one of which - The Laurels PMS Practice - is directly managed by the TPCT.
- 6.3 The TPCTs Primary Care Strategy has identified the Laurels as one of its Neighbourhood Health Centres from which the TPCT wishes to deliver extended hours primary care services. The TPCT, as part of its Investment Strategy, has therefore decided to extend and improve the services provided by the Laurels PMS Practice. This is aimed to take effect from April 2009. In specific terms, this will include:
  - 12-hours opening (0800 – 2000) 7 days a week;
  - Pre-booked appointments & a walk-in service for registered patients; and
  - Walk-in service for people not registered at The Laurels.
- 6.4 In so doing, the TPCT will also comply with the Department of Health requirement for each PCT to establish a "GP-led Health Centre" by April 2009.
- 6.5 There are approximately 5,500 or so patients registered with the Laurels PMS Practice and it is envisaged that they will benefit from extended hours opening and walk-in access to their clinicians, as well as access to the range of other services now available at The Laurels, such as phlebotomy.
- 6.6 The TPCT intends to consult with patients and other stakeholders during October. In addition, all patients registered with the practice have already been written to advising them of the intended change in service. In addition, notices have been displayed within the Laurels Healthy Living Centre and two meetings for patients are to be held.
- 6.7 Under current Department of Health rules and in order to comply with EU law, the TPCT is required to seek a provider for this service by way of open procurement.

As such, local GP practices will be open to apply as will GP out-of-hours co-operatives other social enterprises or independent sector providers. The TPCT acknowledges the fears expressed by some people that this represents “privatisation of the NHS” and has been asked if it can restrict eligible providers to local GPs. The TPCT has sought advice on this and is unable to accede to it.

- 6.8 The procurement process is lengthy, rigorous and prescriptive. In order to comply with the DH deadline of April 2009, the TPCT has already had to publish an advertisement of the vacancy to prospective providers. The TPCT has stated that it would welcome views from the Committee as to how it can incorporate local stakeholders and their views in the procurement and selection process.
- 6.9 Case law has established the obligation of the TPCT to consult when putting local services out to tender. However, this consultation would be under the Trust’s general obligations under Section 242 of the National Health Service Act 2006. This is the general legal duty that has been placed on the NHS to consult and involve service users. It must be stressed that this is *not* the legislation applying to “substantial variations” to local health services (Section 7 of the Health and Social Care Act 2001). In particular, a change of provider cannot in itself be considered to be a significant change to local services. Consultation under Section 242 carries no right of referral to the Secretary of State and there is no obligation on NHS bodies to comply with views received although there is encouragement them to respond appropriately.
- 6.10 Members of the Committee visited the Centre on 3 September and have indicated their wish to have specific input into the consultation. In order to provide the necessary time to look at the proposals in detail and receive the input of local stakeholders, including appropriate ward Councillors, it is proposed that a small panel of Members be appointed by the Committee on its behalf. This would be chaired by the Chair of the Committee. It is envisaged that this would meet once and provide feedback on behalf of the Committee. The Committee is asked to approve these arrangements and the membership of the Panel. In addition, the Committee is asked to delegate responsibility for approving the final comments on the proposed changes to the Chair of the Committee and the opposition spokesperson in order to meet with the Trust’s consultation deadlines.

## **7. Legal and Financial Implications**

- 7.1 There are no obvious financial implications for the Council. The legal implications have been described above in the body of the report.

## **8. Chief Financial Officer Comments**

- 8.1 There are no direct financial implications for the Council arising from the proposals to develop services at the Laurels PMS practice.

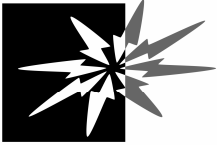
## **9. Head of Legal Services Comments**

Comments will be available at the meeting.

**10. Equalities Implications**

- 10.1 Particular health inequalities exist within the Borough and these are pronounced in the east of the Borough. Members may wish to ensure that the new arrangements for the PMS practice at the Laurels facilitate better access to services for all sections of the community.





**Haringey** Council

Agenda item:

**[No.]**

**Overview and Scrutiny Committee on 6 October 2008**

**Report Title:** Scrutiny Review of Proposal by Barnet, Enfield and Haringey Mental Health Trust to Restructure Haringey Mental Health Acute Care Services – Scope and Terms of Reference

**Forward Plan reference number (if applicable):** N/A

**Report of:** Chair of Overview and Scrutiny Committee

**Wards(s) affected:** All

**Report for:** N/A

**1. Purpose**

1.1 To approve the scope and terms of reference for the scrutiny review set up to respond to the proposal by Barnet, Enfield and Haringey Mental Health Trust to close an acute ward at St. Ann's Hospital.

**2. Introduction by Cabinet Member (if necessary)**

2.1 N/A

**3. Recommendations**

3.1 That the scope and terms of reference for the review, as outlined in the report, be approved.

3.2 That the temporary suspension to the work of the Panel caused by the delay in the commencement of the formal consultation period on the Mental Health Trust's proposed changes to services be noted.

Contact Officer: **Rob Mack, Principal Scrutiny Support Officer, 020 8489 2921**  
[rob.mack@haringey.gov.uk](mailto:rob.mack@haringey.gov.uk)

#### **4. Local Government (Access to Information) Act 1985**

##### 4.1 Background Papers:

Improving Mental Health Services in Haringey – Draft Consultation Plan and Document – Barnet, Enfield and Haringey Mental Health Trust

#### **5. Report**

- 5.1 As previously reported to the Committee, Barnet, Enfield and Haringey Mental Health Trust have recently made proposals to make changes to their inpatient services within the Borough. The proposals involve the closure of an acute adult inpatient ward at St. Ann's Hospital. This is intended to allow re-investment of resources into (i). their Community Home Treatment Team to enable more people to benefit from Home Treatment and (ii). the remaining in-patient wards in order to improve establishments and reduce reliance on temporary staffing.
- 5.2 The Trust is of the view that their Home Treatment Teams, as currently established, are meeting their national targets and could treat more people at home, prevent more admissions and support people to return home earlier if there were more staff available to enable this. The proposed change was identified as a requirement of the Haringey Joint Health and Social Care Mental Health Strategy 2005-2008, which cited the Haringey model as being over-reliant on institutionalised, hospital based care and requiring a shift of resource from hospital to community. This has been confirmed by benchmarking undertaken by the Trust. They also feel that the current inpatient staffing establishments are insufficient to meet modern requirements.
- 5.3 The Trust feels that the changes will improve the quality of care to service users within the Borough. National audits identify that people prefer the opportunity to receive their care at home rather than having to be admitted to hospital. They feel that avoiding admission also improves opportunities for recovery. Research has shown that some communities, particularly black and minority ethnic communities, also prefer home treatment where this is appropriate and available.
- 5.4 Individuals will be assessed for their suitability for home treatment. Risk assessment will form part of the process for deciding whether hospital admission or home treatment is appropriate. Some people will benefit from an increased opportunity to receive their treatment in their own environment. The Trust comments that this is not a new method of delivery in itself but a proposal to re-allocate further resources to more modern and effective models of service delivery. These are effective for a particular group of users who require care for an acute episode of illness but not necessarily hospital care if an alternative to admission can be provided.
- 5.5 The Trust feels that the changes will contribute to the delivery of local targets, increase, choice for patients and provide better value for money. In particular:
- There are local and national targets set for the number of home treatment episodes and a requirement for services to be delivered as close to home as possible.
  - Increasing the resource in Home Treatment Teams will enable more people to receive their care at home and more people to return home earlier in their stage of recovery.

- Not only is hospital admission expensive, it has a big impact on the individual's chance of recovery. The Trust feels that keeping people connected with their networks reduces the possibility of dependency.
- 5.6 The Trust accepts that the change does mean that there will be a fewer number of male acute admission beds. There are currently 92 adult acute beds and closing 16 male beds would reduce this to 76. The resources freed up will be transferred to enable more home treatment episodes and an improved level of staffing on the remaining wards to improve the therapeutic environment. Increasing the number of staff on the remaining wards will reduce the need for additional temporary staffing to cover periods of sickness absence, training etc, resulting in some efficiencies and improving continuity and quality on the wards.
- 5.7 The Trust reports that it has undertaken some consultation with users already. Whilst there is support for the direction of travel, there is also concern about how the transition of resources is undertaken.
- 5.8 The Director of Adults, Culture and Community Services (ACCS) has previously commented that, in broad terms, the MHT proposal to reduce inpatient capacity and redeploy resources into community Crisis services is in keeping with the existing Joint Mental Health Strategy. The proposal has caused some concern amongst service users and carer organisations in the borough due to a perception that community services are still adjusting to the service reconfiguration which took place in October 2007. Whilst there are still some difficulties, the service is continuing to improve and there has been some positive feedback on the single point of access to services now in place. Management support and action is under constant review to ensure that the teams are pro-actively working with the service users and carers affected by the changes.
- 5.9 ACCS considered that the proposal to close the ward needs to be reviewed in the context of the whole system of community services and current planning across the partner organisations. The areas for consideration include the possible impact on the existing community teams; the relationship between this development and plans to enhance and define community rehabilitation services and the potential for unplanned demand against purchasing budgets. In addition, for the council, ACCS will need to work closely with Housing colleagues to ensure that the pathways for Mental Health service users to obtain independent accommodation remain effective.

### **Consultation Arrangements**

- 5.10 There is a general requirement for NHS bodies to consult with patients and the public, including a duty to consult with Overview and Scrutiny Committee (OSC) under Section 11 of the Health and Social Care Act 2001. In addition, there is also a specific duty to consult on what are termed as "substantial variations" to local services under Section 7 of the Act. Legislation and relevant guidance does not define exactly what is a "substantial development" in service. Instead, NHS bodies and overview and scrutiny committees are advised to aim for a local understanding of the definition, taking into account;
- Changes in accessibility e.g. reductions or increases of services on a particular site or changes in opening times for a clinic

- The impact of the proposal on the wider community e.g. economic, transport, regeneration
- Patients affected e.g. changes affecting the whole population or specific groups of patients accessing a specialist service
- Methods of service delivery e.g. moving a particular service into a community setting rather than being hospital based.

5.11 Overview and Scrutiny Committee on 2 June 2008 approved the recommendation that this proposal be designated as a “substantial variation” to services and therefore subject to a statutory consultation process with OSC. This was due to:

- The number of patients potentially affected
- The nature of the changes in the method of service delivery, which involves moving a significant proportion of services from a hospital setting into the community,

5.12 The purpose of formal consultation with the Overview and Scrutiny Committee is to consider:

(i) whether, as a statutory body, the OSC has been properly consulted within the consultation process;

(ii) whether, in developing the proposals for service changes, the health body concerned has taken into account the public interest through appropriate patient and public involvement and consultation; and

(iii) whether, a proposal for changes is in the interests of the local health service.

5.13 The above matters are therefore the issues that the Panel will need to consider in making its formal response.

5.14 Cabinet Office guidelines recommend that full consultations should last a minimum of twelve weeks and that they should ensure that groups that are traditionally hard to engage are involved, in addition to the wider community and OSCs. The guidelines set out the basic minimum principles for conducting effective consultation and aim to set a benchmark for best practice. However, the guidance states that it may be possible for OSCs and NHS bodies to reach agreement about a different timescale for consultation, if appropriate.

5.15 In the event of the Committee finding that the consultation has not been adequate or a proposal is not in the interest of the local health service, it has the power to refer the issue to the Secretary of State for Health. Such powers should however only be used as a last resort and if it has not been possible to reach a local resolution.

### **Timescale**

5.16 The MHT originally set a consultation period to run from Monday 8 September to Wednesday 3 December. However, following the first meeting of the Panel, on 2 September, the Trust was informed that it was required to submit the proposal to NHS London for a pre-consultation review in order to test the soundness of the case of the change. NHS London is now requiring a pre-consultation review to be

undertaken by all Trusts proposing changes which local Overview and Scrutiny Committees have designated as being “substantial variations”. This process is likely to take form 6 to 8 weeks. As part of this process, the proposals will be considered by the National Clinical Advisory Team.

- 5.17 In the light of the changes to the consultation timetable, the Panel has decided that it would be prudent to wait until the consultation formally begins before resuming its work. This is because it is possible that changes to the proposals will be recommended by NHS London and, in addition, local circumstances may change in the interim period. It is possible, for instance, that the work that the Mental Health Trust is currently undertaking to reduce the length of hospital stays may yield results and this may change the views of stakeholders and users.

### **Terms of Reference:**

- 5.18 It is proposed that the terms of reference be as follows:

“To recommend to the Overview and Scrutiny Committee an appropriate response to the proposal by Barnet, Enfield and Haringey Mental Health Trust to restructure acute mental health services within Haringey and in particular;

(i) whether, as a statutory body, the OSC has been properly consulted within the consultation process;

(ii) whether, in developing the proposals for service changes, the health body concerned has taken into account the public interest through appropriate patient and public involvement and consultation; and

(iii) whether, a proposal for changes is in the interests of the local health service.”

- 5.19 Key areas for consideration by the Panel in reaching conclusions and recommendations will be the following:

- The impact on the existing community mental health teams and other support that will be required for the increased numbers of patients being treated within the community.
- The relationship between this development and plans to enhance and define community rehabilitation services
- Whether the remaining number of beds will be sufficient to meet demand
- The potential for unplanned demand against purchasing budgets
- The implications for carers
- The availability of suitable housing provision for patients leaving hospital and the adequacy of systems to reduce delayed discharges.
- Clarity on plans for reinvestment in the community therapeutic, treatment and assessment teams

### **Sources of Evidence:**

5.20 In undertaking this exercise, the Panel will consider the following:

- Research documentation and national guidance and targets
- Local strategy documents and statistical information, such as current and projected occupancy levels
- Comparison with other areas such as neighbouring boroughs
- Interviews with a range of stakeholders including the MHT, the Council's Adults, Culture and Community Services and Haringey TPCT
- Views of patient, user and carer representatives

5.21 It is proposed that the following organisations and individuals will be approached for their views on the proposals:

*Barnet, Enfield and Haringey Mental Health Trust*

Maria Kane, Chief Executive, BEH MHT  
Lee Bojtor, Borough Director - Haringey  
Andrew Wright – Director of Strategic Development  
Penelope Kimber – Engagement Manager  
Dr. Peter Sudbury – Clinical Director

*Council Services*

Lisa Redfern – Assistant Director, Adult, Culture and Community Services  
Douglas Maitland-Jones –Mental Health Service Manager, Adult, Culture and Community Services  
Matthew Pelling – Housing Commissioning Manager, Adult, Culture and Community Services  
Siobhan Harper - Head of Mental Health Commissioning Haringey TPCT/LBH Adult, Culture and Community Services  
Phil Harris – Assistant Director Strategic and Community Housing, Urban Environment  
Manager – Alexandra Road Crisis Centre

*The Cabinet*

Cllr Bob Harris – Cabinet Member for Health and Social Services

*Partners*

Helen Brown – Deputy Chief Executive, Haringey TPCT  
Lead mental health GPs within commissioning clusters

*Voluntary Sector*

MIND in Haringey  
Rethink  
HAVCO  
Haringey Racial Equality Council  
Ethnic minority/refugee and asylum seeker organisations

Tulip  
Open Door  
The Polar Bear Community

*User/Carer Groups*

Haringey LINKs  
Haringey Mental Health Carers Support Association  
Day Hospital Campaign Group  
Haringey User Network  
The Patients Council at St Ann's Hospital

*Staff/Professional Organisations*

UNISON  
Royal College of Nursing  
Royal College of Psychiatrists

*Others*

Mental Health Act Commissioners

**Membership of Panel:**

- Councillors Ron Aitken(Chair), Gina Adamou, David Beacham and Toni Mallett

**Provisional Evidence Sessions:**

Meeting 1 – 2 September 2008:

*Purpose:*

- To consider the draft consultation plan and document and approve terms of reference and scope for the review.
- To consider the MHT's proposals for the reconfiguration of acute services and, in particular, the closure of Finsbury Ward

*Background Information:*

- Draft scope and terms of reference for review
- BEH MHT's draft consultation document and supporting evidence;

*Possible Witnesses:*

Maria Kane, Andrew Wright, Lee Bojtor and Penelope Kimber - BEH MHT

Meeting 2 – Date TBA:

*Purpose:* To obtain the views of key stakeholders and other mental health partners on the MHT's proposals

*Possible witnesses:*

Helen Brown – Deputy Chief Executive, Haringey TPCT  
Lisa Redfern – Assistant Director, Adult, Culture and Community Services  
Douglas Maitland-Jones –Mental Health Service Manager, Adult, Culture and Community Services

Matthew Pelling – Housing Commissioning Manager, Adult, Culture and Community Services  
Siobhan Harper - Head of Mental Health Commissioning Haringey TPCT/LBH Adult, Culture and Community Services  
Cllr Bob Harris – Cabinet Member for Health and Social Services  
Phil Harris – Assistant Director Strategic and Community Housing, Urban Environment  
MIND in Haringey

Meeting 3 – Date TBA:

*Purpose:* To obtain feedback on the proposals from relevant voluntary sector, user/patient, staff and other relevant organisations

*Possible witnesses:*

Rethink  
Ethnic minority/refugee and asylum seeker organisations  
Haringey LINKs  
Haringey Mental Health Carers Support Association  
Day Hospital Campaign Group  
Haringey User Network  
UNISON  
Royal College of Nursing  
Royal College of Psychiatrists  
Mental Health Act Commissioners

Meeting 4 – Conclusions and Recommendations:

*Aim:*

- To receive preliminary feedback from the MHT on the results of its consultation exercise.
- To agree a response to the proposals by the MHT to recommend to the Overview and Scrutiny Committee.

*Background Information:*

- Interim feedback on consultation results from BEH MHT
- Paper highlighting key issues and evidence from the review

**Visits**

5.22 Members of the Panel have indicated that they wish to meet members of the Home Treatment Team, if possible, to hear from them about their work. In addition, the Chair has already undertaken a visit to St. Ann's Hospital together with other Members of the Overview and Scrutiny Committee. However, Members of the Panel are planning to visit the hospital again and, in particular, meet with the Patients Council at the hospital to obtain their views.

**Independent External Advice**

5.23 As part of the review being undertaken by NHS London, the National Clinical Advisory Team will be considering the Trust's proposals. The team is chaired by Professor Sir George Alberti and provides a pool of clinical experts to support, advise and guide NHS organisations on local service reconfiguration proposals. In addition, the Panel may give consideration to commissioning its own external independent input



should it feel that this would be appropriate and subject to the availability of suitably qualified individuals or organisations.

## **6. Legal and Financial Implications**

- 6.1 Whilst there are no direct financial implications for the Council, there are likely to be long term indirect affects as the move to provide more care away from hospitals and closer to the community has the clear potential to place additional demands on social care services provided by the Council, for which no additional provision has yet been made.

## **7. Chief Financial Officer Comments**

- 7.1 The Director of Adults, Culture and Community Services has indicated that more detailed discussions on the proposal to close an acute adult inpatient ward at St. Ann's Hospital and to reinvest resources into the Community Home Treatment Team and remaining inpatient wards will take place at the Mental Health Executive. At this stage he is unable to comment more meaningfully on the possible implications of the ward closure. Similarly, it not possible at this stage to provide detailed financial implications for the Council although there is a risk that the closure will place additional demands on social care services.

## **8. Head of Legal Services Comments**

- 8.1 The Overview and Scrutiny Committee (OSC) is empowered to consider the proposals of Barnet and Enfield and Haringey MHT in accordance with regulation 2 of the Local Authority (Overview and Scrutiny Committees Health and Scrutiny Functions) Regulations 2002. This allows the OSC to "review and scrutinise any matter relating to the planning, provision and operation of health services in the area of its local authority" and the OSC may also 'make reports and recommendations on such matters'. If the OSC considers that the proposals would not be in the interests of the health services in the area, the OSC may report to the Secretary of State who may make a final decision on the proposal and require the NHS to take or desist from certain actions.
- 8.2 The 'long term indirect effects' stated above have to be considered in light of the after care duties placed on the Primary Care Trust and the local social services authority under Section 117 of the Mental Health Act 1983 . The duties applies to those persons who having been compulsorily detained under the Mental Health Act 1983, are assessed as requiring after care services following their discharge from hospital.

## **9. Equalities Implications**

- 9.1 Disproportionate numbers of people from some black and ethnic minority communities suffer from metal illness, such as the African Caribbean community. The proposals are therefore likely to have particular impact on them. In addition, mental illness can be source of particular stigma within some communities, which the proposals aim address through reducing reliance on hospital base care.

This page is intentionally left blank

## Cabinet Member Briefing for Overview & Scrutiny – September 2008

### Leisure, Culture and Lifelong Learning

#### Leisure

Recreation Services is a business unit /division of the new Adults, Culture and Community Services directorate. The Service has a net revenue budget of £8.4m (gross £16.5m), and currently manages a capital programme of £4m (54% externally funded). Approximately 245 staff are employed across Sports & Leisure Services (Tottenham Green Leisure Centre, Park Road Leisure Centre, and White Hart Lane Community Sports Centre), Parks Services (Parks, Conservation Areas, Allotments, Open Space), Bereavement Services (Enfield Crematorium/Cemetery, Wood Green and Tottenham Cemeteries), Policy & Development Team, and Business Support Team.

The key priorities, achievements and performance to date include:

#### **‘Encouraging lifetime wellbeing at home, work, play and learning.’**

Developing better facilities, improving access and extending opportunities will drive our improvement programme, with a focus upon increasing sports and physical activity participation, particularly amongst vulnerable communities and young people. Health, volunteering and outcome achievement targets will be closely aligned to both the CPA Cultural Block and Local Area Agreement priorities. Our action plan will be embraced and driven through the wellbeing Strategic Framework, in partnership with Haringey’s Teaching Primary Care Trust. Key progress to date:

- Completion /handover of Park Road Leisure Centre new Changing Village in April.
  - Community Investment Fund (Sport England) £190k bid successful – to support Sports Hub (Clubs + Volunteering) development at White Hart Lane Community Sports Centre and Finsbury Park Track & Gym, and borough wide Walking, Cycling, Jogging, in April
  - Launch of Community use management arrangement at new Sixth Form Centre in May.
  - Production and publication of new Cycling and Walking promotional literature /web pages.
  - Wellbeing Partnership Outcome Group (Improved Health & Emotional Wellbeing) and Community Sports and Physical Activity Network Group established.
  - Submission of bid to Sport England LAA Support Fund for £100k, to develop/ launch ‘HariActive’ promotion.
  - Cabinet approval to development of new ‘HariActive’ programme, supported by Sport England and LAA grant funding, to encourage greater sports and physical activity participation. To be launched in April 2009.
- Sports & Leisure Usage :- 337k (Target 341k /1.28m)
  - Active Card memberships :- 10.4k (Target 9.8k /12.6k)
  - Active Card Direct Debit :- 2.7k (Target 2.5k /3.1m)
  - Active Card 65+ :- 1.2k (Target 1.1k /1.3k)

#### **‘Making Haringey one of London’s Greenest Boroughs’ and ‘Creating a Better Haringey: cleaner, greener, safer.’**

Our action plan will be drawn together and delivered through the ‘Improving the Natural Environment’ strand of the ‘Greenest Borough Strategy’. Our open space improvement programme will continue to focus on raising standards, renewing infrastructure, and improving access and use. It will be set within a wider public realm and area working focus, and contribute to the Local Area Agreement Implementation. Key progress to date:

- Approval and implementation of Open Space Encroachment Policy and procedures.
- Cabinet ‘in principle’ approval to new Parkforce Model – Supervision in Parks, in April.
- £230k NDC funded Manchester Gardens refurbishment completed /site reopened in April.
- Completion of £560k renewal works in Chestnuts Park in May.
- Lead /development of ‘Protecting the Natural Environment’ priority /implementation plan in the Greenest Borough Strategy

- Heritage Lottery Fund Stage 1 approval and £235k (total £546k) development grant for Lordship Recreation Ground Restoration Project, in May
- Cabinet approval to Lordship Restoration Project, in May
- External Civic Trust Green Flag and Pennant Assessments of 13 sites, in May
- Completion of tendering for £960k Markfield Landscaping Contract, and Contract Award at the end of July
- Tree Wardens Scheme revamped /re-launched in April and 34 new volunteer Tree Wardens trained/ registered.
- Green Flag Awards for 9 sites (Chestnuts – new, Priory, Bruce Castle, Railway Fields, Stationers, Chapmans Green, Downhills, Finsbury, and Albert Road), and 3 Green Pennants (Doncaster Gardens, Bowes Park, and Mannock Road – new). [and further other agency led Haringey Green Flags at Alexandra Park – new, Tottenham Marshes – new, and Highgate Woods]
- Approval and launch of Borough Tree Strategy and Planting Programme.
  - Cleanliness – Recreation Areas (NI 195) :- 13% (Target 25%) Litter 2% / Detritus 31%
  - LAA – Green Flag Awards :- 9 (Target 10 / 12)
  - LAA – Green Pennant Awards :- 3 (Target 3 / 7)
  - HfH Grounds Maintenance Satisfaction :- 75.1% (Target 85%)

### **‘Delivering excellent, customer focused cost effective services’**

Improving value for money, consultation and customer satisfaction will be our key improvement themes. We will be actively market testing services on both cost and quality, whilst encouraging external assessment of the services that we provide. Key progress to date:

- Implementation of new Sports Coaching Approved Suppliers Framework (12 suppliers) and production of Category Management Strategy – Leisure /Entertainment.
- Implementation of revised Leisure Subsidy and Pricing Policy, in April.
- Consultation on Sports Club /Group charging in progress /development of related policy. Report to Cabinet in November 2008.
- Revised Tenancy Agreement developed /agreed with Haringey Allotments Forum.
- Parks shortlisted for National LSC Apprenticeship of the Year Award, and highly commended.
- Bereavement Services Team put forward /shortlisted for national Institute of Customer Service (ICS) Award.
  - Sports & Leisure Subsidy /User Visit :- £1.09 (Target £1.17, £1.77)
  - Sports & Leisure Satisfaction Excellent/Good (60 second survey) :- 68.3% (Target 72%)
  - Telephone monitoring : 80.3% 6665 / 8304 (Target 80%)
  - Complaints Stage 1 : 80% 45 / 56 (Target 90%)
  - Complaints Stage 2 : 100% 2 / 2 (Target 85%)
  - Member Enquiries : 95.3% 41 / 43 (Target 90%)
  - Invoice Payment : 93.6% 1314 / 1404 (Target 92%)
  - Use of Agency staff : 8.2% 17/205

### **Culture, Libraries and Learning**

Haringey Culture, Libraries & Learning is a business unit within Adults, Culture and Community Services Directorate. The service has a net revenue budget of 6.6m (gross £10.4m). Approximately 220 staff (168 FTE) are employed across 9 libraries, Bruce Castle Museum, the Records Management Centre and two Adult Learning sites, one of these co-located in Wood Green Central Library. The Libraries, Archives and Museum, Adult Learning and all cultural services in the borough have been brought under the same management, allowing opportunities for synergy to be fully exploited.

In recent years, the performance and use of the Borough’s libraries, archives and museum have improved dramatically and continue to do so. However, we wish to develop our services and facilities still further, with the aim of providing one of the best library services in London for the people of Haringey.

We aim to deliver excellent, customer focused, cost effective services. Improved value for money, consultation and customer satisfaction will be key improvement themes.

Key aims for service development are:

## **Culture**

- To proceed with consultation on the Cultural Strategy, engaging with key stakeholders including artists, arts venues and members of the public.
- The implementation of the Marketing strategy for the Gallery at Hornsey Library
- The development by Culture, Libraries and Learning of the McKenzie Pavilion in Finsbury Park; implementing a programme for this art gallery which reflects both Haringey's aims and surrounding local communities.
- To develop a major film programme in libraries that will link in with national and local film festivals and cultural events.
- The development and implementation of 'The Gallery Talks' programme at Hornsey gallery.
- Over the next 4 years in the lead up to 2012, to develop an exciting and innovative programme of arts events that will support the Cultural Olympiad.

## **Libraries**

- To continue to improve perception and customer satisfaction with all our services. Wood Green Library is now the 7<sup>th</sup> busiest library in the country, and the busiest in London.
- St Ann's Library Hall has been redeveloped this year with funding from the NDC and improvements have been made to the library at the same time, including the installation of RFID.
- The grant funded redevelopment of Coombes Croft Library has been approved by the Big Lottery and work on this programme will continue.
- The redevelopment of Muswell Hill Library is planned for next year following the sale of land to the rear of the building.
- We are working with colleagues in Adult, Culture and Community Services to develop services for older people.
- As the National Year of Reading comes to an end, we will build on its success by implementing a programme of reader development activities for both adults and children, to be delivered in all libraries over the year ahead.
- To build on previous partnership working with the BBC around the RaW campaign
- To improve services to our customers, we will replace the libraries public access internet network as well as upgrade aspects the library service's Talis system.
- Following the successful transformation of the new community garden at Highgate library through a Breathing Spaces grant, we will seek to create green spaces at all our libraries.
- To extend the services offered through the Schools Library Service through the development of specialist collections, including non-book resources to be offered to local schools.

## **Museum**

- To continue plans to develop major funding bids. The initial Project Plans for the renovation of Bruce Castle have been approved by the Heritage Lottery Fund and work is continuing to develop the next stage of a major funding bid.
- To catalogue and digitise the Postal History collection to create a nationally significant on-line resource.

## **Archives and Records Management**

- To contribute effectively towards the Council's SMART working objectives in all issues related to Records Management.
- To use the vehicle of the Information Management Framework to embed Records Management policies and strategies across the Council.

- To develop further the use of Archives as an educational resource, focussing on family history and targeting socially excluded groups.

### **Adult Learning**

- To achieve a positive outcome from the follow-up OFSTED inspection.
- To consolidate service delivery from Wood Green Library, developing the facilities to support the full range of Adult Learning courses.
- To maintain levels of free provision offered in skills for life, learndirect, family learning and work based learning, extending provision where possible through securing additional funding streams.
- To raise the profile of relevant, employer responsive training and ensure that employer responsiveness is a key focus of the work of Adult Learning in Haringey.
- To generate an additional income stream for HALS and provide business solutions to local employers



Haringey Council

Agenda item:

**[No.]**

## Overview & Scrutiny Committee on 6 October 2008

Report Title: **Sport and Physical Activity Participation Improvement Plan – HARIACTIVE**

Report of: **Director of Adult, Culture and Community Services**

Wards(s) affected: **All**

Report for: **Non Key decision**

### 1. Purpose

- 1.1 The purpose of this report is to provide an update to Cabinet on work being undertaken to increase levels of participation in sport and physical activity and reduce inactivity.

### 2. Recommendations

- 2.1 That Overview & Scrutiny notes the work undertaken to date, planned initiatives to be implemented and proposals currently under development.
- 2.2 That Overview & Scrutiny comments on the HARIACTIVE approach and any potential future investment for this approach.
- 2.3 That Overview & Scrutiny notes the role of the Haringey Community Sports and Physical Activity Network (CSPAN) as the principal group leading on this target.

Report Authorised by: **Mun Thong Phung,** *MP of Community*  
**Director of Adult, Culture and Community Services**

Contact Officer: **Paul Ely, Policy & Development Manager, Recreation Services**  
**020 8489 5690 paul.ely@haringey.gov.uk**

### 3. Chief Financial Officer Comments

- 3.1 Paragraph 7.10 highlights two new proposed initiatives. These and other developments requiring funding will be considered as part of the Pre-Business Planning process for 2009/10. As there are limited resources for new revenue investment proposals, any items must meet a key priority in the Council Plan.
- 3.2 The major proposal arising from the report is to initiate a high profile campaign from April 2009 to persuade more people to become more active (HARIACTIVE). Core

funding for the campaign is to be provided through a new grant of £100,000 from Sports England, and a total of £70,000 from Local Area Agreement top-up funding in 2008/09 and 2009/10 (£35,000 in each year). The Sport England grant application has recently been submitted, the ability to undertake the HARIACTIVE campaign is reliant on a successful outcome of this bid, which is expected at the end of September

#### 4. Head of Legal Services Comments

4.1 The Council has powers under section 2 of the Local Government Act 2000 to do anything that is likely to promote the economic, social or environmental well-being of their area. In determining whether or how to exercise the power to promote well-being, the Council must have regard to their Community Strategy and this is done in the current report by reference to the proposed improvement plan's contribution to achieving one of the six outcomes of the Community Strategy – "Healthier people with a better quality of life".

#### 5. Local Government (Access to Information) Act 1985

- Haringey Participation report. Ashley Godfrey Associates 2007.
- Active People results and additional analysis – various reports Sport England.
- Research study of Haringey pupils in year 6 and year 9, Knight, Kavanagh and Page 2006.
- Experience of Sport – Understanding the lapsed target – Sport England 2008.

#### 6. Strategic Implications

6.1 "Healthier people with a better quality of life" is one of the 6 outcomes sought through the Haringey Community Strategy 2007-2016. In respect of the Council Plan, it falls within the Council objective to "Encourage lifetime wellbeing at home, work, play and learning".

Participation in sport and physical activity can make an important contribution towards this outcome by improving both physical and emotional health, reducing public expenditure on health services and promoting a sense of pride and achievement through the efforts and accomplishments of local people.

6.2 This is underpinned in the Local Area Agreement outcomes where there are 4 national indicators that sport and physical activity participation can contribute to. These are:

- NI 6 – Participation in regular volunteering
- NI 8 - (Stretch target) Adult (16 plus) participation in sport and physical activity.
- NI 56 – Obesity levels amongst primary school age children in Year 6.
- NI 121 – Mortality rate from all circulatory diseases at ages under 75.

6.3 The principal focus of the Council's current work is towards achieving an increase in adult participation. This is based on the result of the Active People survey that was first undertaken in 2005/6. This established a range of key performance indicators for participation in sport and physical activity with the key indicator being KPI 1 :- the proportion of adults participating three times a week for thirty minutes at moderate



intensity. The result from 2006 was 22.9% and the HSP and the Council are seeking to achieve 26.9% by 2010. (See appendix A)

- 6.4 Reducing obesity levels amongst young people with a particular focus on year 6 arises out of the Government white paper – “Every Child Matters” and is a target within the Children and Young People’s Plan.
- 6.5 There are strong links between the adult increasing physical activity participation target and the Transforming Adult Social Care change programme for Adult Services. These links are via the principal of promoting access through the provision of information and appropriate support with clear links to our Access Pathways Project in the Achieving Excellence programme.
- 6.6 There are established links between the onset of circulatory disease and a lack of physical activity. Other factors affecting circulatory disease are diet, smoking and stress.
- 6.7 There is currently widespread public interest in sport and physical activity because of the success achieved by the Great Britain team at the Beijing Olympics and the staging of the 2012 Olympics in London. This offers a unique window of opportunity for sport and physical activity to increase participation, particularly amongst young people and younger adults aged 16-24 who are reported as being the most enthusiastic supporters of the London 2012 Olympics (Guardian 26.8.08).
- 6.8 In June 2008, interim (half yearly results) from the latest Active People survey were published which though not statistically valid because of the small sample size, reported a drop in the headline participation indicator of 3.9% from 2006. This appears to be part of a London wide trend with participation across London reducing by an average 2.7%.
- 6.9 Within Haringey, the Council and its partners have already taken action designed to increase participation. This includes:
- o Substantial additional investment in Council leisure facilities;
  - o Financial support through the HSP for a number of initiatives;
  - o Securing external funding through Sport England for new activity programmes;
  - o The opening of a new private sector facility “Fitness First” in Green Lanes.
- HARIACTIVE is proposed to act as an umbrella for all existing sport and physical activity initiatives. (See appendix B).
- 6.10 Additionally, HARIACTIVE will have a number of component parts. These are:
- o Development of the HARIACTIVE brand.  
This would be part of a high profile campaign designed to promote awareness of the benefits of participating in sport and physical activity with targeted campaigns aimed at particular groups.
  - o Provision of information  
Lack of information about the availability of facilities and opportunities is a barrier/ impairment to sustaining and developing participation. Information would be made available via a number of mediums in order to be accessible to different target groups.
  - o New activity

A range of new activity sessions is being planned to target particular sections of the community. These include walking, netball, keep fit, basketball and football with target groups being parents of school age/ nursery children, younger women, younger and middle aged men and people aged 45+. Geographical areas being targeted are predominantly in the East of Haringey.

- 6.11 The HARIACTIVE initiative is an innovative approach towards achieving a challenging target which will require the Council and partners to be focused and sophisticated in using high quality marketing information to influence and change local people's behaviour in respect of physical activity participation. It is strongly linked to current work being undertaken in the Regional Public Health group designed to more effectively target resources through improved use of marketing information.
- 6.12 In order to achieve the 26.9% target, the Council, with our partners, are proposing to launch the HARIACTIVE campaign from April 2009. Whilst this will explicitly be seeking to persuade people to participate three times a week, it is anticipated that the campaign will generally help to persuade local people to become more active and hence reduce the number of local residents, currently measured at 49%, who do not participate at all.

## 7. Financial Implications

- 7.1 The core leisure subsidy to provide the three Council leisure facilities at Tottenham Green, White Hart Lane and Park Road, and the 6<sup>th</sup> Form Centre in 2007/8 was £2,498,932. With total annual usage of 1,230,569 this equated to a core leisure subsidy of £2.03 per user visit. The target subsidy for 2008/9 is £1.77 per user visit.
- 7.2 If the subsidy per user visit figure of £1.77 is used as a comparison for estimating the potential costs associated with increasing participation for 12 months to reach the LAA target, these would be £2,010k. This is based on the following calculation:
- o 26.9% target = additional 7,280 residents participating 3 times per week for 52 weeks at cost of £1.77 per user visit = £2,010,153.
- 7.3 Additional direct expenditure of £251,000 is incurred through the sports and leisure client team based in Recreation Services Policy & Development unit.
- 7.4 The sports and leisure client team is also responsible for £150,000 per annum Area Based Grant and the expenditure of LAA top up funding.
- 7.5 Additional funding has been generated by Policy & Development through external grant funding. This and other initiatives are set out in the table below.

Initiative	Duration	External funding £	Council Match £	Total £
Sports Hub Club	To Aug 2011	232,717	168,664	401,381
Walk /Cycle /Jog	To Aug 2011	71,200	148,496	219,696
Extended Activities	To Mar 2011	169,994	-	169,994
Totals		473,911	317,160	791,071

- 7.6 In addition to the above, the Haringey Teaching Primary Care Trust currently receives Area Based Grant funding of £87,500 to deliver 3 physical activity based programmes. These are :
- o A physical activity referral scheme
  - o A healthy walking scheme
  - o An expanded childhood obesity programme
- 7.7 Other Area Based Grant funding is provided to deliver a libraries based healthy walks programme and for a cycle mobility club delivered through Adult Social Services.
- 7.8 The core funding for the HARIACTIVE campaign would be provided through a new £100,000 grant from Sport England and a total of £70,000 from LAA top up funding in 2008/9 and 2009/10. The outcome of the Sport England grant application for the £100,000 will be known by the end of September.
- 7.9 Effective coordination of the range of initiatives and partner activities will be essential to maximise the chances of achieving the LAA target and this is proposed to be provided through the Haringey CSPAN. (See appendix C).
- 7.10 In addition to the above, two further new initiatives are being proposed for growth funding for 2009/10 through the Pre Business Plan Review. These could be funded directly by the Council or, with the approval of the HSP, through ABG. These are:
- 7.10.1 £175,000 to support Central Government's recently announced initiative to provide *free swimming* for people over 60 and under 16. This would be in addition to the anticipated Central Government grant. Signing up to offer the initiative to both age groups would enable the Council to apply for Central Government capital funding to improve swimming provision.
  - 7.10.2 £225,000 to support the £16m *Building Schools for the Future* investment in sports facilities by enabling school facilities to be opened for public and particularly sport club use. This initiative is viewed as being of high priority in increasing participation by capitalising on the positive climate for sport created through the Olympics.

## 8. Legal Implications

9.1 There are no legal implications directly arising out of this report.

## 9. Equalities Implications

9.1 There are significant equalities implications arising out of this service area. There are established links between activity levels and good health with a lack of exercise being a major contributory factor to cardio vascular disease and diabetes as well as a range of other physical ailments.

9.2 Life expectancy and overall health is poorer in the east of the Borough where there is corresponding lower levels of participation in sport and physical activity (see appendix A).

9.3 The HARIACTIVE campaign will be Borough wide, however proposed new activities will focus on residents in the east of the Borough.

9.4 The focus of the HARIACTIVE campaign will be to achieve the three times a week participation target. However it is anticipated that the campaign will increase overall levels of activity including reducing the proportion of residents (49%) who currently do not participate at all.

## 10. Consultation

10.1 Consultation is ongoing as the Council is seeking to work with partners to implement the HARIACTIVE initiative and other projects to increase physical activity levels. Consultees include the PCT, Children's and Adult Services, Urban Environment and local sports organisations and is managed through the Wellbeing Partnership and the CSPAN. The Active People survey and National Benchmarking survey provide key background information concerning both the levels and profiles for participation and non participation.

## 11. Background

11.1 The 2005/6 Active People was a national survey of 363,724 adults in England with 1,012 respondents from Haringey. From the national results, there was a high correlation between the proportion participating three times a week and KPIs 3, 4, & 5 for sports club membership, receiving tuition or coaching and taking part in organised competitive sport. The key results are set out below.

<i>KPI no.</i>	<i>Indicator</i>	<i>Proportion of population</i>
KPI 1	Participating three times a week	23%
	Participating twice a week	7%
	Participating once a week	12%
	Not participating at all	49%
KPI 2	Volunteering in active recreation for at least one hour a week	2.7%
KPI 3	Membership of sports clubs	23%
KPI 4	Receiving tuition or coaching	20%
KPI 5	Taking part in organised competitive sport	11%
KPI 6	Very or fairly satisfied with sports provision in the local area	62%

- 11.2 246 different sports activities including walking and cycling (but not to or from work) were included as recognised activities in the Active People survey.
- 11.3 Sport and physical activity takes place in a range of settings and through a number of providers. These include:
- Council leisure facilities and parks
  - Through other Council service providers (Youth, Adult Services, Community Education)
  - Private sector health, fitness and sports clubs
  - Voluntary and community sector facilities
  - On housing estates
  - Schools and Colleges (FE and HE)
  - Through local sports clubs
  - On the street (walking and cycling)
  - Within the home (private fitness equipment)

- 11.4 There is no data available either for Haringey or nationally indicating the percentage split between these settings. However, in order to meet the participation target, an adult participating three times a week for 52 weeks would participate 156 times in a year. The total attendances from adults at the Council's leisure facilities in 2007/8 was 847,951. This would equate to attendance by 5,436 adults three times a week for 52 weeks. This represents an estimated 13% of all adult participation which suggests that a far greater proportion of participation takes place in locations other than Council leisure centres.
- 11.5 There is a direct relationship between participation and people's ages, gender, ethnicity, income and whether or not they have a disability. Participation is highest amongst younger males of white ethnic origin on higher incomes who are able bodied and lowest amongst older people, females, people from a non white ethnic origin, on low incomes and disabled.
- 11.6 Arising out of the Active People survey and other research, there are a number of key trends or facets which will underpin the Council's approach. These are:
- 11.6.1 From a survey of Haringey young people in years 6 and 9 conducted in 2006, young people are far more likely to be physically active where another family member (parent or sibling) participate in activity.
- 11.6.2 As previously recorded above in 12.1, there is a high correlation at a national level between participation and club membership, receiving coaching or tuition and taking part in competitive sport. In Haringey, the 2006 survey with young people recorded very low levels (38%) participating through sports clubs compared with a north London average of (46%).
- 11.6.3 Whilst 64% of 11-15 year olds take part in sport and physical activity at the recommended three times a week level, only 25% of 16-24 year olds participate.
- 11.6.4 Related to the above, a recent study for Sport England conducted by the Henley Centre suggests that the 2 major factors contributing to stopping people from participating are:
- o Changes in personal circumstances (leaving school, new job, move house, have children);
  - o Changes in the sport experience (facility closed, nobody to organise, became too expensive)
- 11.6.5 Reported in the same study, 4 major facets were identified as describing the benefits from participating. These were:
- o Diversion/release/ escape
  - o Performance – performing to the maximum of one's ability
  - o Social life /belonging – the feeling of being part of a team or from the social contact achieved through activity
  - o Exertion/fitness – feeling healthy, sleeping well, losing/ controlling weight.

These facets were universal but depending on the individual, certain facets would be more important than others.

- 11.7 From the Active People survey data, Sport England, in conjunction with the marketing analysis company Experian, has developed 19 market segments which cover the whole of the adult England population, including detailed lifestyle profiles for each of these groups.
- 11.8 The key conclusions that can be drawn from the various studies are:
- Supporting people to sustain their participation in circumstances such as leaving school, would have the most significant impact on increasing participation overall.
  - Where people have stopped participating, in order to encourage them to start again, the information recently developed by Sport England will be invaluable in targeting groups effectively through publicity initiatives and appropriate activities.
- 12.9 This will build on existing provision either currently being delivered or in development. The Council and partners have taken a number of actions following agreement on the LAA target designed to increase participation. These include:
- Significant investment in refurbishing and improving the Council's directly provided facilities, both indoor and outdoor.
  - A review of fees and charges for leisure centres usage partly designed to increase usage and frequency of use by those on low incomes.
  - The implementation of healthy walking and GP referral schemes.
  - The opening for community use of the sports facilities at the Sixth Form Centre.
  - A range of programmes targeting younger people.
  - The ABG funded Libraries for Life project that includes a healthy walking element as part of a wider lifestyle programme.
  - The Health for Haringey programme supporting community based physical activity sessions.
  - Elements of the Central Government funded Community Grants scheme accessed via HAVCO.
  - Other resources managed directly through the Wellbeing Partnership structure such as physical activity provision through day centres.
- In respect of leisure centre usage, this has resulted in significantly increased attendances up 35% between 2006/7 and 2007/8.
- 12.10 A number of new initiatives are also currently being developed to be implemented in the next 9 months. These are:
- Employment of an officer to develop the sports hubs at White Hart Lane and Finsbury Park in order to increase participation and increase club membership, volunteering and coaching.
  - Employment of an officer through Haringey Sports Development Trust to increase participation in walking, jogging and cycling. (Both of these posts are part funded by Sport England with match funding from Area Based Grant).
  - Refurbishment of the sports pavilion in Markfield Park.
  - Implementation of an extended activities programme for young people as part of the five hour offer.
- 12.11 The new initiatives have been developed to address the key trends and facets identified above.

### Governance /Coordination

12.12 A structure chart setting out the proposed Governance arrangements for sport and physical activity through the Haringey CSPAN is attached at Appendix B. The CSPAN membership is from organisations including the Council with a direct interest in sport and physical activity provision and is ideally placed to provide ongoing management. This will link directly to the Haringey Strategic Partnership structures, particularly for Wellbeing.

### **12. Conclusion**

12.1 The LAA target to increase adult participation in sport and physical activity is a challenging one.

12.2 The Council has already taken steps to assist in achieving the target, particularly through the 2 new initiatives to develop sports hubs and clubs, and promote walking, cycling and jogging.

12.3 To maximise the chances of achieving the target, a further major new initiative is being developed under the working name of HARIACTIVE. This will launch in April 2009 with a view to maximising uptake and usage between October 2009 and September 2010 which is when the Active People survey to establish the LAA outcome will be undertaken.

### **13. Use of Appendices / Tables / Photographs**

Appendix A – Haringey Participation Estimates by MSOA (.pdf)

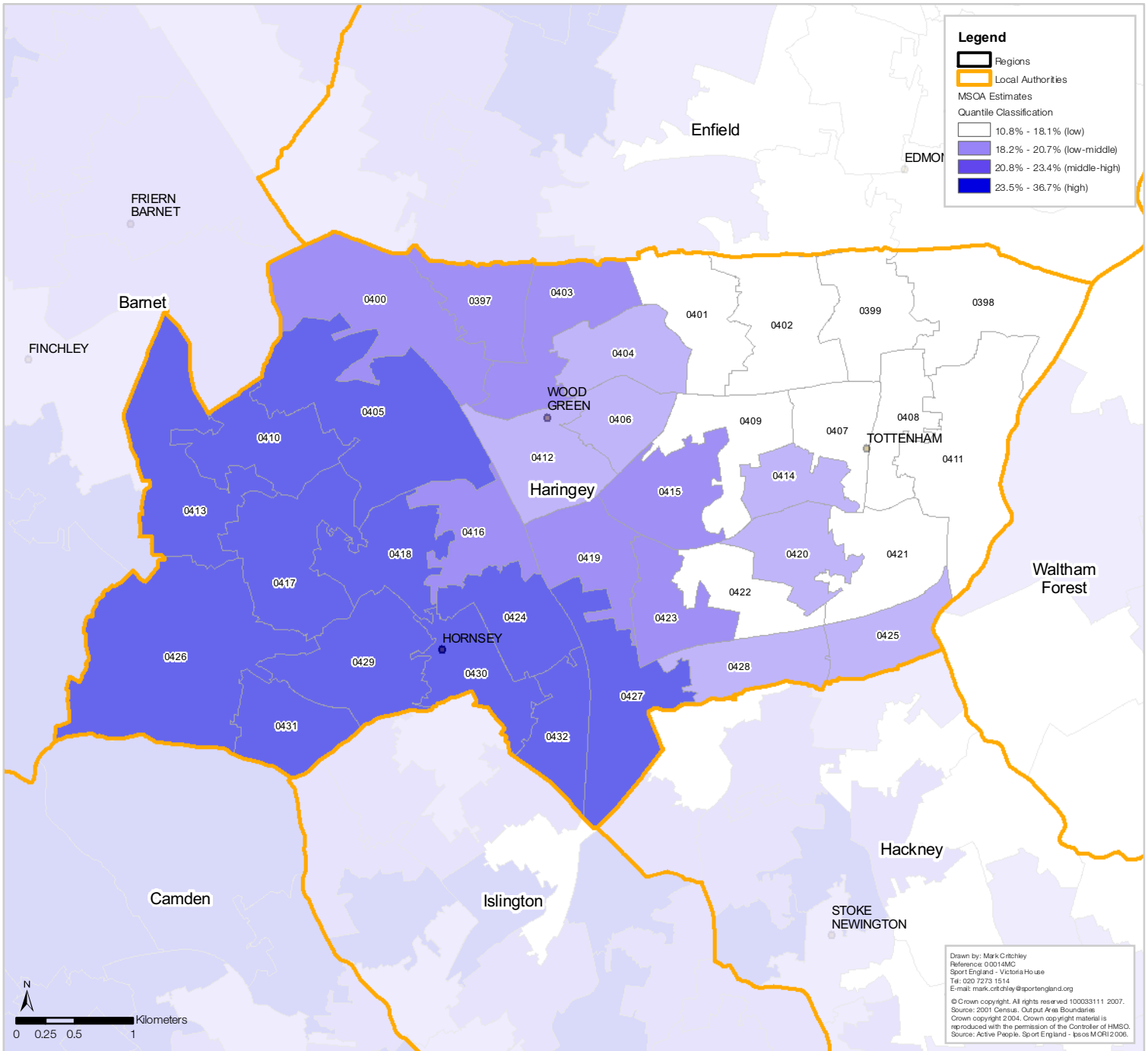
Appendix B – Action Plan summary

Appendix C – CSPAN network structure

This page is intentionally left blank



**London Borough of Haringey Participation (3 x 30) Estimates by Middle Super Output Area (MSOA)**



*MSOA Code	Estimate	Lower **CL	Upper **CL
E02000397	21.88%	16.81%	27.77%
E02000398	15.76%	11.76%	20.67%
E02000399	16.49%	12.51%	21.30%
E02000400	21.61%	16.56%	27.49%
E02000401	15.90%	11.84%	20.89%
E02000402	16.59%	12.58%	21.42%
E02000403	22.31%	17.15%	28.28%
E02000404	18.84%	14.02%	24.67%
E02000405	26.65%	20.51%	33.60%
E02000406	18.70%	14.16%	24.12%
E02000407	16.98%	12.84%	21.96%
E02000408	16.23%	12.32%	20.96%
E02000409	17.24%	13.05%	22.30%
E02000410	28.84%	22.30%	36.13%
E02000411	17.37%	13.19%	22.38%
E02000412	20.02%	15.01%	26.01%
E02000413	26.75%	20.72%	33.54%
E02000414	18.97%	14.37%	24.45%
E02000415	21.43%	15.94%	27.97%
E02000416	21.64%	16.59%	27.53%
E02000417	29.15%	22.59%	36.44%
E02000418	26.74%	20.47%	33.85%
E02000419	23.05%	17.49%	29.55%
E02000420	18.25%	13.88%	23.47%
E02000421	17.46%	13.18%	22.62%
E02000422	17.81%	13.40%	23.12%
E02000423	21.95%	16.35%	28.62%
E02000424	25.98%	20.24%	32.44%
E02000425	19.64%	14.76%	25.49%
E02000426	26.68%	20.43%	33.79%
E02000427	24.47%	18.69%	31.14%
E02000428	18.38%	14.00%	23.58%
E02000429	29.46%	23.17%	36.38%
E02000430	28.45%	22.15%	35.46%
E02000431	31.78%	25.08%	39.06%
E02000432	26.15%	20.03%	33.11%

\*Add E0200 to MSOA map label to reference correct code in table.  
 \*\* Confidence Level

Participation is defined as the percent of the adult population participating in at least 30 minutes of sport and active recreation (including recreational walking and cycling) of at least moderate intensity on at least 3 days a week.

Drawn by: Mark Critchley  
 Reference: 01001440  
 Sport England - Victoria House  
 Tel: 020 7273 1514  
 E-mail: mark.critchley@sportengland.org  
 © Crown copyright. All rights reserved 100033111 2007.  
 Crown copyright 2004. Crown copyright material is reproduced with the permission of the Controller of HMSO. Source: Active People, Sport England - Ipsos MORI 2006.

This page is intentionally left blank

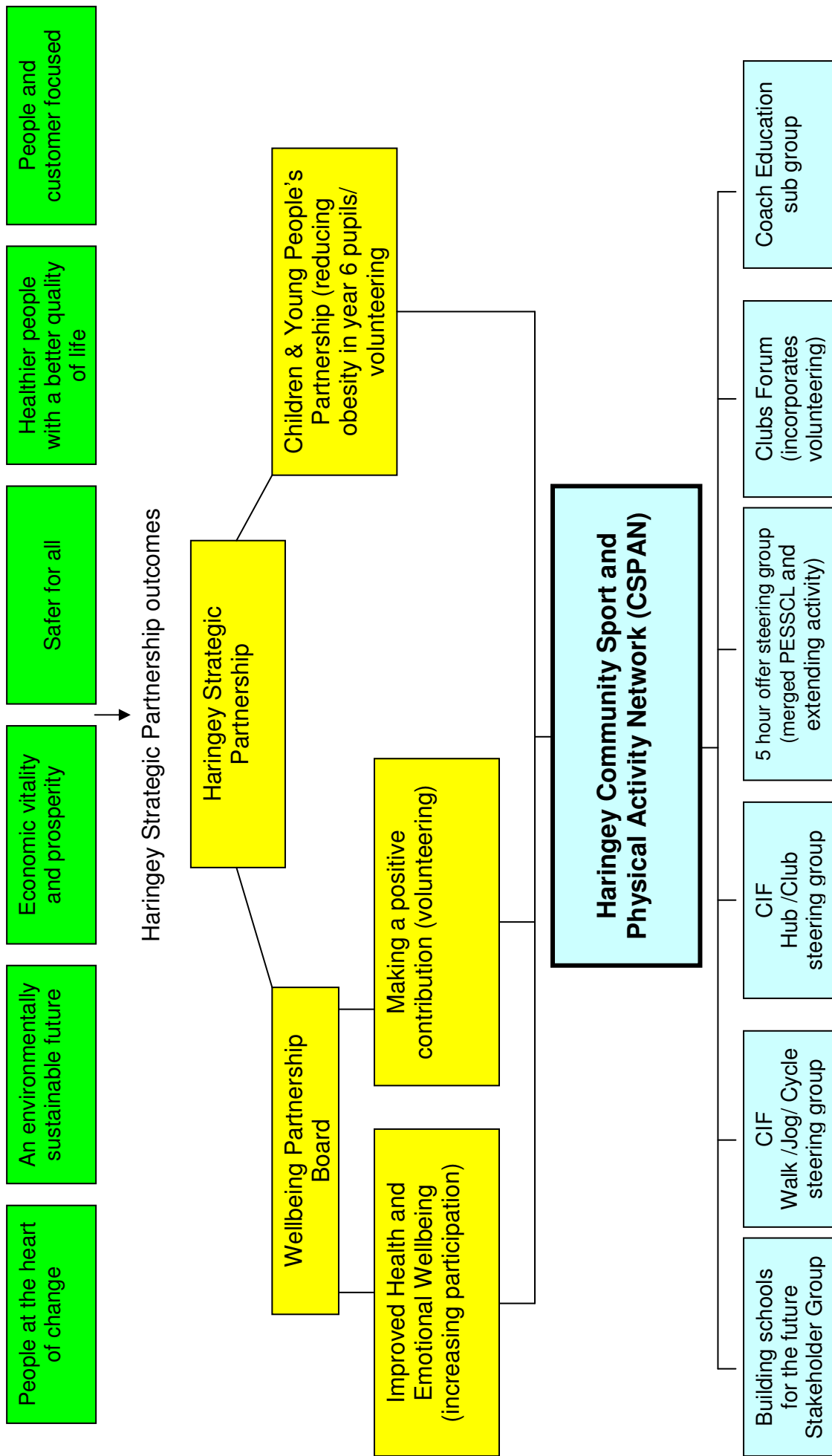
## APPENDIX B

HARIACTIVE (Sport & Physical Activity Participation) Action Plan

Theme	Relevant KPIs	Actions / Projects	Funding/ Funders	Lead	Proxy Indicators
Governance	All	Establish Community Sport and Physical Activity Network	N/A	Haringey Council (Recreation) HSP	
Activity Provision	1, 7, 8, 9, 2	Increase participation in walking, jogging, cycling	£219,696	Haringey Council (Recreation) PCT Haringey Sports Development Trust	
	1, 7, 8, 9, 2	Healthy Walking Programme	TBC	PCT	
	1, 7, 8, 9, 2	Libraries for Life (healthy walking)	TBC	Haringey Council (Culture, Libraries & Learning)	
	1, 7, 8, 9, 2, 3, 4, 5	Sports Hub/ club	£401,381	Haringey Council (Recreation)	
	1, 7, 8, 9	Sports Unlimited	£169,994	Haringey Council (Recreation)	
Provision of information	1, 7, 8, 9	Health for Haringey	TBC	PCT/ Age Concern	
	1, 7, 8, 9	Health in Mind – Physical Activity (GP Referral)	£87,500	PCT	
	1, 7, 8, 9, 3, 4, 5	Increasing adult use of leisure centres	£2m	Haringey Council (Recreation) /Sports & Leisure	
Development of HARIACTIVE brand	1, 7, 8, 9	Will fall under HARIACTIVE initiative	£170,000 (for all elements)	Haringey Council (Recreation)	
	1, 7, 8, 9, 3, 4, 5, 6	High profile campaign from April 2009	£170,000 (for all elements)	Haringey Council (Recreation)	

This page is intentionally left blank

**PROPOSED CSPAN STRUCTURE**




This page is intentionally left blank



Haringey Council

Agenda item:

**[No.]**
**Overview and Scrutiny 6<sup>th</sup> October 2008**

Report Title: Haringey's Cultural Strategy	
Report of: Phung Mun Thong, Director of Adult, Culture & Community Services	
Wards(s) affected: All	Report for: Non-Key Decision
<b>1. Purpose</b> 1.1 To provide an update on the development of Haringey's new Cultural Strategy and seek comments on the draft as part of the consultation process.	
<b>2. Recommendations</b> That the Overview and Scrutiny Committee: <ol style="list-style-type: none"> <li>1) Note the draft Strategy and consultation plan</li> <li>2) Members provide comments on the draft Cultural Strategy</li> </ol>	
Report Authorised by: 	
Contact Officer:  Lead Officer: Diana Edmonds, Assistant Director Culture, Libraries & Learning, Phone Phone: 020 8489 2759 Email: diana.edmonds@haringey.gov.uk  Report Author: Jodie Szwedzinski, Policy Officer, Phone: 020 8489 2405 Email: Jodie.szwedzinski@haringey.gov.uk	
<b>3. Chief Financial Officer Comments</b> 3.1 To be agreed	
<b>4. Head of Legal Services Comments</b> 4.1 To be agreed	
<b>5. Local Government (Access to Information) Act 1985</b> 5.1 Haringey's Cultural Strategy 2003-2007	

## 6. Strategic Implications

### 6.1 Summary

A new Cultural Strategy and Action Plan is currently being developed by initially pulling together our current commitments in terms of the local and wider policy context, the Adult, Culture and Community Service (ACCS) Business Plan 2008-09 and the Cultural Strategy Issues Paper agreed by CEMB on 12th February 2008.

It includes an action plan to deliver the outcomes and objectives set out in the London Cultural Strategy April 2004 focused at a local level. A consultation process to consider our current commitments in terms of regional priorities and to meet local needs and aspirations will begin in September 2008.

### 6.2 Defining Culture: the Concept of Culture

The term “culture” has a number of meanings. In its widest sense, culture is defined as the “whole complex of distinctive spiritual, material, intellectual and emotional features which characterise a society or social group. It includes not only the arts and letters, but also modes of life, the fundamental rights of the human being, value systems, traditions and habits”. (*From the Margins, a contribution to the debate on culture and development in Europe*. Council of Europe, 2007.)

This strategy uses the more pragmatic definition used by Department of Culture Media and Sport (DCMS) 2004 which includes a variety of cultural activities:

- visual and performing arts (such as painting, sculpture, photography, crafts, theatre, dance, opera, live music);
- audio-visual (including film, TV and radio);
- architecture and design;
- heritage and the historic environment;
- libraries and literature;
- museums, galleries and archives.

Sport, parks and green spaces have been excluded from the scope of this strategy because Haringey has already developed a *Sports and Physical Activity Strategy* and an *Open Spaces Strategy*.

### 6.3 The development process

Haringey’s first Cultural Strategy covered the period from 2002-2007 and a new cultural strategy and action plan is currently being developed in two phases.

**Phase 1** of the development of the strategy involves pulling together our current commitments in terms of the local and wider policy context, the Adult, Culture and Community Service (ACCS) Business Plan 2008-09 and the Cultural Strategy Issues Paper agreed by CEMB on 12th February 2008.



It includes an action plan to deliver the outcomes and objectives set out in the London Cultural Strategy focused at a local level. The actions set out in the action plan have already been agreed and are also drawn from the ACCS Business Plan and the Action Plan set out in the Cultural Strategy Issues paper. The draft strategy can be found at Appendix A.

The draft strategy includes the following outcomes and objectives:

No.	Outcomes	Objectives
1	<b>Excellence</b> - Achieving cultural excellence in Haringey	Objective 1: Ensure cultural institutions and events in Haringey are of high quality
		Objective 2: Improve cultural infrastructure and support programmes to raise the profile of Haringey's cultural diversity
		Objective 3: Develop a Haringey brand and promote Haringey's cultural offer
		Objective 4: Protect and enhance Haringey's cultural heritage.
2	<b>Creativity</b> - Recognition that creativity is central to the success of Haringey	Objective 5: Promote creativity as a significant contributor to Haringey's economy and success
		Objective 6: Support cultural education programmes and lifelong learning in Haringey
3	<b>Access</b> - All residents and visitors have access to culture in the Borough.	Objective 7: Increase access to culture to all in Haringey
		Objective 8: Empower Haringey's communities through culture
		Objective 9: Linking in with high quality cultural provision locally, regionally and nationally
4	<b>Value</b> - All residents and visitors get the best value out of its cultural resources	Objective 10: Ensure Haringey makes best use of funding available for culture

**Phase 2** (2009- ?) will involve further work to decide on the final outcomes and objectives to be included in the strategy. As part of Phase 2 a consultation process will be undertaken to add to our current commitments to meet both our regional commitments and meet local needs and aspirations. The consultation will begin on the 30<sup>th</sup> September 2008 and a timetable is attached at Appendix B.

This document will be developed in partnership with the creative industries, the voluntary sector and the community to best reflect the needs and aspirations of the

borough regarding arts and culture. A Steering Group is being set up to lead the development of the strategy and will include members from Adult Services, Economic Regeneration, Children and Young People, Finance, Equalities, Older People and the creative industries. The group will be Chaired by the Director of Culture, Libraries and Adult Learning. This group will meet regularly to drive the development of the strategy.

An equalities impact assessment will be undertaken during Phase 2 of the development process.

#### **6.4 Related Links**

Further information on the consultation for the Cultural Strategy can be found at: [http://www.haringey.gov.uk/index/council/strategiesandpolicies/cultural\\_strategy.htm](http://www.haringey.gov.uk/index/council/strategiesandpolicies/cultural_strategy.htm)

### **7 Financial Implications**

7.1 To be agreed

### **8 Legal Implications**

8.1 To be agreed

### **9 Equalities Implications**

9.1 An Equalities Impact assessment is being undertaken in Phase 2 of the development of the strategy.

### **10 Consultation**

10.1 The consultation process will begin on the 30<sup>th</sup> September 2008 and a timetable is attached at Appendix B.

### **11 Background**

11.1 The Council's existing Cultural Strategy expired in the spring of 2008 providing an opportunity to review the Council's approach to co-ordinating and promoting cultural activity in the Borough.

11.2 A Cultural Strategy is intended to promote the cultural well-being of an area and should "integrate, implement and monitor the major cultural goals, policies and actions of the authority and its partners." (*Creating opportunities: guidance for local authorities in England on local cultural strategies*. DCMS, 2001). The development of the Strategy also provides an excellent opportunity to raise the profile of cultural activity in the Borough.

**12 Conclusion**

12.2 Haringey's new Cultural Strategy strengthens Haringey's strategic approach to arts and culture which in turn provides opportunities to tackle social exclusion, contribute to regeneration, to promote safer communities and encourage healthier lifestyles.

**13 Use of Appendices / Tables / Photographs**

13.1 Appendix A: Haringey's Draft Cultural Strategy

13.2 Appendix B: Consultation Timetable

This page is intentionally left blank

# Haringey's Cultural Strategy and Action Plan- Phase 1 2008-2009



haringey strategic partnership

## **Cultural Strategy and Action Plan Development Process**

Haringey's first Cultural Strategy covered the period from 2002-2007 and a new cultural strategy and action plan is currently being developed in two phases.

**Phase 1** (this document) of the development of the strategy involves pulling together our current commitments in terms of the local and wider policy context, the Adult, Culture and Community Service (ACCS) Business Plan 2008-09 and the Cultural Strategy Issues Paper agreed by CEMB on 12th February 2008. It includes an action plan to deliver the outcomes and objectives set out in the London Cultural Strategy focused at a local level. The actions set out in the action plan have already been agreed and are also drawn from the ACCS Business Plan and the Action Plan set out in the Cultural Strategy Issues paper.

**Phase 2** (2009- ?) will involve further work to decide on the final outcomes and objectives to be included in the strategy. As part of Phase 2 a consultation process will be undertaken to add to our current commitments to meet both our regional commitments and meet local needs and aspirations.

This document will be developed in partnership with the creative industries, the voluntary sector and the community to best reflect the needs and aspirations of the borough regarding arts and culture.

An equalities impact assessment will be undertaken during Phase 2 of the development process.

<b>Executive Summary .....</b>	<b>4</b>
<b>1 Introduction .....</b>	<b>5</b>
1.1 Defining Culture .....	5
1.2 The National Context .....	6
1.3 The Regional Context .....	6
1.4 The Local Context .....	7
1.5 Haringey's Cultural Achievements .....	8
<b>2 Policy Statement .....</b>	<b>9</b>
2.1 Aim .....	9
2.2 Vision .....	9
2.3 Outcomes and Objectives 2008-2009 .....	9
2.4 Scope of Strategy .....	10
<b>3 Equalities Statement .....</b>	<b>10</b>
<b>4 Measuring Performance .....</b>	<b>10</b>
4.1 Targets We Must Meet to Fulfil Our Objectives .....	10
4.2 Outcomes and priorities .....	10
<b>5 Monitoring the Strategy .....</b>	<b>10</b>
<b>References .....</b>	<b>11</b>

DRAFT

## Executive Summary

DRAFT



# 1 Introduction

## 1.1 Defining Culture

### The Concept of Culture

The term “culture” has a number of meanings. In its widest sense, culture is defined as the “whole complex of distinctive spiritual, material, intellectual and emotional features which characterise a society or social group. It includes not only the arts and letters, but also modes of life, the fundamental rights of the human being, value systems, traditions and habits”. (*From the Margins, a contribution to the debate on culture and development in Europe*. Council of Europe, 2007.)

This strategy uses the more pragmatic definition used by Department of Culture Media and Sport (DCMS) 2004 which includes a variety of cultural activities:

- visual and performing arts (such as painting, sculpture, photography, crafts, theatre, dance, opera, live music);
- audio-visual (including film, TV and radio);
- architecture and design;
- heritage and the historic environment;
- libraries and literature;
- museums, galleries and archives.

### The value of culture

Culture is about improving the quality of life for all, allowing people to derive pleasure, to fulfil their potential and broaden their horizons. Cultural services play a crucial role in tackling social exclusion, contributing to regeneration and to promoting safer communities, encouraging healthier lifestyles, providing opportunities for voluntary and community activity and stimulating lifelong learning. Cultural services have so much to offer, and communities so much to gain, through a constructive, strategic approach to their provision.

- **Culture and the individual**  
Cultural activities are fun – and it is well established that the participation in cultural activities can increase an individual’s sense of well-being.
- **Culture and communities**  
The arts are increasingly viewed as an important element in social inclusion. Cultural activities encourage participation and involvement and support the development of sustainable communities.

The arts also support economic and urban regeneration. Cultural activities speak not only to residents’ needs but also to their aspirations.

- **Cultural Tourism**  
Cultural tourism is becoming increasingly important within the UK, as the City of Liverpool is increasingly demonstrating in capitalising on its role as the Cultural Capital of Europe. Improving our cultural offer will attract more cultural tourists, increase the potential for inward investment and will, in turn, enhance the economic vitality of the Borough.
- **Work creation within the cultural sector**  
The creative industries are increasingly seen as a significant industry sector. Haringey already has a good track record in this area, one in which there is considerable potential for growth. The new cultural apprenticeships are an excellent opportunity to develop and extend Haringey's profile in this area.
- **The aesthetic value of culture**  
Public art can improve the appearance of a location and improve public perception of the area and the local authority. For example the Oliver Tambo statue generated significant positive publicity both within and outside the London Borough of Haringey.

## 1.2 The National Context

In 2000, the Department of Culture, Media and Sport (DCMS) placed a responsibility upon local authorities to produce Local Cultural Strategies and issued guidance on how they should be developed with a suggested framework for their scope, timescale and implementation.

- DCMS has an objective *'to encourage more widespread enjoyment of culture and sport'*.

In January 2008 the Culture and Sport Improvement Toolkit (CSIT) was released. It was developed from earlier toolkits that focused on improving individual culture and sport services. CSIT is designed to underpin continuous improvement and support councils that want to identify their strengths and weaknesses in culture and sport. It provides an improvement planning process that defines what it takes to achieve progress in the culture and sport sector.

## 1.3 The Regional Context

*'London: Cultural Capital - Realising the potential of a world-class city'* (2004) is the Mayor's ten-year plan to maintain and enhance London's reputation as an international centre of excellence for creativity and culture.

The strategy provides a strategic approach to culture, which includes arts, sport, heritage and creative industries.

The overall vision of the Mayor's Culture Strategy is *'to promote and enhance*

*London's cultural and creative diversity*'. The strategy has four key objectives

- excellence
- creativity
- access
- value.

Underpinning each of these objectives is the principle of diversity.

## 1.4 The Local Context

Haringey's new Cultural Strategy will develop themes which have already been introduced in a number of key local policy documents. Key issues which are highlighted are the impact of culture on the individual, on communities and on the economic infrastructure of the Borough.

### **Haringey's Sustainable Community Strategy 2007-2016**

The Sustainable Community Strategy cites culture as important in two of its priorities:

1) **People at the Heart of Change**: Culture is also recognised as significant to the individual and the strategy expresses the desire to achieve a diversity of *first class leisure and cultural opportunities that everyone can share and use*. The strategy states that *'we want an inclusive borough that we share with others by improving and creating places of enjoyment, culture and interest.'*

2) **Economic vitality and prosperity shared by all**: The strategy recognises the importance of the cultural industries as part of Haringey's 'unique selling point', in the development of economic vitality and prosperity.

### **The Council Plan 2007-2010**

The Council Plan included a priority **encouraging lifetime well-being, at home, work, play and learning**. Under this priority the Council made a commitment to:

*Achieving a higher profile for cultural services within Haringey Council, by effectively integrating arts, libraries and learning services under the broad umbrella of Adult, Culture and Community Services.*

The Culture, Libraries and Learning Business Unit, part of ACCS, now encompasses adult learning, libraries, museums, archives and records management as well as culture. A multi-disciplinary team now focuses on the development of cultural activities in the Borough.

### **Well-being Strategic Framework 2007-2010**

The framework recognises a clear link between well-being and the quality of life, and access to cultural opportunities.

Access to leisure and social activities, and life-long learning enable people to enjoy their lives to the full and to achieve their personal and career aims. We think culture has an intrinsic value, providing opportunities for self-expression, self-fulfilment and encouraging excellence. Culture also has instrumental

value, contributing to economic vitality, educational attainment, health, faith and a cohesive community. This translates into a variety of activities and facilities, including sports and leisure, museums and galleries, archives, libraries, the visual and performing arts such as media, film, theatre, public spaces, and spaces of heritage.

## 1.5 Haringey's Cultural Achievements

Haringey Council supports and encourages cultural activity. It has much to offer :

- The Bernie Grant Centre - the most recent addition to London's cultural scene
- Historic Bruce Castle Museum - recently featured on the BBC's top 20 list of UK "hidden tourist gems" and has been Short-listed for a Museums and Heritage Award for a Project on a Limited Budget 2008.
- Award winning events such as Black History Month, the Tottenham Carnival, and the Wood Green Film Festival bring audiences from across London.
- A first class library service that is welcoming, attractive and responsive to residents' needs. Wood Green Library is one of the busiest libraries in the country.
- Our schools and youth services are constantly developing events which encourage creativity in exciting and engaging ways;
- Haringey's Neighbourhood Management has an outstanding track record of supporting cultural life and of promoting cultural exchange and understanding.
- Wood Green's Cultural Quarter
- Headroom award?? BBC Breathing Space ???
- A rich selection of restaurants, cafes, theatres, galleries and music venues.

## 1.6 Purpose of this Strategy

A Cultural Strategy is intended to promote the cultural well-being of an area and should "integrate, implement and monitor the major cultural goals, policies and actions of the authority and its partners." (*Creating opportunities: guidance for local authorities in England on local cultural strategies*. DCMS, 2001). The development of the Strategy will also provide an excellent opportunity to raise the profile of cultural activity in the Borough.

## 1.7 Reason for the Change in Policy

The Council's existing Cultural Strategy expired in the spring of 2008 providing an opportunity to review that Council's approach to co-ordinating and promoting cultural activity in the Borough.

## 2 Policy Statement

### 2.1 Aim

The aim of this Strategy is: 'to encourage more widespread enjoyment of culture locally by creating opportunities for innovative cultural activities which enable people to achieve their potential'.

### 2.2 Vision

Our vision is that: by xxxx everyone in Haringey has opportunities to take part in first class cultural and creative activities locally.

### 2.3 Outcomes and Objectives 2008-2009

No.	Outcomes	Objectives
1	<b>Excellence</b> - Achieving cultural excellence in Haringey	Objective 1: Ensure cultural institutions and events in Haringey are of high quality
		Objective 2: Improve cultural infrastructure and support programmes to raise the profile of Haringey's cultural diversity
		Objective 3: Develop a Haringey brand and promote Haringey's cultural offer
		Objective 4: Protect and enhance Haringey's cultural heritage.
2	<b>Creativity</b> - Recognition that creativity is central to the success of Haringey	Objective 5: Promote creativity as a significant contributor to Haringey's economy and success
		Objective 6: Support cultural education programmes and lifelong learning in Haringey
3	<b>Access</b> - All residents and visitors have access to culture in the Borough.	Objective 7: Increase access to culture to all in Haringey
		Objective 8: Empower Haringey's communities through culture
		Objective 9: Linking in with high quality cultural provision locally, regionally and nationally
4	<b>Value</b> - All residents and visitors get the best value out of its cultural resources	Objective 10: Ensure Haringey makes best use of funding available for culture

## 2.4 Scope of Strategy

Sport, parks and green spaces have been excluded from the scope of this strategy because Haringey has already developed a *Sports and Physical Activity Strategy* and an *Open Spaces Strategy*.

## 3 Equalities Statement

Nearly half of Haringey's population come from ethnic minority backgrounds with significant African, Caribbean, Asian, Turkish, Kurdish and Eastern European communities. Haringey is one of the most diverse boroughs in London. The four key outcomes of the strategy are underpinned by the principle of diversity.

As Phase 1 brings together already agreed activities, an equalities impact assessment will be undertaken in Phase 2 of the development of the strategy.

## 4 Measuring Performance

### 4.1 Targets We Must Meet to Fulfil Our Objectives

There are three new National Indicators relevant to arts and culture:

- NI 9 use of public libraries
- NI 10 visits to museums or galleries
- NI 11 engagement in the arts.

### 4.2 Outcomes and priorities

Detailed priorities linked to each outcome are shown in the Action Plan in Appendix 1.

## 5 Monitoring the Strategy

### Governance arrangements

This strategy will be adopted by the Haringey Strategy Partnership (HSP). As a partnership of the main organisations in Haringey, the HSP is well placed to tackle the priorities in this strategy collectively.

Day to day monitoring of progress, tracking of risks and issues and realisation of benefits will be maintained by Well-being Partnership Board. Highlight reports and performance outturn will be published as part of the regular programme monitoring and performance monitoring reports to the Council's Cabinet.

### Action planning

Phase 1 of this strategy sets out our vision and priorities for action over during 2008-2009. During this year we will identify which of these are achievable in the short term – others will require thorough feasibility assessments before any significant investment is made.

In order to track implementation during the lifetime of Phase 1, we will publish an action plan which will be updated and republished in Phase 2, detailing each action and who is responsible, together with an update on progress made. It will also be an opportunity to take account of new or emerging priorities and actions and how they will be addressed.

## References

To be inserted

DRAFT

## Appendix 1: Action plan

### Outcome 1: Excellence- Achieving cultural excellence in Haringey

Objective 1: Ensure cultural institutions and events in Haringey are of high quality.

What this means:

- Increased quality and diversity of cultural facilities and institutions including libraries and museums
- Investment in infrastructure
- Hosting large scale events to raise the borough's profile

Activities to be undertaken	Who will undertake these activities? Leadofficer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan ? <i>(Tick if to be included)</i>
Enable libraries to become community hubs; providing safe, accessible and attractive library buildings for all communities to use, expanding the range of services offered.							



Activities to be undertaken	Who will undertake these activities? Leadofficer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan ? <i>(Tick if to be included)</i>

DRAFT

**Objective 2: Improve cultural infrastructure and support programmes to raise the profile of Haringey's cultural diversity**

What this means:

- Make more of the full array of cultural resources in Haringey
- Nurture new creative talent

<b>Activities to be undertaken</b>	<b>Who will undertake these activities? Lead officer name</b>	<b>When? (Please insert clear milestones for quarterly monitoring against this activity)</b>	<b>Quarter 1 Progress Update June 2008</b>	<b>Quarter 2 Progress Update September 2008</b>	<b>Quarter 3 Progress Update December 2008</b>	<b>Quarter 4 Progress Update March 2009</b>	<b>To feed into Council Plan? (Tick if to be included)</b>

### Objective 3: Develop a Haringey brand and promote Haringey's cultural offer

What this means:

- Make Develop as a tourist attraction
- Promote a Haringey brand
- Public art

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>
Develop a marketing strategy for Hornsey Gallery and creative clusters within Haringey	Diana Edmonds/ Elena Pippou						
Coordinate and brand cultural events across Haringey	Diana Edmonds/ Elena Pippou						
Create confidence in the council's support of Haringey's creative industries	Diana Edmonds/ Elena Pippou						

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>
Achieve a higher profile for cultural services of Haringey: <ul style="list-style-type: none"> <li>Plan a literature festival to take place as a joint event with the London Borough of Waltham Forest.</li> </ul>							
Identify Cultural Champions (using the expertise of Members, of business leaders and cultural celebrities resident in the Borough) to work with Council Officers to promote and develop cultural opportunities locally.							

**Objective 4: Protect and enhance Haringey's cultural heritage.**

What this means:

- Architecture

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>

## Outcome 2: Creativity- Recognition that creativity is central to the success of Haringey

**Objective 5: Promote creativity as a significant contributor to Haringey's economy and success.**

What this means:

- Support the creative industries
- Provide strong technological infrastructure
- Developing young talent

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? (Please insert clear milestones for quarterly monitoring against this activity)	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? (Tick if to be included)
Strengthen the links with local artists and cultural organisations							
Support artists to find affordable work spaces and create supportive communities through events and exhibitions.							

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? (Please insert clear milestones for quarterly monitoring against this activity)	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? (Tick if to be included)
Develop our "Business Success" course offer to employers, including "train to gain", customised training and apprenticeship schemes							
Extend the range of ICT and personal and professional development courses available							

**Objective 6: Support cultural education programmes and lifelong learning in Haringey**

What this means:

- Provide opportunities to develop skills and expertise in culture

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>
Develop Adult Learning Opportunities relating to the creative industries							
HALS to develop their programme of creative courses with libraries to widen range offered.	Ragi Jones Pat Duffy	Dec 2008					



### Outcome 3: Access – All residents and visitors have access to culture in the Borough.

#### Objective 7: Increase access to culture to all in Haringey

What this means:

- Remove barriers to accessing culture opportunities in Haringey
- Increasing Participation
- Increasing visibility of arts opportunities

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>
Continue to build on our cultural programme, increasing outreach and accessibility							
Improve information flows, providing better information for members of the public about all of our services.							

#### Objective 8: Empower Haringey’s communities through culture

What this means:

- Space for different communities to express themselves through culture
- Creative and Healthy Older People

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>
Developing services which will promote social inclusion, build community identity and develop citizenship.							

**Objective 9: Linking in with high quality cultural provision sub-regionally, regionally and nationally.**

What this means:

- Increased partnership working
- Planning strategies
- Supporting the Cultural Olympiad

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? <i>(Please insert clear milestones for quarterly monitoring against this activity)</i>	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan? <i>(Tick if to be included)</i>
Develop cultural partnerships <ul style="list-style-type: none"> <li>• Strengthen partnership working to increase Health and Wellbeing activities in all libraries including activities for older people.</li> </ul>	Neil Harvey Sian Segel Library Managers						

## Outcome 4: Value- All residents and visitors get the best value out of its cultural resources

### Objective 10:

What this means:

- Make the best use of existing funding
- Be entrepreneurial in obtaining more external funding
- Raise the profile of arts & culture within the council

Activities to be undertaken	Who will undertake these activities? Lead officer name	When? (Please insert clear milestones for quarterly monitoring against this activity)	Quarter 1 Progress Update June 2008	Quarter 2 Progress Update September 2008	Quarter 3 Progress Update December 2008	Quarter 4 Progress Update March 2009	To feed into Council Plan ? (Tick if to be included)
Make the best use current funding available for arts and culture	Diana Edmonds						
Investigate new external cultural funding opportunities	Diana Edmonds	On going					

**Cultural Strategy Draft Consultation Dates**

<b>Action</b>	<b>Date</b>	<b>Comments</b>
Put consultation in Consultation Calendar	August	Asap
Consultation begins	30th September 08	
Set up Steering Group	September	Membership Agreed First Meeting 7 <sup>th</sup> October- TBC
Brief Councillor Basu	Before 6 <sup>th</sup> October	
Draft Strategy to Overview and Scrutiny Committee	6 <sup>th</sup> October	Report due 25 <sup>th</sup> September
Report to DMT and other Directorate DMTs.	October	
CEMB/EAB- update only	21st October (provisional)	to be confirmed by Ayshe
WBCE	31/10/08 8/12/08	Already scheduled: update not sign-off
WBPB	December?	
HSP	28 Feb?	To be confirmed

This page is intentionally left blank

## **Key Issues Briefing Cabinet Member for Environment and Conservation Frontline Services**

### **Key achievements in 2008/09**

#### **Public Realm Commissioning Strategy**

The Public Realm Commissioning Strategy was agreed by Cabinet in July 2008 to improve the value for money and quality of our contracts. This followed a detailed appraisal of various options for the packaging of our services, procurement process and contractual vehicle.

A project team is in place to procure the new Highways and Street Lighting contract to be in place by July 2009.

A Project Manager has been appointed to procure the new Integrated Waste Management Contract which will commence in April 2011. The council will use the new competitive dialogue procurement process to engage with bidders to come up with the most suitable, detailed solutions for Haringey, and is proposed to form a Joint Venture Company with the chosen supplier in order to work closely with them to achieve best value and continuously improving services.

The nuisance vehicle contract is currently out to tender for new arrangements to be in place in April 2009. The new contract will revise the existing specification to take account of legislative changes and incorporate the enforcement and removal of abandoned and untaxed vehicles.

#### **Greenest Borough Strategy**

The Greenest Borough Strategy was agreed by Cabinet in July 2008 and there have already been notable successes in delivering the priorities of managing environmental resources efficiently and promoting sustainable travel.

Having been the first borough in London to achieve 100% of schools with school travel plans, we are continuing to put infrastructure in place to change the travel behaviour of all of our residents and encourage them to choose sustainable modes of travel. We are working with partners on the development of workplace travel plans, and are also implementing the Council's Staff Travel plan. Notable achievements so far include implementation of the cycle to work scheme, purchase of pool bikes and electric cars, completion of revisions to essential service permit scheme, and a travel allowance scheme for essential car users.

The new Environmental Resources team is in place and delivering and beginning to deliver on a number of projects relating to waste reduction, energy efficiency and water conservation. They are currently developing partnerships with organisations to deliver energy and water saving devices for households, and also to develop a programme of energy audits for local businesses. A new Participation Team will start work in the

autumn to encourage residents to play their part in delivering the Greenest Borough agenda.

### **Street cleanliness**

Independent monitoring by ENCAMS indicates that the cleanliness of Haringey's streets has improved considerably since 2006/07. Resident satisfaction with cleanliness also increased significantly in 2007, with 56% of residents satisfied with street cleaning, a 9% increase over the previous year, placing Haringey above the London average for the first time.

A key factor in this success has been implementation of the council's NI 195 (previously BV199) cleanliness action plan to improve levels of cleanliness and resident perception. A new litter picking service was rolled out to all wards in the borough earlier this year following a successful pilot scheme in 2007/08 in five wards that suffered most from litter. Residents will be consulted during the autumn for their feed back and views of the new service.

### **Pothole Hotline**

A pothole hotline was set up in May 2008 as part of the council's Pothole Blitz, implemented in response to feedback from residents received as part of last summer's highly successful Road to Improvement consultation. By the end of August, over 1000 potholes had been fixed in response to proactive inspections by a dedicated highways inspector and over 200 calls from members of the public.

### **CPZ consultation**

A new consultation protocol was agreed by Cabinet in July to reduce the amount of time that is required to make small scale changes to the boundaries of Controlled Parking Zones. The protocol will allow the council to resolve parking problems experienced by residents in roads bordering CPZs more quickly, effectively, and with better value for money, as long as there is clear local support.

In response to local concerns about parking in Crouch End, a detailed consultation was held earlier this year to find the views of residents in N6 and N8 about the introduction of a Controlled Parking Zone. Over 1200 residents responded to the consultation, which is one of the largest responses to a consultation of this kind. As a result of analysis of this feedback, it was approved by Cabinet in September to proceed to a period of statutory consultation about the implementation of this scheme.



## **Work in progress for 2008/09**

In response to issues with parking income, a review of the parking service is currently underway to develop a realistic business model for the service.

A programme of works is being drawn up to ensure the compliance of our on-street lines and lines with legislation for the enforcement of parking and moving traffic contraventions.

New arrangements for using Occupational Therapists for the assessment of Blue Badge and Disabled Freedom Pass applications are being implemented in partnership with the Primary Care Trust from November 2008. The new system will ensure that all passes are issued fairly and consistently according to the needs of applicants based on the agreed eligibility criteria.

We are awaiting advice from the Secretary of State about a change in the implementation date of the street works permit scheme due to problems with software development. The introduction of the scheme will give the council much greater control of works by utilities companies and contractors on the borough's roads.

The Highways Asset Management Plan was approved by Cabinet in March 2008 and provides the basis for fully understanding what assets we have and how best to manage and invest in them to maximise their value and life cycle. It will be used to identify key issues for the Council, such as how to direct investment to improve the condition of our roads and footways, and to address localised flooding issues by renewing gully pots and de-silting watercourses. By the end of this financial year we will have spent additional capital spend of £3.4m on lighting, roads, pavements and gully pot renewal.

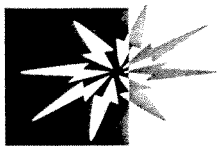
Improvements are planned to the Confirm system to provide quicker service responses, and also automated updates and responses to enquiries sent to us by members of the public and councillors by email or the online report a problem form.

We are continuing to improve and expand our recycling services in line with the council's Recycling Strategy. The number of mixed recycling rounds was successfully expanded from 7 to 9 rounds earlier this year. A number of projects are planned for the remainder of this financial year including the expansion and improvement of council office recycling, and the conversion of bring banks to commingled collection. The estates recycling service will also be expanded from 5000 to 15000 properties this autumn following the delivery of new collection vehicles.

## **Key facts**

- 125** subsidised recycling bins bought by Haringey residents so far in 2008.
- 700** street light columns to be replaced as part of the investment programme in 2008/09.
- 1050** potholes fixed in the Potholes Blitz between May and August 2008.
- 2265** metres of roads resurfaced since April 2008.
- 8755** tonnes of recycling collected in the five month period between April and August 2008.
- 75%** reduction in abandoned vehicles removed in Haringey between 2004 and 2008.

This page is intentionally left blank



Overview and Scrutiny Committee

6 October 2008

Report title: The Administration of the Blue Badge Scheme in Haringey

Report of: Beverley Taylor, Assistant Director Frontline Services

Ward(s) affected All

1. Purpose

- To advise and update Members on progress made on implementing the recommendations of the Environmental Services Scrutiny Panel following its review of Blue Badge Administration in July 2003.

2. Recommendations

2.1 That members note the report and comment upon the issues set out in the report

Report authorised by: Niall Bolger, Director of Urban Environment

Contact officer: Ann Cunningham, Head of Parking Services

Telephone: 020 8489 1355

4. Access to information:

Local Government (Access to Information) Act 1985  
 Environmental Services Scrutiny of Blue Badge Administration  
 The Local Implementation Plan  
 The Parking and Enforcement Plan  
 The UDP

## 5.0 Report

The Service welcomed the recommendations from the Environmental Services Scrutiny Panel's report on Blue Badge administration. Many improvements have been made to this service and progress has been made in implementing the recommendations from the review.

This report details the work undertaken to date and for ease of reference each recommendation is listed, with progress made to date.

## 6.0 Blue Badge issuing and processing – recommendations

- a) Consideration should be given to the use of a standard questionnaire and interview by trained staff, e.g. Occupational therapists or contracted medical advisers to assist in assessing eligibility.
- b) The Director of Environmental Services should explore the viability of appointing an external medical practitioner for the purposes of assessing eligibility for Blue badge applications
- c) The Director of Environmental Services should undertake a review of all applications to determine if any pattern exists between areas or GPs, in order to ensure compliance with government guidance on applying the discretionary criteria.

### Progress

Much work has been undertaken in this area. At present medical evidence supporting discretionary applications, is provided by the applicant's own GP. Those assessments are funded by the Primary Care Trust (PCT).

The service explored using an independent Doctors Panel to assess those applications, which would at least ensure that an applicant was not assessed by their own GP. This could continue to be funded by the PCT.

However, the poor quality of some assessments by GP's raised concerns about the value of using GP assessment. Guidance also recommends that Occupational Therapists undertake those assessments as they are much better placed to assess mobility.

Subsequent discussions with the PCT has since resulted in an agreement that their Integrated Community Therapists will undertake those assessments on behalf of the Local Authority. This is expected to be at no additional cost to the PCT.

The service expects that one centre in the WoodGreen area will be operational by the end of 2008. Suitable premises are being sought in other

parts of the borough, to ensure that Assessment Centres are as accessible as possible.

Those Therapists will be fully briefed on the eligibility criteria set out in legislation. This will involve detailed questionnaires being developed to support assessments.

## 7.0 Blue Badge enforcement – recommendations

- d) The Director of Environmental Services should establish a 'fraud hotline' for reporting stolen badges and reporting abuse of disabled Persons parking bays.

### Progress

The parking service felt that the most appropriate means of progressing this recommendation was by ensuring that all staff dedicated to dealing with parking service telephone calls were equipped to deal with such issues. The parking service telephone number is widely published and this would make the best use of existing resources.

- e) The Director of Environmental Services should consider a pilot project to evaluate the effectiveness of placing a bar code which can be read by the hand held devices issued to parking enforcement staff, on blue badges issued by the Department

### Progress

There are resource issues that have hindered progress on implementing this recommendation. The handheld equipment currently used by Civil Enforcement Officers (formerly Parking Attendants) cannot read barcodes and as such there are IT development considerations. However the introduction of a paperless permit system scheduled for the end of this year will allow the service to explore this recommendation further.

It may be helpful to note other initiatives introduced to reduce Blue Badge abuse. The service has introduced a 'Disabled Companion Badge' that can be used instead of the Blue Badge in Haringey. This badge displays the vehicle registration number and as such is of no value to anyone else.

- f) The Director of Environmental Services should ensure any increase in administration fees, proposed under the government's review, should be utilised in improving enforcement and deterring fraud, including the cost for use of bar codes.

### Progress

Currently Local Authorities can charge up to £2 for issuing a new Blue Badge. Haringey has attempted to charge for the Blue Badge, but found that collection costs exceed the actual charge. The Disabled Companion Badge carries an administration fee of £20 which covers administration of that scheme.

- g) The Director of Environmental Services should explore the viability of providing a response based enforcement officer for non-CPZ areas.

**Progress**

Enforcement Officers are deployed to non-CPZ areas. They focus on all contraventions in those areas, including illegal parking in disabled bays. Furthermore, the parking removal operation identifies vehicles illegally parked in disabled bays as highest priority for removal.

- h) The Council should prosecute a number of high profile cases to strengthen the enforcement message – at a time of the Councils choosing.

**Progress**

The parking service has worked closely with the Metropolitan Police over the past few years to combat Blue Badge misuse. Joint operations now take place every 4-6 weeks and each operation involves checking the validity of up to 80 badges, issued by a number of authorities. This has resulted in a number of badges being seized. Those operations also attracts a lot of media attention. However to date no prosecutions have resulted.

- i) The Director of Environmental Services should ensure that all lost and stolen badges are linked with Parking Control so that in the event of parking attendants coming across fraudulent use of badges the service would be notified automatically.

**Progress**

A new IT module has been developed bringing Blue Badge Administration under the parking IT system. This allows greater control and management of blue badge abuse and fraud. It also ensures that reporting is now easier and that the information is accurate and immediate.

- J) The Director of Environmental Services should explore the viability of installing dedicated disabled persons parking bays outside the homes of individuals (who request this facility) under exceptional circumstances. The Director should ensure (in consultation with Members) that a strict set of criteria is in place to determine 'exceptional circumstances'

**Progress**

A decision was taken not to install dedicated disabled bays. The matter was explored at length while developing the Parking and Enforcement Plan [PEP]. It was recognised that while we need to prioritise on-street space for local disabled residents, we need to be mindful that it should not prejudice the needs on non-local Blue Badge holders.

This decision is being reviewed to ensure that this policy is still consistent with other boroughs.

- k) The Director of Environmental Services should look at ways to increase the effectiveness of enforcement, which primarily assist in deterring non badge holders abusing Disabled Persons parking Bays, and maximises income from penalty fines

**Progress**

Illegal parking in disabled bays is identified as highest priority for enforcement action and this includes removal to the vehicle pound, which is a clear deterrent. In addition the joint operations held with the police, actually checks the validity of Disabled Badges on display in parking bays or on yellow lines. Each of those operations results in badges being seized.

- l) The Director of Environmental Services should ensure that Enforcement Officers are trained appropriately and that they should be sensitive to the needs of Disabled people and the reasons for the Blue badge Scheme.

**Progress**

This is included in staff induction.

- m) The Director of Environmental services should ensure that contact details and telephone numbers are clearly publicised in order that unauthorized use of disabled person's bays can be readily reported by members of the public

**Progress**

The Parking Service telephone number is widely circulated.

- n) The Director of Environmental services should ensure that there is dedicated officer support for monitoring the use of disabled persons parking bays outside shopping areas. That the officer has the responsibility to engage in dialogue with shop managers to ensure the efficient use of parking bays for disabled drivers.

**Progress**

We feel that having a dedicated team would not be the best use of resources, as Civil Enforcement Officers patrol outside shopping areas as part of their daily patrol. Their duties will include taking enforcement action where appropriate on misuse of disabled bays. Their presence also acts as a deterrent.

- o) The Director of Environmental services should review the provision of disabled persons parking bays close to shops and community facilities, such as libraries and health centres.

**Progress**

The Council's Sustainable Transport Team has recently carried out a detailed review of disabled parking bays across the borough. This included looking at

areas as suggested above which would benefit from additional disabled bays. The findings of this review will be implemented next year subject to funding being made available.

- p) The Council should engage in dialogue with supermarkets to explore ways of enforcing/discouraging illegal parking in disabled persons parking bays and organise an awareness campaign to publicise the problems experienced by disabled people when other people abuse them. For example the 'bay watch' campaign (in conjunction with disabled organisations) - developing a poster campaign aimed at non-disabled drivers, thereby enhancing awareness.

### **Progress**

This recommendation has not yet been implemented. It is felt that the Mobility Panel may offer an opportunity to progress this and engage with Supermarkets.

- q) The Director of Environmental Services should ensure, in consultation with Housing services and regeneration Unit, that all new builds of community and local amenities have disabled persons parking bays.

### **Progress**

The Council's UDP parking standards for new developments requires the provision of disabled person's parking bays. Generally, the required provision is 5% of the total number of parking spaces or a minimum number of parking bays depending on the proposed land use.

- r) The process for appealing against the issuing of a Blue Badge should be carried out under independent appeals procedures

### **Progress**

Haringey will soon refer all Blue badge applications (excluding those that satisfy the automatic criteria) to the Primary Care Trust for independent assessment. Appeals will be conducted by a separate Community Therapist whose decision will be final.

- s) That all recommendations contained in this report be included in the Council's Transport Strategy.

The Council has developed Parking and Enforcement Plan [PEP] as part of its Local Implementation Plan [LIP]. The Parking and Enforcement Plan provide the policy and strategy framework linking the boroughs issues with the aims of the London Plan and The Mayor's Transport Strategy.

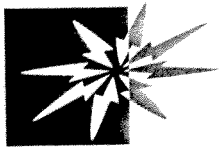
The PEP has identified a clear hierarchy of parking need for the Borough to assist overall parking management and prioritisation. Both local and non local disabled motorists have been identified as highest priority of road user.



## 8.0 Conclusion

Progress has been made on implementing the recommendations of the review. The introduction of the Integrated Community Therapists assessments will be a major move forward for this service and will ensure that resources are targeted at those who genuinely meet the eligibility criteria.

This page is intentionally left blank



Report Title: Cabinet Response to Scrutiny Review on Improving Road Safety in Haringey – update of recommendations

Report of: Beverley Taylor, Assistant Director Frontline Services

Ward(s) affected All

1. Purpose

1.1 This report provides an update of the recommendations from the Overview and Scrutiny Committee on the scrutiny review of Improving Road Safety.

2. Recommendations

2.1 That members note update and recommendations set out in the report

Report authorised by: Niall Bolger, Director of Urban Environment

Contact officer: Joan Hancox, Head of Sustainable Transport

Telephone: 020 8489 1777

This page is intentionally left blank

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
Funding					
1	Where the department has achieved LPSA stretched targets the Cabinet should ensure that any financial bonus awards be retained with the Road Safety Section.	<b>Agree.</b> The LPSA targets for accident reduction were achieved. Funding has been allocated as part of the Capital budget process. During the previous three years we have received £200,000 and a further increased bid of 400,000 has been submitted for 2008/09.	No further action.	N/A	None
2	The officers adhere to the annual timetable for bidding set by TfL. Beginning start of the academic year (June) the Road Safety Team should compile a list of projects for which they propose to submit for LIP funding. In January of each year they prioritise and start to write the basic format/outline for submission in February for the Council's internal process. Training and support should be provided for officers as appropriate to ensure the bid documents are timely and robust. This could produce sufficient funds for employing	<b>Part agreed.</b> Council officers adhere to the guidance prepared by TfL on Local Implementation Plan funding submissions and meet the deadlines imposed by the Council. The submissions at this stage are indicative rather than detailed. It would however be possible to submit a more detailed submission if resources were secured to employ a dedicated accident investigation officer. In most cases i.e. Local Safety Schemes, 20pmh Zones, Road Safety Education resources, walking and cycling campaigns/projects schemes the outline for submission is	Compile a list of projects for which it is proposed LIP funding will be applied for.  Prioritise projects & write the basic format/outline	June (annually)  January	The LIP funding submission to TfL for 2009/10 is due 13 June. Schemes have been developed for Junior Citizens scheme, Senior Citizens scheme, production of road safety newsletter and In Car Safety awareness. The schemes have been developed following TfL guidance sent to boroughs in March 2008.

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>the additional resources identified within the Road Safety Team.</p>	<p>completed in February. However, with School Travel Plan bids, it is not possible to put in a detailed bid until after schools have completed yearly School Travel Plan review, which is due in March of each year.</p> <p>It is often the case that additional funding is secured during the fiscal year. This year we have secured an additional £522k funding for our Travel Plan Programme. This is achieved through our close links with the TfL Travel Plan Team and training day's staff have attended to assist in the development of robust funding submissions.</p>			
	<b>Maximising external funding opportunities</b>				
3	<p>With reference to section 278 Agreement the department must ensure that developers bear the complete cost for works to the highway. There must be no departure from this practice.</p>	<p><b>Agree.</b> The department obtains funding from developers through the section 278 process in advance of works being undertaken. For major developments where the funding requirement through a section 278 is likely to be significant we will be requiring developers to provide a bond which will enable funds to be secured in the event of a developer</p>	<p>Continue to obtain funding from developers for S278 works in advance of works.  Request bonds from developers where significant amounts of funding are</p>	<p>Ongoing  December 07</p>	<p>We require Section 278 agreements for developments involving significant highway related works. As at June 2008 there are no current section 278 agreements to be implemented in 2008/9.</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
4	<p>That all applications going before the planning committee should have a specific comment from the Planning Department on whether a section 278 agreement has been considered. This must be piloted and reviewed after 12 months to monitor the outcome and assessment of funding and other measures to enhance road safety in the area.</p>	<p>defaulting on payments on partially implemented schemes.</p> <p><b>Agree.</b> Although the need for a Section 278 agreement is determined by the nature of the proposed development, it is agreed that all applications should contain a section to confirm if it has been considered.</p> <p>Other sources of funding such as Section 106 obligations can be also used to enhance road safety in an area and similar considerations should be given to this section agreement.</p>	<p>involved.</p> <p>Revise applications to include Section 278 and 106 considerations</p>	<p>December 07</p>	<p>As there has not been any significant works requiring a S278 agreement no bonds have been required but will be required for larger developments.</p> <p>Written highway and transport responses to planning proposals have not yet included specific comments on necessity for section 278 agreements although the necessity for a S 278 agreement is considered as part of the assessment of a development proposal and no section 278 agreements have been required recently.</p> <p>Section 106 contributions are considered for all developments other than the most minor ones.</p>

No.	Recommendation Education and training	Cabinet response	Proposed action	Timescale	Progress
5	<p>The Director of Children and Young Peoples Services should ensure that:</p> <p>a) all Head Teachers nominate an appropriate person to act as a Road Safety Champion, with responsibility for co-ordinating all road safety activities including delivery of road safety education. Consideration should be given as to whether the Road Safety Champion should be trained in road safety awareness generally.</p> <p>b) A policy should be developed to formalise a planned and progressive programme of road</p>	<p>a) <b>Agree.</b> While the Director does not have the authority to mandate head teachers and governing bodies on such matters, in practice most schools already have a person responsible for Health and Safety Issues within the school. It would make sense therefore that the same person could take responsibility for Road Safety Issues.</p> <p>Road Safety Officers already carry out In Service Training (INSET) relating to the use of new resources, this could be expanded to encompass mainstream road safety issues.</p> <p>b) <b>Agree.</b> This would require more curriculum time to be devoted to Road Safety. Whilst road safety is dealt within Citizenship and Personal Social</p>	<p>a) <b>Agree.</b> In the next Road Safety Newsletter we have asked for schools to nominate a Junior Road Safety Officer. When we get replies we will liaise with the dedicated member of staff.</p> <p>b) Investigate possibility of developing a policy to formalise road safety</p>	<p>December 07</p> <p>TBC</p>	<p>a) Through publicising the Junior Road Safety Officer scheme in the section newsletter, 6 responses have been received from schools that are interested in engaging their pupils in this scheme.</p> <p>There are 3 schools now engaged and inductions booked for the remaining 3.</p> <p>b) Road Safety Officer's are keen to meet representatives of Children and Young Peoples services to</p>



No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>safety education within schools to ensure that every student at key stages are aware of road safety.</p> <p>c) Where a school travel plan has been implemented the Head teacher should ensure the Road Safety Champion submit the School Travel Plan or yearly review as required.</p>	<p>and Health Education it is unlikely that schools would give up more curriculum time for planned and progressive road safety sessions for every student.</p> <p>c) <b>Agree.</b> It should be noted that it is not always the case that the Head teacher is the person who leads on the development of the Road Safety Travel Plan. It could be the chair of governors or even an enthusiastic parent. However the point is well made that continuity is vital as an STP is an on-going document.</p>	<p>education in schools.</p> <p>c) Reviews are already carried out in March/April each year</p>	<p>March/ April</p>	<p>formulate a Road Safety educational policy that addresses all key stages. RSO's will consult other boroughs at LAPC/Institute meetings to share best practise on how this can be achieved. Dec 08</p> <p>c) The School Travel Team are working with all schools to re-write or monitor School Travel Plans. The Head teacher and Chair of Governor signs off the travel plan document which indicates the schools commitment to implement the measures/initiatives stated in the travel plan. The team also encourage all schools to apply for the School</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>d) The wellbeing and sustainably manager should have a strategic overview/responsibility for ensuring that the recommendations are implemented.</p>	<p>d) <b>Agree.</b> This should already be the case the Wellbeing and Sustainably Manager should be commenting on strategy documents and liaising with all involved agencies.</p>	<p>d) Continue to ensure that the Wellbeing and Sustainably Manager ensures that recommendations are implemented.</p>	<p>Ongoing</p>	<p>Travel Plan Accreditation Scheme which is aimed at rewarding and sustaining schools who have a travel plan.</p> <p>d) There are strong links between the School Travel Plan and Healthy Schools team at both a strategic and operational level. Both teams share the remit of raising levels of physical activity and encouraging safe practices around road use. This is reflected by the joint working enjoyed by both teams via the Healthy Schools Physical Activity Working Group, and by shared participation in conferences and other activities. The School Travel Plan team is</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
6	The funding of the school crossing patrol service should	<b>Not agreed.</b> The expertise for running the service within the Traffic	Further discussions with Highways and	December 07	part of the Healthy Schools Quality Assurance Group which monitors the schools going forward for Healthy School status. One of the criteria a school needs to meet in order for it to become a Healthy Schools is that is has an updated School Travel Plan. The School Travel plan team regularly communicates the status of schools with regards to their STP, which informs the decision about awarding Healthy School status.
	crossing patrol service should				There are currently 18 school crossing patrol

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>be transferred to the Children and Young People Services who should negotiate a service level agreement with Highways for delivery of this service.</p>	<p>and Road Safety group i.e. membership of focus groups, access to national bodies and guidelines etc. in this context it is not considered appropriate to transfer the role to another service.</p> <p>The annual cost of providing this service is Approximately £115k. This is currently funded by the Traffic and Road Safety budget. The majority of this cost is salaries for the employment of 20 crossing patrol officers and one supervisor. The costs include recruitment and training, equipment i.e. uniforms, poles, risk assessment, site surveys and CRB checks.</p> <p>If further locations for crossing patrols offers are identified an agreement should be reached between Highways and the Children and Young Peoples Service (CYPS) on whether CYPS would fund the additional resources.</p>	<p>the Children's and Young Peoples Service for delivery of school crossing patrol service.</p>		<p>officers in post with 6 sites vacant.</p> <p>There is an ongoing recruitment campaign with support from local schools. Recruitment of patrols in the West of the borough has proved difficult.</p>
7	<p>The Road Safety Officers ensure that priorities for road</p>	<p><b>Agree.</b> The council's road safety officers offer schools transition</p>	<p>Disseminate TFL educational material</p>	<p>September 08</p>	<p>The 'Next Generation' is a new proposal road</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>safety education focuses on 12 to 15 yrs age group and that national campaign are complemented and re-enforced at local level. However this should not be to the detriment of young people in the borough who need a firm foundation in road safety education to build on when they become teenagers.</p>	<p>materials every year which are designed to equip young people who are moving from Key stage three in the skills and strategies to deal with road safety situations in their new senior school environment. We have also taken advantage of Transport for London's Theatre in Education workshops which deal with the issues of responsibility and peer pressure when near roads for years 7 and 8 for the last three years and for 2008. New materials are being developed for this age group by TFL and others. We will be seeking this material and disseminate them throughout local senior schools.</p> <p>It should be noted however that the 12 to 15 years age group are a notoriously difficult age group to engage with in terms of road safety education. They consider themselves too old to learn about crossing strategies such as the green cross code and are of course too young to relate to issues such as safe driving and being in control of a vehicle.</p>	<p>to local senior schools.</p> <p>There is a need to research available material and produce a package which schools can deliver to pupils with R.S.O's acting as facilitators.</p>		<p>safety officer's are currently working on in partnership with the Metropolitan police.</p> <p>This project would support the national curriculum process by allowing experts to deliver advice in a safe &amp; practical situation.</p> <p>The scheme will focus upon the specific themes of young drivers, knife crime, arson and drugs.</p> <p>It is proposed to run the Next Generation scheme initially for one week in October 2009, catering for approximately 600 13/14 year olds from schools borough wide.</p> <p>RSO's are organising two TFL theatre in</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
8	<p>That Safer Neighbourhoods Police Teams be involved in road safety training and work closely with officers from the safer schools unit who have an officer in Secondary Schools. They should also ensure that they communicate on a regular/informal basis with all schools crossing patrols in their area.</p>	<p><b>Agreed.</b> The councils Road Safety team has already met with Safer Neighbourhoods Officers and will be helping to train and resource the police teams. There has also been a meeting with Safer Neighbourhoods Sergeants to explore borough wide road safety initiatives. Some walkabouts in various areas of the borough have been undertaken by R.S.O's and neighbourhood sergeants.</p>	<p>Help train and resource safer Neighbourhoods Police teams.</p> <p>Training has been set up for 20 Neighbourhood officers for April 2008</p>	<p>April 2008</p>	<p>education tours for borough secondary schools next academic year. 'Wasted' which tackles the issues of young road users and drugs will be premiered in the borough for the very first time in 2009</p> <p>In November 2007, Road Safety Officers held a training session for Safer Neighbourhood Police teams to provide an insight into Road Safety education.</p> <p>This training initiated many opportunities for partnership working, One example is a safety initiative outside schools to highlight the dangers of parents/carers stopping outside school gates. This</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
9	<p>The panel is not concerned if the target for the Walking Bus scheme is not achieved. However the service should consider whether officer time and resources should be put to better effect elsewhere on more effective road safety schemes.</p>	<p><b>Agreed.</b> The promotion of walking buses will continue within the School Travel Plan Team but will no longer have a dedicated officer. There are 14 schools in the borough which have bid for extra funding from TFL to set up walking buses. The School Travel Plan Team are engaging with these Schools to establish walking buses. Walking bus schemes are not solely aimed at improving road safety. The value of such schemes also lies in encouraging more sustainable travel to and from school.</p>	<p>Continue to engage with schools that have bid for funding from TFL to set up walking buses.  Funding must be utilised by April 2008</p>	<p>April 2008</p>	<p>initiative has been very well received in 5 borough schools with a large number of schools interested in phase two. Sept 08</p> <p>The team do not have a dedicated officer for walking buses however the responsibility for the implementation lies in within the travel plan team. The team have recently launched their 2<sup>nd</sup> walking bus and continue to work with a further 6 schools who have identified this in their travel plan or have received DfT funding to set this up.</p>
<b>The London Accident Prevention Council</b>					
10	<p>The council ensure that councillors who have been nominated to represent the council on external bodies</p>	<p><b>Agreed.</b> Meetings will be set up for the nominated councillor to meet regularly with officers attending the LAPC. A Council Road Safety</p>	<p>Ensure that officers attending LAPC and other meetings feed back to officers on</p>	<p>Ongoing</p>	<p>Haringey's RSO continues her role as Publicity Officer for LAPC.</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>attend meetings or where appropriate provide a substitute. The London Accident Prevention Council has recently reviewed its constitution and allows for three representatives from each authority, one elected councillor, one road safety officer and one individual with an interest in road safety. The representatives attending should feedback to officers on any new projects or bids etc.</p>	<p>Officers now the LAPC'S publicity officer which offers scope to obtain information on best practice and future funding opportunities.</p> <p>The road safety team leader also regularly attends the local authorities road safety officers association London group meetings.</p>	<p>new projects or bids etc.</p>		<p>Attendance of themed conferences and meetings has provided unique opportunities to view road safety issues from a much wider perspective.</p> <p>Current LAPC projects include:</p> <ul style="list-style-type: none"> <li>-providing input into the production of a young road users &amp; drugs leaflet which will be available to secondary schools across London in July 2008.</li> <li>-Lobbying to government for a change in licensing laws. (Many reports indicate that a high percentage of Eastern European drivers are driving illegally without</li> </ul>



No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
					a valid drivers licence). This issue has been raised at a local level with a ward Sergeant who is actively looking at ways to combat this underlying problem in Haringey. Ongoing
	<b>New and transferable Initiatives</b>				
11	After evaluating the pilot scheme to use school children to conduct surveys with drivers in Woodside and the White Hart Lane Area consideration should be given to roll out the scheme to schools who have reported issues with speeding traffic.	<b>Agreed.</b> Discussions have taken place between the inspector responsible for safer neighbourhoods and the Councils Road Safety Team Leader with a view to formalising a scheme for the borough. Information on similar schemes in other areas have been given to safer neighbourhoods teams to research. This scheme should be primarily driven by the police as it focuses on traffic issues and has elements whereby there is a need to stop traffic on the highway. The Councils Road Safety Team can supply information about speeding issues when it is highlighted in the School Travel Plan.	Evaluate pilot scheme. Engage with police for possible roll out of pilot scheme Depending on results of evaluation, roll out scheme to other schools.	January 2008	This scheme is best served by the police. Road Safety Officer's will investigate this initiative further by raising it at the next safer neighbourhood meeting, and provide assistance and support when necessary. July 2008.  Department for Transport funded Community project in partnership with Enfield Council - More than 6,000 attendees

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
					<p>of a popular north London Islamic centre will be given targeted advice on road safety following a successful funding bid. The funding will pay for two part time workers over a two year period. 08 – 10.</p> <p>Child Pedestrian Training – Following completion of a three-year successful Kerbcraft scheme (Child Pedestrian Training) funded by the Department of Transport, Haringey have sustained this programme by employing the Officer to expand the scheme further into the Borough. 4 new School's are now engaged in this training scheme.</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
12	<p>That the cabinet take steps to re-establish the Road Safety Strategy Group. Once the group has been formed officers should liaise and visit other authorities. The chair has indicated his willingness to attend any visit arranged. The group must include representatives from the Metropolitan Police, Fire and Rescue Service, Haringey primary Care Trust and Councils Traffic and Road Safety Group. Meeting should be scheduled on a quarterly basis.</p>	<p><b>Agreed.</b> This group will be set up to be part of the Better Places Partnership. A list of prospective participants is being put together. Decisions will be made on the frequency and location of the meetings. An initial meeting will include consideration of terms of reference and the role of participants within the Strategy group.</p>	<p>Agree list of participants in Road Safety Strategy Group.  Hold quarterly meetings.  Agree terms of reference and role of participants.</p>	April 2008	<p>The list of participants in the Road Safety Strategy Group has been agreed. An initial meeting has been set up for 23 May with the intention to hold quarterly meetings. The first meeting will consider the terms of reference and the role of participants.</p>
13	<p>The remits of the Haringey Youth Service should be widened to include road safety awareness.</p>	<p><b>Agreed.</b> The Youth Service is currently implementing a major review of its functions and organisation. The Council's Road Safety Officers within the Traffic and Road Safety Group will liaise with the youth service to consider the feasibility of this proposal in the context of the implementation programme.</p>	<p>Liaise with Youth Service to consider the feasibility of this proposal.</p>	April 2008	<p>RSO's will identify and liaise with youth workers to include Youth groups in road safety educational performances where appropriate. Dec 08</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
14	<p>Better Haringey has launched the junior Wardens Programme to raise environmental awareness among key stage two students. Traffic and Road Safety Group should liaise with Better Haringey to negate areas of duplication. The panel recommends that the aims of the programme should widen to include road safety awareness among this age group.</p>	<p><b>Agreed.</b> The Scheme could easily be amalgamated with TfL's Junior Road Safety Officer scheme. It is intended to advertise this scheme in the next road safety newsletter. Road Safety Officers are currently researching the scheme and will liaise with Better Haringey to ensure non duplication of work.</p>	<p>Advertise scheme in next road safety newsletter.</p>	<p>October 2007</p>	<p>The team have not made any links with Better Haringey's Junior Wardens team at present however as there are clear links this will be a possibility for the future.</p>
<p><b>Road Safety/ speeding traffic yellow lines</b></p>					

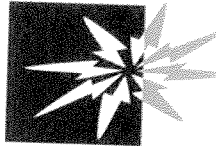
No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
15	<p>That the cabinet reinforce its commitment to 20mph schemes around schools. That existing markings should be repainted; clearly signed and placed in a schedule for regular maintenance.</p>	<p><b>Agreed, subject to funding.</b> The council is committed to extending 20mph zones throughout the Borough to meet targets to reduce road accident casualties. Progress on this depends on the availability of external funding, typically from TFL through the annual Local Implement proposal for 20mph zones outside schools in advance of area-wide 20mph subject to the availability of funding.</p> <p>Planned regular maintenance for lines is subject to the Council's capital budget for planned highways maintenance and will be addressed as part of the business planning for 2008/09</p>	<p>Continue to apply for funding for 20mph zones.</p> <p>Identify ongoing maintenance of road markings as part of Highways Planned Maintenance capital budget.</p>	ongoing	<p>Funding for maintenance of School Keep Clear road markings and signs has been secured and a maintenance programme is currently ongoing.</p>
16	<p>The panel understands that road safety enhancements will be carried out on TFL'S road network including enhancements to the A10 (north/south route) and A502 Seven Sisters Road. The panel recommends that Highways work closely with TFL. To ensure:-</p>	<p><b>Agreed.</b> We will seek support from TFL to remove unnecessary street clutter. TFL has recently adopted streetscape design guidance which includes a commitment to reducing such clutter where appropriate. The design of traffic signals includes and estimate of time for an average person to cross the road safely. Newer puffin crossings allow</p>	<p>Seek support from TFL to remove unnecessary street clutter.</p> <p>Raise concerns regarding specific bus stops at regular liaison meetings with TFL Buses.</p>	ongoing	<p>The Council has prepared its own Streetscape Design manual which seeks, inter alia, to reduce street clutter promote and accessibility for all. We are currently undertaking a major improvement to</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>That works on TfL's road network include the removal of street clutter as an example of what could be achieved</p> <p>That where possible the phasing of traffic lights should be such that pedestrians are given ample time cross the road safely.</p> <p>Consideration should also be given to ensure that bus stops are placed some distance apart so that travellers are not waiting for six or seven buses at a single stop.</p>	<p>additional time as it adjusts green man time to the speed and number of pedestrians crossing. The number of buses stopping at a single bus stop is influenced by TfL's own guidance. TfL are responsible for the location of bus stops. However, we hold regular liaison meetings with TfL Buses at which bus stop issues are discussed and concerns raised in relation to particular bus stops.</p>			<p>Tottenham Town Centre. The works include improving accessibility and reducing unnecessary street furniture.</p> <p>Issues on the location of bus stops are discussed at regular liaison meetings with TfL Buses. Recently an additional bus stop was put in on Lordship Lane to address overcrowding on the footway following concerns raised by the Council.</p>
17	<p>The panel recommends that the department should complete without delay the introduction of double yellow lines at junctions/corners</p>	<p><b>Agreed, subject to funding.</b> This recommendation can be progressed subject to the necessary funding becoming available. This is included in the budget planning process for</p>	<p>Identify funding for introduction parking restrictions.</p>	<p>April 2008</p>	<p>The Highways Group are currently investigating the possibility of drafting a blanket Traffic</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale	Progress
	<p>across the borough, ensuring that the legal process for the whole borough completed by one action and not on a piecemeal location by location basis. Physical works should start with the most deprived wards and progress until the borough has 100% corners/junctions completed. Enforcement will be self funding on a 24 hour 7 day per week by SMART cars.</p>	<p>2008/09.</p>			<p>Order that will permit the introduction of at any time waiting restrictions at all junctions in the borough. The Order would however have to take into account existing at any time restrictions at junctions and the maximum length that would be required. This study will be completed in September 08. We would then need to identify actual lengths at specific locations for implementation. Progress on this will depend on the availability of resources.</p>

This page is intentionally left blank





**The Cabinet** Agenda item:  
On 16 October 2007

Report Title: **Cabinet Response to Scrutiny Review on Improving Road Safety in Haringey**

Forward Plan reference number (if applicable):

Report of: **Niall Bolger, Director of Urban Environment**


Wards(s) affected: **All**

Report for: **Key Decision**

**1. Purpose**  
 1.1 This report provides a Cabinet response to the recommendations from the Overview and Scrutiny Committee on the scrutiny review on Improving Road Safety. It sets out the recommendations of this review, provides a Cabinet response and a detailed action plan to take forward the agreed recommendations.

**2. Introduction by Executive Member**  
 2.1 Road safety is a very important issue in Haringey and we have made have great improvements in accident reduction in recent years. I welcome this review's contributing to furthering this work. This report details my response to the recommendations of the review and provides a detailed action plan to take them forward.

**3. Recommendations**  
 3.1 That the Cabinet welcomes the report of the Overview and Scrutiny Committee on Improving Road Safety in Haringey.  
 3.2 That Cabinet agrees the attached response and proposed action as set out in Appendix 1.

Report Authorised by: **Niall Bolger, Director of Urban Environment** 

Contact Officer: **Beverley Taylor, Assistant Director of Streetscene**

#### **4. Director of Finance Comments**

- 4.1 A mix of internal and external funding is currently available for road safety projects within Haringey. The Council has agreed a specific capital investment programme for road safety measures amounting to £200k per annum for the last two years and £100k for the current year. There is further investment approved for borough roads and street lighting that has impact on road safety. The Streetscene PBPR contains a specific road safety capital bid of £400k for 2008/09, which will be considered as part of the capital budget process. The main source of external funding for road safety type projects is from TfL. This years allocation amounts to over £1.5m and includes local safety schemes, 20mph Zones, school travel plans, travel awareness and road safety education and training. The effective use of these resources has resulted in reductions to road accidents in recent years.
- 4.2 Most of the recommendations are agreed and can be implemented within existing resources. However, two are agreed subject to funding becoming available and these cannot be implemented until funding, either internally or externally, is clearly identified and agreed.

#### **5. Head of Legal Services Comments**

- 5.1 The Head of Legal Services Comments only on recommendations 3 and 4 (Maximising external funding opportunities) There is a statutory power in Section 93 Local Government Act 2003 for charging a person for discretionary services where no other power is available and a person agrees to pay. Accordingly, where a developer has a road safety issue in a development proposal identified and agrees to pay for the design of mitigation measures this may be settled at an early stage. This is in addition to the agreement for works where statutory powers to charge exist.
- 5.2 There is a new procedure for Planning Application forms to be introduced with effect from 1 April 2008 and extensive changes to the Town and Country Planning (General Procedure Development) Order 1995 which governs the application procedure. A report will be submitted to the Planning Committee when the details have been published. It is suggested that recommendation 4 be considered at that time
- 5.3 The proposed action in response to recommendation 3 is supported

#### **6. Local Government (Access to Information) Act 1985**

6.1 The following background papers have been used in the preparation of this report:

- Improving Road Safety in Haringey, Overview and Scrutiny Committee report 30

July 2007

- Haringey Council Plan 2007/10

6.2 For access to background papers or any further information please contact John Lapping on 0208 489 1714.

## **7. Strategic Implications**

- 7.1 Improving road safety is a Council Plan priority with action agreed in the next three years to 2010 to maximise 20 mph and School Travel Plan schemes as part of our Local Implementation Plan, and targets set to reduce by 30 the numbers of people killed and seriously injured on our roads. This target reflects the Mayor of London's target and is also a CPA performance indicator.
- 7.2 The review by Overview and Scrutiny has made a wide range of recommendations aimed at improving the Council's work on road safety and delivering this casualty reduction target.

## **8. Financial Implications**

- 8.1 Where recommendations of the scrutiny review are agreed and currently have no or inadequate funding, these will be addressed either as part of the Council's financial planning process or wherever possible through bids for external funding.

## **9. Legal Implications**

- 9.1 No specific implications identified.

## **10. Equalities Implications**

- 10.1 Road safety is an important issue in addressing inequality. National research has shown that accidents tend to be higher amongst more vulnerable group and are linked to deprivation. These patterns are reflected in Haringey's pattern of accidents and casualties.

## **11. Consultation**

- 11.1 The scrutiny review included consultation with a wide range of stakeholders.

## **12. Background**

- 12.1 A Scrutiny Review on Improving Road Safety in Haringey was set up in January 2007 and completed in June 2007. The primary focus of the review was to look at the challenges facing the Council and its partners in the delivery of road safety solutions both in terms of engineering safety solutions and training and education initiatives.

12.2 The detailed objectives of the review were:

- To determine whether the Council was meeting the government and London Mayor's targets on road safety.
- To gain a better understanding of the work currently undertaken by the Council and its partners.
- To reduce the number of killed and seriously injured (KSIs) road casualties in Haringey.
- To assess the Council's partners' and stakeholders' understanding of the government's targets and their implications for Haringey.
- To determine whether Haringey Council and Transport for London are providing and allocating resources to the best effect with particular regard to initiatives aimed at reducing road accidents resulting in high severity casualties.
- To assess the Council's effectiveness in ensuring that potential external funding is maximised wherever possible particularly the use of Sections 106 and 278 Agreements.
- To learn of new and transferable initiatives, which are not currently used in the borough and which may help to reduce the number of high severity casualties and help to inform any future road safety activities.

12.3 The review collected a wide range of evidence from different sources including Transport for London, who currently provide funding primarily for traffic safety schemes and road safety education, training and publicity; the Highways Service who deliver the traffic engineering schemes and road safety education; the Borough Fire Commander; Children and Young Peoples Services, local schools and Living Streets Haringey.

12.4 The review recognised that road safety success is usually measured by progress in achieving casualty reductions and, generally, the Council has been successful in moving towards meeting the casualty reduction targets. However, the review also concluded that finding solutions is not always easy. Road safety is a complicated topic involving a range of agencies, including judicial, educational, health and enforcement, different areas of delivery including education, engineering and enforcement and many facets of human behaviour.

12.5 The detailed recommendation of the review are set out in Appendix 1, together with a suggested response from the Cabinet and proposed further action with timescales. Of the 17 recommendations, only one, Recommendation 6, is not agreed and that is the proposal to transfer funding of the school crossing patrol service to Children's and Young People's Services. One is part agreed and two more agreed subject to funding. If agreed by the Cabinet, the proposed action will be taken forward as part of the Streetscene Business Plan in 2008/9.

### **13. Conclusion**

13.1 Road safety is an important council priority and the Scrutiny Review report has provided a useful contribution to taking forward action on this topic. It is recommended that the Cabinet welcome the contribution of the review and agree the response and action plan in Appendix 1.

**14. Use of Appendices**

- 14.1 Appendix I: Action Plan for Implementing the Scrutiny Review on Improving Road Safety in Haringey.

Action Plan for implementing the recommendations of the Scrutiny Review on improving Road Safety in Haringey

No.	Recommendation	Cabinet response	Proposed action	Timescale
<b>Funding</b>				
1	Where the department has achieved LPSA stretched targets the Cabinet should ensure that any financial bonus awards be retained within the Road Safety Section.	<b>Agree.</b> The LPSA targets for accident reduction were achieved. Funding has been allocated as part of the Capital budget process. During the previous three years we have received £200,000 and a further increased bid of 400,000 has been submitted for 2008/09.	No further action.	N/A
2	That officers adhere to the annual timetable for bidding set by TfL. Beginning start of the academic year ( June ) the Road Safety Team should compile a list of projects for which they propose to submit for LIP funding. In January of each year they prioritise and start to write the basic format/outline for submission in February for the council's internal process. Training and support should be provided for officers as appropriate to ensure the bid documents are timely and robust. This could produce sufficient funds for employing the additional resources identified within the Road Safety Team.	<b>Part agreed.</b> Council officers adhere to the guidance prepared by TfL on Local Implementation Plan funding submissions and meet the deadlines imposed on the Council. The submissions at this stage are indicative rather than detailed.  It would however be possible to submit more detailed submissions if resources were secured to employ a dedicated accident investigation officer.  In most cases i.e. Local Safety Schemes, 20mph Zones, Road Safety Education resources, walking and cycling campaigns/projects schemes the outline for submissions is completed by February. However, with School Travel Plan bids, it is not possible to put in a detailed bid until after schools have completed their yearly School Travel Plan review, which is due in March of each year.  It is often the case that additional funding is secured during the fiscal year. This year we have secured an additional £522k funding for our Travel Plan Programme. This is achieved through our close links with the TfL Travel Plan Team and training days staff	Compile a list of projects for which it is proposed LIP funding will be applied for  Prioritise projects & write the basic format / outline	June (annually)  January

No.	Recommendation	Cabinet response	Proposed action	Timescale
<b>Maximising external funding opportunities</b>				
3	With reference to Section 278 Agreement the department must ensure that developers bear the complete cost for works to the highway. There must be no departure from this practice.	<b>Agree.</b> The department obtains funding from developers through the Section 278 process in advance of works being undertaken. For major developments where the funding requirement through a Section 278 is likely to be significant we will be requiring developers to provide a bond which will enable funds to be secured in the event of a developer defaulting on payments on partially implemented schemes.	Continue to obtain funding from developers for S278 works in advance of works.  Request bonds from developers where significant amounts of funding are involved.	Ongoing  December 07
4	That all applications going before the planning committee should have a specific comment from the Planning Department on whether a section 278 agreement has been considered. This must be piloted and reviewed after 12 months to monitor the outcome and assessment of funding and other measures to enhance road safety in the area.	<b>Agree.</b> Although the need for a Section 278 agreement is determined by the nature of the proposed development it is agreed that all applications should contain a section to confirm if it has been considered.  Other sources of funding such as Section 106 obligations can also be used to enhance road safety in an area and similar considerations should be given to this section agreement .	Revise applications to include Section 278 and 106 considerations	December 07
<b>Education and training</b>				
5	The Director of Children & Young People's Services should ensure that:  (a) All Head Teachers nominate an appropriate person to act as a Road Safety Champion, with responsibility for co-ordinating all road safety	(a) <b>Agree.</b> While the Director does not have authority to mandate head teachers and governing bodies on such matters, in practice most schools already have a person responsible for Health and Safety issues within the school. It would make sense therefore that the same person could take	(a) In the next Road Safety Newsletter we have asked for schools to nominate a Junior Road Safety Officer. When we get	December 07

No.	Recommendation	Cabinet response	Proposed action	Timescale
	<p>activities including delivery of road safety education. Consideration should be given as to whether the Road Safety Champion should be trained in road safety awareness generally.</p> <p>(b) A policy should be developed to formalise a planned and progressive programme of road safety education within schools to ensure that every student at key stages are aware of road safety.</p> <p>(c) Where a school travel plan has been implemented the Head teacher should ensure the school Road Safety Champion submit the School travel Plan or yearly review as required.</p> <p>(d) The Wellbeing and Sustainability manager should have a strategic overview/responsibility for ensuring that the recommendations are implemented.</p>	<p>responsibility for Road Safety issues.</p> <p>Road Safety Officers already carry out In Service Training (INSET ) relating to the use of new resources this could be expanded to encompass mainstream road safety issues.</p> <p>(b) <b>Agree.</b> This would require more curriculum time to be devoted to Road Safety. Whilst road safety is dealt with within Citizenship and Personal and Social Health Education it is unlikely that schools would give up more curriculum time for planned and progressive road safety sessions for every student.</p> <p>(c) <b>Agree.</b> It should be noted that it is not always the case that the Head teacher is the person who leads on the development of the Road Safety Travel Plan. It could be the chair of governors, or even an enthusiastic parent. However the point is well made that continuity is vital as an STP is an ongoing document.</p> <p>(d) <b>Agree.</b> This should already be the case the Wellbeing and Sustainability manager should be commenting on strategy documents and liaising with all involved agencies.</p>	<p>replies we will liaise with the dedicated member of staff</p> <p>(b) Investigate possibility of developing a policy to formalise road safety education in schools.</p> <p>(c) Reviews are already carried out in March/April each year.</p> <p>(d) Continue to ensure that the Wellbeing and Sustainability Manager ensures that recommendations are implemented.</p>	<p>TBC</p> <p>March/April</p> <p>Ongoing</p>
6	<p>The funding of the school crossing patrol service should be transferred to the Children and Young Peoples Services who should negotiate a service level agreement with Highways for delivery of this service.</p>	<p><b>Not agreed.</b> The expertise for running the service within the Traffic and Road Safety group i.e. membership of focus groups, access to national bodies and guidelines etc. In this context it is not considered appropriate to transfer the role to another service.</p> <p>The annual cost of providing this service is</p>	<p>Further discussions with Highways and the Children's and Young Peoples Service for delivery of school crossing patrol service.</p>	<p>December 07</p>



No.	Recommendation	Cabinet response	Proposed action	Timescale
		<p>approximately £115k. This is currently funded by the Traffic and Road Safety budget. The majority of this cost is salaries for the employment of 20 crossing patrol officers and one supervisor. The costs include recruitment and training, equipment i.e. uniforms, poles, risk assessments, site surveys and CRB checks.</p> <p>If further locations for crossing patrols officers are identified an agreement should be reached between Highways and the Children and Young Peoples Service (CYPS) on whether CYPS would fund the additional resources.</p>		
7	<p>That Road Safety Officers ensure that that priorities for road safety education focuses on 12 to 15 yrs age group and that national campaigns are complemented and re-enforced at local level. However this should not be to the detriment of young people in the borough who need a firm foundation in road safety education to build on when they become teenagers.</p>	<p><b>Agree.</b> The Council's road safety officers offer schools transition materials every year which are designed to equip young people who are moving from Key stage two to Key stage three in the skills and strategies to deal with road safety situations in their new senior school environment. We have also taken advantage of Transport for London's Theatre in Education workshops which deal with the issues of responsibility and peer pressure when near roads for years 7 and 8 for the last three years and for 2008. New materials are being developed for this age group by TfL and others. We will be seeking this material and disseminate them throughout local senior schools.</p> <p>It should be noted however that the 12 to 15 year age group are a notoriously difficult age group to engage with in terms of road safety education. They consider themselves too old to learn about crossing strategies such as the green cross code and are of course too young to relate to issues such as safe driving and being in control of a vehicle.</p>	<p>Disseminate TfL educational material to local senior schools.</p> <p>There is a need to research available material and produce a package which schools can deliver to pupils with RSO's acting as facilitators</p>	September 08

No.	Recommendation	Cabinet response	Proposed action	Timescale
8	That the Safer Neighbourhoods Police Teams be involved in road safety training and work closely with officers from the safer schools unit who have an officer in Secondary Schools. They should also ensure that they communicate on a regular/informal basis with all school crossing patrols in their area.	<b>Agreed.</b> The Council's Road Safety team has already met with Safer Neighbourhoods Officers and will be helping to train and resource the police teams. There has also been a meeting with Safer Neighbourhoods Sergeants to explore borough wide road safety initiatives. Some walkabouts in various areas of the borough have been undertaken by R.S.O's and neighbourhood sergeants.	Help train and resource Safer Neighbourhoods Police teams.  Training has been set up for 20 Neighbourhood officers for April 2008	April 2008
9	The panel is not concerned if the target for the Walking Bus scheme is not achieved. However the service should consider whether officer time and resources should be put to better effect elsewhere on more effective road safety schemes.	<b>Agreed.</b> The promotion of walking buses will continue within the School travel Plan Team but will no longer have a dedicated officer. There are 14 schools in the borough which have bid for extra funding from TfL to set up walking buses. The School Travel Plan team are engaging with these schools to establish walking buses. Walking bus schemes are not solely aimed at improving road safety. The value of such schemes also lies in encouraging more sustainable travel to and from school.	Continue to engage with schools that have bid for funding from TfL to set up walking buses.  Funding must be utilised by April 2008	April 2008
<b>The London Accident Prevention Council</b>				
10	The Council ensure that Councillors who have been nominated to represent the Council on external bodies attend meetings or where appropriate provide a substitute. The London Accident Prevention Council has recently reviewed its constitution and allows for three representatives from each authority, one elected councillor, one Road Safety Officer and one individual with an interest in road safety. The representatives attending should feedback to officers on any new projects or bids etc.	<b>Agreed.</b> Meetings will be set up for the nominated councillor to meet regularly with officers attending the LAPC. A Council Road Safety Officer is now the LAPC'S publicity officer which offers scope to obtain information on best practice and future funding opportunities.  The Road Safety Team Leader also regularly attends the Local Authorities Road Safety Officers Association London Group meetings.	Ensure that officers attending LAPC and other meetings feed back to officers on new projects or bids etc.	Ongoing

No.	Recommendation	Cabinet response	Proposed action	Timescale
<b>New and transferable initiatives</b>				
11	After evaluating the pilot scheme to use school children to conduct surveys with drivers in Woodside and the White Hart Lane Area consideration should be given to roll out the scheme to schools who have reported issues with speeding traffic.	<b>Agreed.</b> Discussions have taken place between the Inspector responsible for Safer Neighbourhoods and the Council's Road Safety Team Leader with a view to formalising a scheme for the borough. Information on similar schemes in other areas have been given to the safer neighbourhoods teams to research. This scheme should be primarily driven by the Police as it focuses on traffic issues and has elements whereby there is a need to stop traffic on the highway. The Council's Road Safety Team can supply information about speeding issues when it is highlighted in the School Travel Plan.	Evaluate pilot scheme. Engage with Police for possible roll out of pilot scheme Depending on results of evaluation, roll out scheme to other schools.	January 2008
<b>Road Safety Strategy Group</b>				
12	That the cabinet take steps to re-establish the Road Safety Strategy Group. Once the group has been formed officers should liaise and visit other authorities. The chair has indicated his willingness to attend any visit arranged. The group must include representatives from the Metropolitan Police, Fire and Rescue Service, Ambulance Service, Children and Young Peoples Service, Haringey Primary Care Trust and the Councils Traffic and Road Safety Group. Meetings should be scheduled on a quarterly basis.	<b>Agreed.</b> This Group will be set up to be part of the Better Places Partnership. A list of prospective participants is being put together. Decisions will be made on the frequency and location of the meetings. An initial meeting will include consideration of terms of reference and the role of participants within the Strategy group.	Agree list of participants in Road Safety Strategy Group. Hold quarterly meetings. Agree terms of reference and role of participants.	April 2008
13	The remit of the Haringey Youth Service should be widened to include road safety awareness.	<b>Agreed.</b> The Youth Service is currently implementing a major review of its functions and organisation. The Council's Road Safety Officers within the Traffic and Road Safety Group will liaise with the Youth Service to consider the feasibility of this proposal in the context of the implementation programme.	Liaise with Youth Service to consider the feasibility of this proposal.	April 2008

No.	Recommendation	Cabinet response	Proposed action	Timescale
14	<p>Better Haringey has launched The Junior Wardens Programme to raise environmental awareness among key stage two students. Traffic and Road Safety Group should liaise with Better Haringey to negate areas of duplication. The panel recommends that the aims of the programme should widen to include road safety awareness among this age group.</p>	<p><b>Agreed.</b> This scheme could easily be amalgamated with TfL's Junior Road Safety Officer scheme. It is intended to advertise this scheme in the next road safety newsletter. Road Safety Officers are currently researching the scheme and will liaise with Better Haringey to ensure non duplication of work.</p>	<p>Advertise scheme in next road safety newsletter.</p>	<p>October 2007</p>
<b>Road Safety / speeding traffic yellow lines</b>				
15	<p>That the Cabinet reinforce it's commitment to 20mph schemes around schools. That existing markings should be repainted; clearly signed and placed in a schedule for regular maintenance.</p>	<p><b>Agreed, subject to funding.</b> The Council is committed to extending 20mph zones throughout the Borough to meet targets to reduce road accident casualties. Progress on this depends on the availability of external funding, typically from TfL through the annual Local Implementation Plan funding submission. In addition we will implement proposals for 20mph zones outside schools in advance of area-wide 20mph subject to the availability of funding.</p> <p>Planned regular maintenance for lines is subject to the Council's capital budget for planned highways maintenance and will be addressed as part of the business planning for 2008/9.</p>	<p>Continue to apply for funding for 20mph zones.</p> <p>Identify ongoing maintenance of road markings as part of Highways Planned Maintenance capital budget.</p>	<p>Ongoing</p>
16	<p>The panel understands that road safety enhancements will be carried out on TfL's road network including enhancements to the A10 ( north/south route) and A502 Seven Sisters Road. The panel recommends that Highways work closely with TfL. To ensure:-</p> <p>That works on TfL's road network include the removal of street clutter as an example of what could be achieved.</p>	<p><b>Agreed.</b> We will seek support from TfL to remove unnecessary street clutter. TfL has recently adopted Streetscape design guidance which includes a commitment to reducing such clutter where appropriate. The design of traffic signals includes an estimate of time for an average person to cross the road safely. Newer puffin crossings allow additional time as it adjusts green man time to the speed and number of pedestrians crossing. The number of buses stopping at a single bus stop is influenced by TfL's own guidance. TfL are responsible for the location of bus stops. However, we hold regular</p>	<p>Seek support from TfL to remove unnecessary street clutter.</p> <p>Raise concerns regarding specific bus stops at regular liaison meetings with TfL Buses.</p>	<p>Ongoing</p>

No.	Recommendation	Cabinet response	Proposed action	Timescale
	<p>That where possible the phasing of traffic lights should be such that pedestrians are given ample time to cross the road safely.</p> <p>Consideration should also be given to ensure that bus stops are placed some distance apart so that travellers are not waiting for six or seven buses at a single stop.</p>	<p>liaison meetings with TfL Buses at which bus stop issues are discussed and concerns raised in relation to particular bus stops.</p>		
17	<p>The Panel recommends that the department should complete without delay the introduction of double yellow lines at junctions/corners across the borough, ensuring that the legal process for the whole borough is completed by one action and not on a piecemeal location by location basis. Physical works should start with the most deprived wards and progress until the borough has 100% corners/junctions completed. Enforcement will be self funding on a 24 hour 7 day per week by SMART cars.</p>	<p><b>Agreed, subject to funding.</b> This recommendation can be progressed subject to the necessary funding becoming available. This is included in the budget planning process for 2008/09.</p>	<p>Identify funding for introduction of junction parking restrictions.</p>	<p>April 2008</p>

This page is intentionally left blank

Agenda item:

**Overview and Scrutiny Committee**
*on 6 October 2008*
**Report Title: Scrutiny Review on Children's Centres**
**Report of: Chair of Review Panel**
**Wards(s) affected: ALL**
**1. Purpose**

1.1 To approve the final report of the Review Panel

**2. Recommendations**

That Members approve the conclusions and recommendations of the Review, as outlined in the Scrutiny Review report.

**Contact Officer:** Carolyn Banks Principal Scrutiny Support Officer, Tel 0208 489 2965

**3. Executive Summary**

3.1 As set out in the attached report

**4. Reasons for any change in policy or for new policy development (if applicable)**

4.1 N/A

**5. Local Government (Access to Information) Act 1985**

5.1 The background papers relating to this report are :

*Please refer to the Scrutiny Review report (attached).*

 These can be obtained from Carolyn Banks – Principal Scrutiny Support Officer on 020 8489 2965, 7<sup>th</sup>. Floor, River Park House , e-mail: [carolyn.banks@haringey.gov.uk](mailto:carolyn.banks@haringey.gov.uk)
**5. Description**

5.1 *Please refer to the Scrutiny Review report (attached).*

## **6. Consultation**

6.1 The Review report has been submitted to relevant departments for consideration of technical accuracy and feasibility of the recommendations.

## **7. Summary and Conclusions**

7.1 *Please refer to the Scrutiny Review report (attached).*

## **8. Recommendations**

8.1 *Please refer to the Scrutiny Review report (attached).*

## **9. Chief Financial Officer Comments**

9.1 The Chief Financial Officer has been consulted on the contents of this report and his comments are included in the report.

## **10. Head of Legal Services Comments**

10.1 The Childcare Act 2006 places a general duty upon the local authority in relation to well-being of young children and Section 1 provides that the local authority must—

- (a) improve the well-being of young children in their area, and
- (b) reduce inequalities between young children in their area ..

10.2 In furtherance of this duty Section 3 provides for specific duties whereby the authority must make arrangements to secure that the early childhood services in their area are provided in an integrated manner which is calculated to—

- (a) facilitate access to those services, and
- (b) maximise the benefit of those services to parents, prospective parents and young children.

10.3 'Early childhood services' means early years provision and the social services functions of the local authority, so far as relating to young children, parents or prospective parents as specified under the Local Authority Social Services Act 1970.

10.4 The authority must take steps—

- (a) to identify parents or prospective parents in the authority's area who would otherwise be unlikely to take advantage of early childhood services that may be of benefit to them and their young children, and



- (b) to encourage those parents or prospective parents to take advantage of those services.
  
- 10.5 In discharging their duties under this section, the authority must have regard to such information about the views of young children as is available to the local authority and appears to them to be relevant to the discharge of those duties.
  
- 10.6 Section 11 CA 2006 places a duty upon the Authority to assess childcare provision and assess the sufficiency of the provision of childcare .The assessment must be kept under review until the childcare assessment is superseded by a further childcare assessment.
  
- 10.7 The recommendations of the review panel support and reflect those duties.

## **11 Equalities Implications**

- 11.1 A key aim of Children's Centres is to try to ensure that all children under five have access to good quality, early childhood services. An emphasis is placed on ensuring that services reach the most vulnerable and disadvantaged children through the targeting of services and service delivery.

This page is intentionally left blank



**Haringey** Council

# **Scrutiny Review of Children's Centres**

**A REVIEW BY THE OVERVIEW AND SCRUTINY COMMITTEE  
OCTOBER 2008**

**Panel Members:- Councillors Newton (Chair), Engert and Peacock**

**[www.haringey.gov.uk](http://www.haringey.gov.uk)**

## **Scrutiny Review of Children's Centres in Haringey**

### **1. Executive Summary**

- 1.0 The review panel was set up to build on the work undertaken in scrutinising extended schools by looking at children's centres. These two areas are closely related, especially as most of the children's centres are now run by schools. Children's centres are also an essential element in the Council performing its statutory duty of securing "so far as is reasonably practicable sufficient childcare to allow parents to work or undertake education or training"
- 1.1 In carrying out this review the Panel looked at what had been done so far and what was planned in the future to establish children's centres which were models of excellence and provided the first step in improving the outcomes for young people by early intervention where there are problems. During the course of the review the Panel spoke to the Director of Children and Young People's Service and her staff, children's centre managers, and their staff, the Primary Care Trust, childcare providers, national experts, other service providers and parents and other users of centres.
- 1.2 It was clear from the Scrutiny that the Council had made a useful start in developing children's centres and had positive plans for the development of this service. Whilst the Panel were impressed with the work at many of the centres they did identify a number of areas which might be further developed and these are outlined in the recommendations in Section 12.

### **2. Background to the review**

- 2.0 It is imperative that the Council has well run children's centres which are models of excellence because they:
- Are an early and vital link in the provision of services for children and young people under the age of 19 which "provide support for children and their families through a child's life stages"
  - Allow early targeted intervention of children and families who do not meet statutory thresholds for specialist services but who need help and support to prevent them becoming more vulnerable
  - Assist compliance with the duty placed on the Council under Section 6 of the Childcare Act 2006 to "secure, so far as is reasonably practicable, that the provision of childcare (whether or not by them) is sufficient to meet the requirements of parents" to enable them to work or undertake education or training.

Because of the importance of developing well-run children's centres, the Review Panel was established to look at:

- The range and quality of the provision provided at the Council's children's centres including ancillary issues such as family support
- Health services etc and the contributions made by users. In particular whether this provision enabled "early intervention" and specific action to be taken to narrow the gap in achievement between the lowest achieving children and the rest
- The manner in which children's centres worked with other local providers of childcare
- The processes for measuring performance including self-evaluation
- The processes for identifying best practice and ensuring its disseminated elsewhere.

2.1 It was decided at the outset of this review that it would not look at best management models as the Council had already carried out a consultation exercise on this issue and the results were being publicly considered. As a result of the consultation, the Council agreed in principle that three of the five Council-run children's centres should be managed by local primary schools. As will be clear from the Panel's comments elsewhere in this report this is an approach it would not disagree with.

2.2 The members of the Panel Councillor Newton (Chair), Engert and Peacock had three meetings and information about who they talked to are set out in Appendix I. As part of the review members visited Pembury House, Triangle and Campsbourne Children's centres. The Panel would like to thank all those who they meet during the review for their invaluable contributions.

### **3. The Current Position regarding Children's centres in the Borough**

3.0 The Childcare Act 2006 provides Local Authorities with a statutory duty, working together with their NHS and Jobcentre Plus partners, to reduce inequalities and improve the Every Child Matters outcomes for all young children in their area. This is to be done by planning and delivering early childhood services which are integrated in order to maximise access and benefits to services users. The Government, therefore, want to see more co-located, multi-disciplinary services that provide personalised support to children and their families. Children's centres are a key building block towards this goal. The intention is that children's centre services become permanent mainstream community services, which are developed and delivered with the active involvement of parents/carers and the local community and available to all.

- 3.1 There are currently 18 designated Children's Centres mainly in wards with high levels of deprivation enabling young children and their families to have access to the following core services:
- Some provision for early education integrated with day care nursery provision -10 hours a day, 5 days a week, 48 weeks a year - plus links to local childminders for additional hours.
  - Family support and parental outreach – including visits to all children in the area within 2 months of birth, work on parenting skills, outreach for hard to reach groups and links to more specialist services.
  - Child and family health service – including ante-natal support, support for breast-feeding and post natal depression, speech and language therapy and smoking cessation.
  - Links with Jobcentre Plus to help parents and carers access training and employment
- 3.2 As of February 2008, approximately 5,804 children and families have some sort of contact with children centres out of the Council's "reach" target of 16,080. The first ten centres were founded between 2004/6 and built on existing provision including early excellence centres, local sure start programmes, under 5 centres and school-based nurseries.
- 3.3 The remaining 7 centres, which are opening this year, will provide children and families living in Haringey's 30% most deprived areas access to a similar range of services. However, in line with the national picture they have been created within school campuses. A further phase will be developed which is intended to deliver Children's Centre services to all children and families.

## **The Panel's Views**

- 4.0 Generally speaking the Panel support the approach being taken by the Council to develop its children's centres. In particular it agreed that;
- Children's centres are an integral part of the council's 0 to 19 provision (outside statutory schooling) for children, young people and their families
  - The Three Children Networks each with their two Networked Learning Communities of Schools informed the development and evolution of targeted services to meet perceived demand in the area
  - That, unless there was an attractive alternative option to pursue, the Children's centres run by the Council should be managed by local primary schools.
  - Some or all of the Council run play centres should be managed by local schools as part of their extended schools programme.
  - The action being taken by the Council in carrying out Childcare Sufficiency Assessments, introducing a self-assessment

process and developing sustainable childcare was laying down the foundations for a well-run service for providing excellent services to young people and support and help for their families.

- 4.1 So far the Council has responded positively to the children's centre initiative, but it is early days and much remains to be done. Whilst it is too early to undertake a major scrutiny of this area the Panel have identified a number of areas where the Council needs to take particular care to ensure that theirs and the government's targets are met. It must be emphasised that the Council's Officers are already taking action on most of these issues which are detailed in the remainder of this report.

## **5. Targeting services to the most vulnerable**

- 5.0 The Council has a statutory duty to improve the outcomes for all children under 5 and to close the gap between the most disadvantaged children and their peers. One of the ways of reaching excluded and disadvantaged groups and providing additional services to non-statemented children with special needs is by targeting them through children's centres. This does mean that such children have to be identified and their parents encouraged to access children's centre services. Given the relatively small number and very high quality of childcare places at the children's centres, demand outstrips supply This shortage is exasperated because, as to be expected, informed parents who want their children to have the best facilities available also try to send their children to children's centres.

- 5.1 In order to identify need and the services required the Council has commissioned a childcare sufficiency audit which contains a statistical profile for the area and identifies short falls in service. This is of necessity very general and does not identify specific cases. The cost of a comprehensive survey which might do this would be costly and soon out of date. The considerable expenditure involved in producing such detailed information would, in the Panel's view, better be spent on providing services.

- 5.2 The Panel had evidence from parents that, in certain parts of the borough, there was an acute shortage of affordable high-quality childcare for those on average incomes and this needs to be addressed by the Council.

- 5.3 The Council has made good steps forward with the way it works with and makes use of the information provided by the TPCT. The implementation of the Common Assessment Framework has allowed Health Visitors to work in partnership with family support workers to support vulnerable families. For instance every family with a new baby in Haringey is offered a home visit by a qualified Health Visitor – this first holistic family health needs assessment forms the basis of the individually tailored health visiting service that the family will receive.

The Health Visitor collates a family information sheet, and following parental consent, this is forwarded to Children's Services where it is disseminated to each local children's centre. This baseline information offers the children's centre the opportunity to identify their local population and to target their services appropriately. This service is extremely important and the Panel was concerned that it has been affected by staff shortages recently. The service was properly targeted during this period and recruitment prioritised. The Panel was reassured by the TPCT that the service will be much improved by the autumn.

- 5.4 Following a Health equity audit of the health visiting service – there has been a more equitable redistribution of this service, including liaison visits to GP practices on a 4- 6 weekly basis and implementing an evidence based Child Health Promotion programme some of which is delivered in children's centres. One borough-wide initiative has been the implementation of the 'now you are 2 years old'; health promotion contact. This takes place in children's centres, with families of 2 year olds being invited to a health and development session involving health visitors, speech and language therapists as well as children's centre staff.
- 5.5 These initiatives will help to target vulnerable young children early and also give children's centres early warning of their future users and their needs. But it does not identify families who move into the Borough and who do not, for instance, register with a General Practitioner. Such families will probably be identified when their oldest child goes to school but could be picked up earlier if, for example, parents who used children's centre were encouraged to tell centres when new neighbours moved in with young children.
- 5.6 Current work with the Primary Care Trust, voluntary sector groups (based within communities) and link workers - who can access groups or individuals and support them into mainstream services - is currently under review in order to provide the most effective mix. This will help to identify the most vulnerable children and under-achieving groups. As the programme progresses, the Council will further analyse reach data to build a better picture of which groups are actually accessing services and to support the development of strategies to reach those who are not.
- 5.7 The Council and its partners are to be congratulated on what they have done so far in developing outreach work but, because of the importance of this work, it is proposed that Overview and Scrutiny Committee should next year receive a report on progress.

## **6. Extended use of Children's Centres**

- 6.1 The possibility of extending children's centre services to evenings and making use of children services at weekends was suggested by some parents and professionals and the Panel supported this idea since it



would enable maximum use of expensive facilities and widen access for the community.

- 6.2 Many centres do look to provide facilities for the community at weekends and evenings. Bookings for various types of meetings or events are made and can be charged for but responsibility for such bookings is with the head of each centre in accordance with local need. The Panel were told that in order to fully address any demands for greater weekend or evening opening, additional sources of income would have to be found. There is an expectation that more flexible service delivery will evolve as funding is identified to support staffing and resource costs, but more needed to be done to identify self-financing uses of children's centres. A simple example would be hiring facilities to local residents for use for children's parties etc.

## **7. Charges**

- 7.1 Childcare services are charged for at £175 per week per child for a full time place. All 3 and 4 year old children are entitled to 12.5 hours free early education/ childcare. Haringey is also part of a pathfinder group of authorities who are working on delivering a flexible offer of up to 15 hours of free entitlement in advance of a national requirement to do so in 2010. Also some children are allocated places which are free if they meet certain criteria that are assessed through the multi disciplinary panel which meets bi-weekly. The Panel expressed some concern about whether the neediest were benefiting from the limited high-quality childcare, especially children in workless families. Apart from childcare, no other children's centre services are currently being charged for. The Panel commended this approach as it did not deter families on very low income who could most benefit from the social and health benefits provided.

## **8 Support for Private, Voluntary and Independent providers of Child care**

- 8.1 The new legislation provides that the Council has a statutory duty to help parents find child care and this does involve making greater use of and giving support to private, voluntary and independent providers
- 8.2 The development of support for this sector will be in close liaison with the Early Years Quality and Inclusion (EYQ&I) Team in line with current practice. A structure for self-evaluation has been put into place by that Team which, together with information gathered at visits and the outcomes of Ofsted inspections, is used to prioritise support and training to all settings. The settings considered to be most in need of support are prioritised and the Early Years Development Officer works with the Area Advisory Teacher and the nearest children's centre (and the rest of the EYQ&I Team) to establish a working relationship with them. A time-limited action plan is developed and an agreement made

between all parties. Once in place regular meetings are held with the owner/manager of the setting to assess and monitor progress.

- 8.3 Support and training for childminders will be another aspect of the children's centres outreach role with co-ordination provided by the Council's Childminding Co-ordinators.
- 8.4 The Panel would like a progress report on the outcomes of the support strategy to be submitted to Overview and Scrutiny Committee next year.

## **9. Outcomes**

- 9.1 It is essential that outcomes are measured to identify whether children's centres are achieving their objectives. As already indicated a self-evaluation process has been developed whereby centres assess their performance and then have discussions with the Children and Young People's Service on any action necessary. This process is essential if children's centres are to become and remain models of excellence. An example was given from the Triangle Children's Centre where feedback was continually sought from users, parents and the wider community on the services provided.
- 9.2 One important outcome is that children who attend centres make a successful seamless transfer to primary schools. The Panel were told that generally speaking those who attended children's centres were better prepared for statutory schooling than those who did not. The Council's policy of encouraging local primary schools to run children's centres will help this process and also make it easier to measure outcomes. It also means that children's centres and schools can more easily share facilities and provide complementary services rather than duplicating provision, thereby ensuring value for money and a more effective service. The Panel were informed of a tracking system being implemented using information such as where a child had attended prior to school and attainment at Key Stages one and two. Currently there are statutory targets for achievement at age 5 and another for narrowing the gap between the lowest 20% achievers.

## **10. Training**

- 10.1 The training of children's centre managers, staff and independent providers of childcare is a fundamental responsibility of the Council to improve outcomes for children from deprived communities. Whilst the Panel accepted that the Council's budget for this purpose is by necessity limited; the position should be reviewed to ensure that it is used effectively. The Council may also wish to look at the possibility of introducing some kind of financial incentive to encourage those involved in childcare provision to attend voluntary training courses which will improve their effectiveness.

## 11. Management structures

- 11.1 The management structure of the Centres is already in place and supported through the new funding formula for children's centre which has been discussed with the Director of Children and Young People's Service. The management structure that is put into place within children's centres in schools is discussed with the Council's Children's Centres Team but ultimately is the responsibility of the school and its governing body within the funding limitations set by the budget. However, in the Panel's view, good practice guidelines should be drawn up on who should sit on children's centre management boards.
- 11.2 The Panel also welcomed the action being taken by the Council to strengthen its own management structure for supporting children's centres and schools in strategic planning and monitoring and evaluating the impact of services.

## 12. Recommendations

That the Director of Children and Young People's Services be instructed;

- to report to Overview and Scrutiny Committee
  - i. In October 2009 on the future developments of outreach services to help identify and target disadvantaged children. (Paragraph 5.7)
  - ii. in April 2009 on progress on the development and outcomes to date of the support strategy for all child care providers in the Borough. (Paragraph 8.4)
- to target resources to provide more affordable high-quality childcare places where a deficiency has been identified. (Paragraph 5.2)
- to continue to encourage children's centres to make greater use of their facilities at weekends and evenings. ( Paragraph 6)
- to consider the possibility of introducing some kind of incentive to encourage those involved in child-care provision to attend relevant training courses. (Paragraph 10)
- to issue good practice guidance to children's centres on the composition of their management boards. (Paragraph 11.1).
- to request the TPCT to ensure that sufficient Health Visitors are appointed to enable them to visit newly born children and make holistic family health assessments.(Paragraph 5.3)

This page is intentionally left blank

**APPENDIX 1****CONTRIBUTORS TO THE REVIEW**

The Scrutiny Review Panel wish to thank the following who gave advice and help during the course of this review:

<b><u>NAME</u></b>	<b><u>ORGANISATION OR TITLE</u></b>
Ros Cooke	SSIO Early Years
Ngozi Anufoyo	Area Programme Manager
Sharon Shoesmith	Director –Children and Young People’s Service
Beverley Johnson	Head of Triangle Children’s Centre
Claudette Barton	Head of Park Lane Children’s Centre
Val Buckett	Head of Pembury House Children’s Centre
Jon Goulding	Head of Campsbourne Children’s Centre
Rose Hensman	Whittington Hospital
Alicia St Louis	Haringey Teaching Primary Care Trust
Marios Avraam	Play & Childcare Training
Nick Jackson	Haringey Play Assn
Jasbir Matharu	Family Welfare Assn/HARTS (Haringey Tenancy Support for Families)
Dr Geoffrey Ocen	Bridge New Deal Community
Claire Wright	Haringey Teaching Primary Care Trust
Vivien Hanney	Teenage Pregnancy Co-Ordinator
Rita Wiseman	Regional Programme Lead for London – Together for Children
Lesley Kettles	Regional Programme Lead for London – Together for Children

Workers at the various Children’s Centres and 18 interested parents.

This page is intentionally left blank

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE**

**MONDAY, 28 JULY 2008, AT 7.30PM, HELD IN THE COUNCIL CHAMBER, CIVIC CENTRE, WOOD GREEN.**

**PRESENT:** Councillor Gideon Bull (Chair), Councillor Ronald Aitken, Councillor Ray Dodds, Councillor Pat Egan, Councillor David Winskill.

<b>MINUTE NO.</b>	<b>SUBJECT/DECISION</b>
<b>OSCO25.</b>	<b>WEBCASTING</b>  Due to technical difficulties this meeting was not Webcast.
<b>OSCO26.</b>	<b>APOLOGIES FOR ABSENCE</b>  Apologies for absence were received from the following:  Councillor Gina Adamou Councillor Karen Alexander -Councillor Davies substituted. Ms Felicity Kally (Parent Governor)
<b>OSCO27.</b>	<b>URGENT BUSINESS</b>  No items of Urgent Business were raised.
<b>OSCO28.</b>	<b>DECLARATIONS OF INTEREST</b>  Councillor Egan declared a Personal interest in respect of agenda Item 6 and Councillor Davies declared a personal interest in respect of agenda Items 7 and 8.
<b>OSCO29.</b>	<b>DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS</b>  None were received.
<b>OSCO30.</b>	<b>CABINET MEMBER QUESTIONS: CABINET MEMBER FOR RESOURCES</b>  The Committee received written answers to questions put to the Cabinet Member for Resources prior to the meeting.  The questions and answers supplied are attached in full at Appendix 1.  The Chair noted that a new process for submitting questions had been introduced and requested that Members of the Committee only put supplementary questions to the Cabinet Member for Resources.  <u>Question 1</u>  The Cabinet Member agreed to keep the Committee informed of any variations to savings during the year.

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

Question 8

It was agreed that a list of the campaigns aimed at increasing Benefit take up should be circulated to the Committee.

Question 14

Concern was raised in relation to plans for the Hornsey Depot site and progression in relation to these.

It was agreed that the Committee should be advised when a report, setting out options for alternative sites for recycling facility currently situated in Hornsey, would be available.

Question 16

It was recognised that Fuel Poverty affected residents across the whole of the Borough and suggested that there should be a campaign to promote the benefits available to assist those in need.

Question 17

It was noted that the Scrutiny Review of Fly Tipping had included a recommendation that an audit of marginal land in the Borough should be undertaken to assess their potential for use as parks or allotments.

It was suggested that the Cabinet Members for Recourses and Leisure, Culture and Lifelong Learning, should liaise regarding this issue and that there should be an audit of the small pieces of land within the Borough.

Councillor Winskill requested that a report should be commissioned by the Cabinet Member for Resources examining the impact of the 'credit crunch' on the Council's ability to work with Partners to deliver existing and new social housing projects (particularly with regard to the Hornsey Depot site) and impact this may have upon Section 106 Agreements.

Question 18

The Committee discussed the reserves that would be built up over the next two years and was advised by the Cabinet Member that it was recognised best practice for Councils to have a reserve of at least £10M.

The Committee discussed the decision to move the Council's bank account and in response to a query as to whether consideration had been given to the Bank's ethical policies when it was selected, the Committee was advised that this was built into the selection process.

It was requested that information should be supplied to the Committee around the criteria used to ensure that Bank used by the Council employed ethical policies.

**RESOLVED:**



**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

	<ul style="list-style-type: none"> <li>i. That the answers supplied in relation to Members questions be noted.</li> <li>ii. That, where further information had been requested by the Committee, this should be supplied.</li> </ul>
<p><b>OSCO31.</b></p>	<p><b>MENTAL HEALTH SERVICES - UPDATE</b></p> <p>The Committee received a report that provided an update on the provision of Mental Health Services in the Borough.</p> <p>A presentation was made by key members of the Barnet, Enfield and Haringey Mental Health Trust (BEH MHT), the Council and Primary Care Trust (PCT), responsible for providing Mental Health Services. This was followed by a statement from a local Service User.</p> <p>The Chair thanked representatives for the presentation and noted that it was particularly useful to receive representations from a Service User. He requested that the Committee be kept informed of developments in relation to the St Ann's site and the consultation process with the public and Service Users.</p> <p>There was agreement that a well coordinated approach between the MHT, PCT and Council, was key to improving the provision of services and it was noted that work was being carried out at present to achieve this.</p> <p>In response to issues raised by Councillor Aitken the Board was advised that the MHT and PCT intended participate in the upcoming Scrutiny Review. The first meeting, being held on 2 September would be used to launch the public consultation exercise in relation to the closure of Finsbury Ward.</p> <p>Councillor Aitken also raised concern at the lack of coordination between Mental Health Services and Housing Services and noted that this often exacerbated problems experienced by Service Users. The Committee was advised that this was often due to lack of capacity and it was acknowledged that better integrated services could alleviate some of the difficulties caused by a lack of appropriate housing.</p> <p>It was requested that details of the case referred to by Councillor Aitken should be passed on to the PCT for follow up.</p> <p>The Chair noted that there may have been some confusion around the item and clarified that this was intended as an update in Mental Health Services rather than a focussed look at the redevelopment of the St Ann's site. This would form a separate item and would be considered by the Overview and Scrutiny Committee in September. He noted that there would be an opportunity for members of the public to participate in discussion at this meeting.</p> <p><b>RESOLVED:</b></p> <ul style="list-style-type: none"> <li>i. That the presentations provided be noted.</li> <li>ii. That concerns raised by Councillor Aitken, with respect to a individual case involving accessing the Crisis Team, be discussed with the PCT outside</li> </ul>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE**  
**MONDAY, 28 JULY 2008**

	<p>the meeting.</p> <p>iii. That a further meeting should be held in September that would focus on the proposals for the redevelopment of the St Ann's site.</p>
<p><b>OSCO32.</b></p>	<p><b>PROPOSAL BY HARINGEY LEARNING DISABILITIES PARTNERSHIP - CHANGING SERVICES AND IMPROVING OUTCOMES FOR ADULTS WITH LEARNING DISABILITIES WHO ALSO HAVE MENTAL HEALTH ISSUES OR BEHAVIOUR THAT CHALLENGES SERVICES</b></p> <p>The Committee received a report that set out proposals from the Learning Disabilities Partnership in relation to changes to the Services currently provided for adults with learning disabilities.</p> <p>It was proposed that a model of enhanced support should be developed that would enable people to remain in their local community and minimise the need for hospital based provision.</p> <p>The Committee was reminded that there was a statutory requirement upon the NHS to consult with the public and patients and the Overview and Scrutiny Committee on 'substantial developments' to Services. However, the Partnership did not consider that the proposals constituted a substantial variation and therefore the Committee did not have the right of referral, which was within its gift when a substantial variation was proposed.</p> <p>The Committee was advised that the new model would provide additional services such as psychology, occupational therapy and community nursing. Five additional rehabilitation and respite services would also be provided as part of the new model.</p> <p>Concern was expressed at the proposed closure of Mulberry House and it was contended that the proposals formed a substantial variation to Services.</p> <p>The Committee was reminded that the closure of Mulberry House formed one element of the overall package of proposals. Given that the building did not have the appropriate facilities required it was considered that it was appropriate, as part of the overall package of proposals, to close this facility. It was noted that the new model had been driven by clinical need and the type of services delivered by Mulberry House were not found in other Boroughs.</p> <p>In response to concerns raised with the future of current residents of Mulberry House, the Committee was advised that 'Move On' Plans were in place for each resident and their needs would be assessed on a clinical basis and addressed appropriately.</p> <p>The Chair noted that there would be a separate Overview and Scrutiny meeting where the redevelopment of the St Ann's site would be discussed. There would be an opportunity for members of the public to participate in discussion at this meeting.</p> <p>The Committee discussed the proposals further and concern was raised that the Committee had not been made aware of plans to close Mulberry House prior to</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

	<p>the meeting. The Board was advised that there had been consultation with stakeholders had taken place.</p> <p>The Committee was of the view that that, on the basis of the evidence presented, the proposals constituted a “substantial variation” to local health services, as specified under Section 7 of the Health and Social Care Act 2001. This was due to the potential effects on patients and the change in the method of service delivery that the proposal entailed. As such, the Committee considered that it should be subject to a period of formal consultation, in order to ensure that all relevant stakeholders were given the opportunity to respond.</p> <p><b>RESOLVED:</b></p> <p>That the proposals be considered to constitute a substantial variation to local health services and therefore subject to formal consultation with the Committee.</p>
<p><b>OSCO33.</b></p>	<p><b>CABINET MEMBER QUESTIONS: CABINET MEMBER FOR CHILDREN &amp; YOUNG PEOPLE</b></p> <p>The Committee received written answers to questions put to the Cabinet Member for Children and Young People prior to the meeting.</p> <p>The questions and answers supplied are attached in full at Appendix 2.</p> <p><u>Question 4</u></p> <p>In response to a query the Committee was advised that unqualified teachers were able to teach certain areas of the curriculum without restriction.</p> <p><u>Question 1</u></p> <p>In response to concerns that a decision had been taken, without consultation, to introduce knife detection equipment into schools, the Committee was advised by the Cabinet Member that the Protocol in relation to this was in draft form. Once finalised it would be circulated to school governing bodies, teachers, parents and the Police.</p> <p>The Cabinet Member noted that it was intended that the protocol would be introduced, following sign up from secondary schools, in September as part of the Peace Week activities. In response to a query as to why Members had not been consulted on this issue the Cabinet Member advised it had been considered that this was a decision for schools to make. Although Members would be kept informed of progress in relation to it had not been considered necessary to formally consult with Members on this issue.</p> <p><u>Question 2</u></p> <p>The Cabinet Member advised that schools had been warned that there would be a limited timescale in place for agreeing the new ICT contracts and the majority had now signed been signed off.</p> <p>In addition to the questions circulated prior to the meeting, the Chair allowed a limited number of additional questions.</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

In response to a question as to the number of schools that employed external invigilators to oversee SAT exams, the Committee was advised that external invigilators were not used for Key Stage 2. Each year a selection of schools were selected for external invigilation on a rolling basis, over a ten year period. It was agreed that information in relation to this would be circulated to the Committee.

The Committee was advised that following national press reports that exam papers had been marked incorrectly the marking of exam papers had been reviewed. This had shown that there were instances where marking had not been consistent and at present the Director of Children's Services was consulting with colleagues across London to determine how widespread the problem was.

It was agreed that details of the number of teaching staff subject to disciplinary action, or who had resigned as a result of statutory concerns, should be supplied to the Committee.

In response to concerns at the lack of provision of activities for young people living in Tower Gardens during the summer holidays, the Committee was advised that the expansion of the Summer University scheme meant that funding for activities had been distributed differently this year. The Committee was advised that this issue had been noted and work was being carried out to provide youth facilities from smaller centres.

It was agreed that a list of the youth activities taking place over the summer should be circulated to all Members.

A question was put to the Cabinet Member by Councillor John Oakes in relation to the new process in place for youth groups applying for funding from the Council. The Cabinet Member advised that it was necessary for groups to register before funding could be applied for as the process was now administered by the Youth Opportunities Fund.

The Cabinet Member agreed to supply a written response to the concerns raised by Councillor Oakes.

**RESOLVED:**

- i. That the answers supplied in relation to Members questions be noted.
- ii. That, where further information had been requested by the Committee, this should be supplied.

**OSCO34. BUILDING SCHOOLS FOR THE FUTURE: OVERALL PLAN AND UPDATE ON POSITION**

The Committee received a report that provided an summary of Haringey's Building Schools for the Future (BSF) programme, including its aims and objectives.

In terms of the Governance arrangements supporting the BSF Programme, the Committee was advised that the BSF Programme Board met on a fortnightly basis

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

	<p>and that this was constituted of senior officers from both the Council and the BSF team. In addition, the BSF Team also worked closely with the Procurement Committee and Schools Transformation Board to ensure that the Programme was progressed through the Council's decision making processes correctly.</p> <p>In response to a query the Committee was advised that the new Heartlands High School would be completed in September 2010.</p> <p>There was a general consensus that the progress of the BSF Programme had not been communicated to Ward Members effectively and that further ways of engaging Ward Members should be considered. It was agreed that this issue should be discussed further with the Cabinet Member for Children and Young People.</p> <p>In response to a query as to whether the BSF Programme took into consideration the aims of the Council's Greenest Borough Strategy, it was confirmed that it did. It was agreed that a further report should be brought to the Committee providing more detail in relation to this.</p> <p><b>RESOLVED:</b></p> <ul style="list-style-type: none"> <li>i. That the report be noted.</li> <li>ii. That a report should be received a future meeting setting out how the BSF Programme reflected the aims and objectives of the Greenest Borough Strategy.</li> </ul>
<p><b>OSCO35.</b></p>	<p><b>UPDATE: EXTENDED SERVICES IN AND AROUND SCHOOLS</b></p> <p>The Committee received a report that provided an update on progress in relation to the recommendations arising from the Overview and Scrutiny review of Extended Services in 2007.</p> <p>The Committee discussed progress against the recommendation that partnership arrangements should be developed between Highgate and Channing Schools. It was noted that two pupils from schools in the west of the Borough had taken part in the Oxbridge Tuition sessions.</p> <p>There was a general consensus that potential candidates attending schools in the east of the Borough should be encouraged to participate in the Oxbridge Tuition sessions. There was agreement that the Cabinet Member for Children and Young People would raise this issue in her capacity as a Governor of Haringey Sixth Form Centre and underline the support available for young people in the Borough applying for Oxbridge Universities.</p> <p><b>RESOLVED:</b></p> <ul style="list-style-type: none"> <li>i. That progress made in relation to each recommendations contained within the Overview and Scrutiny Review of Extended Services be noted.</li> <li>ii. That the Cabinet Member for Children and Young People should highlight the support available for young people in the Borough applying for</li> </ul>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

	Oxbridge places at the next Governors meeting of Haringey Sixth Form Centre.
<b>OSCO36.</b>	<p><b>SCHOOL PLACES PLANNING REPORT</b></p> <p>The Committee considered a report setting out what action was being taken to meet demand for pupil places in Haringey's Primary, Secondary and Special Schools.</p> <p>The report set out the recommendations that would be considered by Cabinet, which included several statutory actions and a detailed work programme for the year ahead. The data collected suggested that by 2011 there would be a shortfall in the number of reception places available in the west of the Borough and therefore it was proposed that Rhodes Avenue Primary School should be expanded to include an additional form of entry.</p> <p>In response to a query as to how the data reflected the expansion of local areas in terms of planning and the areas already designated for housing under the Unitary Development Plan (UDP), the Committee was advised that, the data was collected via the Planning Department and therefore this was incorporated.</p> <p>The Committee was advised that the education element of the Section 106 Agreement attached to the Hale Wharf development would not become available until the development had been completed.</p> <p><b>RESOLVED:</b></p> <p>That the recommendations to the Cabinet, set out within the report, be endorsed.</p>
<b>OSCO37.</b>	<p><b>SCRUTINY REVIEW ON NEIGHBOURHOOD MANAGEMENT SERVICES</b></p> <p><b>RESOLVED:</b></p> <p>That, due time constraints, this item should be deferred until the next meeting.</p>
<b>OSCO38.</b>	<p><b>MINUTES</b></p> <p><b>RESOLVED:</b></p> <p>That the minutes of the meeting held on 30 June 2008 be confirmed as a correct record.</p>
<b>OSCO39.</b>	<p><b>NEW ITEMS OF URGENT BUSINESS</b></p> <p>No new items of Urgent Business were received.</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
MONDAY, 28 JULY 2008**

---

Chair

The meeting closed at 10pm.

This page is intentionally left blank





**APPENDIX 1**

**Overview & Scrutiny Committee, 28<sup>th</sup> July 2008**  
**Advance Questions to the Cabinet Member for Resources**

Page/ Point	Question/Observation	Answer (Where applicable)
	<b>From Councillor Egan:</b>	
p4	<p>1. Corporate Finance</p> <p>Can the lead member comment on how the agreed Budget Strategy is developing?</p> <p>(1) Have there been significant variations in the proposed savings/efficiencies proposed by Business Units?</p> <p>(2) Have any new savings been identified?</p> <p>Can the Lead member identify virements between proposed savings and what has or will be happening?</p> <p>Please note: a similar question was also submitted from Cllr Bull</p>	<p>(1) It is assumed that the question relates to the budget strategy for 2008/09, as the 2007/08 accounts have been closed. The budget strategy is developing well with the agreed savings being delivered as planned as reported at period 2 of 2008/09.</p> <p>(2) No new savings options have so far been identified, but the business planning process includes work to develop new options over the summer period for consideration in this year's budget process.</p> <p>(3) No virements relating to agreed savings have so far been proposed for this year, however if alternatives to approved savings are proposed these will be reported to Cabinet for approval in the normal way.</p>
p2	<p>2. Homeworking Pilot. What other areas apart from BLT have been identified for inclusion?</p> <p>Will an analysis be made on the effects of this working be made in relation to Career Development?</p>	<p>THE Home working pilots are now complete. Enforcement and Corporate Property Services were the other two business units identified to take part in the SMART Working pilots.</p> <p>However, it was always anticipated, because of the nature of</p>



**Haringey Council**

the work, that these other services would only have staff practice occasional home working (i.e. one day per week).

Currently home working opportunities are only limited by the appropriateness of the role being carried out by the BLT officer and their own interest in taking part (i.e. we asked for volunteers to take part in the pilot). In BLT, we have Team Managers, Team Leaders and Deputy Team Leaders all able to practice occasional home working and maintain their line manager responsibilities as well as full time home working BLT Officers, who work from home for 80% of the week .

As part of the evaluation, staff were asked if they thought their career progressions were limited because they were home working. 23% of respondents agreed it did affect their prospects whilst 77% either disagreed or had a neutral opinion.

Going forward, the process will require all managers that manage a home worker to attend a compulsory one day workshop on how to manage flexible workers. This workshop will be facilitated by a professional trainer and include how to manage communications, performance and maintain career progressions etc.

Staff opting for home working will also be required to attend preparation workshops, which will cover similar topics.

Career development remains part of the formal performance appraisal process, which every home-worker must receive annually.



p3	<p>3. Corporate Procurement: Can the Lead Member provide information regarding the rail travel pilot?</p>	<p>This pilot relates to purchasing of rail travel on line and the local printing of rail travel tickets. This new service has been piloted in C&amp;YPS and has eliminated the need for the use of travel warrants for staff and clients.</p> <p>The contract was awarded to Redfern Travel through the Office of Government Commerce Framework (OGC) Agreement.</p> <p>This service will streamline the purchasing of rail travel across the council removing the need for travel warrants to be written off and for staff expenses to be processed.</p> <p>There are a number of benefits to the new service:</p> <ul style="list-style-type: none"><li>• Better use of staff time</li><li>• One point of contact for all purchasing and refunds</li><li>• Staff/Clients travelling are able to pick times of trains.</li><li>• Staff /Client are able to reserve seats on the trains.</li><li>• Staff /Client are able to book tickets in advance and therefore pay less.</li><li>• Finance staff are able to choose and advise on cheap day returns</li><li>• No longer need to use travel warrants at a cost of £10.a book</li><li>• Management information on staff and client travel patterns.</li></ul> <p>In the 2 months the pilot has been running spend on rail travel in the pilot area is 12% lower than in the previous year,</p>
----	---	---



		<p>indications are that savings can be made. If the pilot is successful it is intended to roll it out to other departments.</p>												
p3	<p>4. Corporate Property Services: Do the Council have any buildings that are non-compliant?</p>	<p>All Council buildings comply with statutory requirements and management arrangements are in place to address failures as they arise. Programmes are in place to improve buildings beyond statutory compliance to ensure they remain fit for purpose.</p>												
p6	<p>5. Consultants: Can the Lead Member provide a “breakdown” of the areas the Consultants are being used in?</p>	<p>I have reviewed the use of consultants across the Council. A business case has been required of each instance of consultant use. The Cabinet Member is to be consulted on all current and future consultant use. There are 59 consultants engaged with the Council at present. This number includes 28 consultants dedicated to the Building Schools for the Future programme. The consultants are engaged as follows:</p> <table border="1" data-bbox="831 327 1098 1003"> <tr> <td>Urban Environment</td> <td>8</td> </tr> <tr> <td>Children’s Service</td> <td>10 (+28 BSF)</td> </tr> <tr> <td>Corporate Resources</td> <td>7</td> </tr> <tr> <td>PPP&amp;C</td> <td>2</td> </tr> <tr> <td>ACCS</td> <td>3</td> </tr> <tr> <td>P&amp;OD</td> <td>1</td> </tr> </table>	Urban Environment	8	Children’s Service	10 (+28 BSF)	Corporate Resources	7	PPP&C	2	ACCS	3	P&OD	1
Urban Environment	8													
Children’s Service	10 (+28 BSF)													
Corporate Resources	7													
PPP&C	2													
ACCS	3													
P&OD	1													
	<p>6. Following the endorsement by the Leader of the O&amp;S contribution and work will the Cabinet Member identify ways in which the Committee can be more effectively involved in a strategic manner, particularly in the Budget Scrutiny?</p>	<p>Following the post budget scrutiny review recently there are a number of improvements officers are taking on board in this years process. These can be summarised as:</p> <ul style="list-style-type: none"> <li>• Scrutinising the council’s medium term financial strategy including financial and corporate planning and the national and local issues that may impact on it, as well as the level of risk involved and how it will be managed.</li> </ul>												



**Haringey Council**

<ul style="list-style-type: none"> <li>• Challenging and seeking to influence how the budget is constructed and commenting on how well it matches the council's priorities.</li> <li>• Undertaking reviews of reported significant variances from budget as required.</li> <li>• Undertaking some evaluation of performance and value for money.</li> </ul> <p>Robust budget scrutiny should therefore:-</p> <ul style="list-style-type: none"> <li>• Feature on outcomes rather than inputs.</li> <li>• Measure the effectiveness or impact of its resource allocation decisions and spending.</li> <li>• Monitor performance against financial targets and indicators having regard to the council's medium term forecasts and situation.</li> <li>• Consider how well integrated service and corporate planning is with financial planning.</li> </ul> <p>The overall process is kept under review and we will always consider suggestions for improvement to build into future years.</p> <p>The existing medium term financial strategy is soundly based and provides additional investment in Council priorities whilst delivering significant levels of efficiency savings (£30m). The strategy reflects the policy aspirations of the administration to achieve its service priorities whilst at the same time maintaining our commitment to low council tax increases.</p>	
<p>7. Can the Lead Member identify particular concerns he has in (1) Setting next year's Budget?</p>	



**Haringey Council**

		<p>The financial and business plans will be reviewed as we roll the strategy forward a further year and we have set a further savings target of £7.6m. Officers will be working on options for Members to consider in the budget process.</p> <p>I do not have any particular concerns at this stage, however, there are a number of financial risks and issues, many of them external factors over which we have little control, and these are highlighted in the financial planning report that went to Cabinet on 15 July. Clearly we will need to closely monitor these issues and take a view when we consider the overall budget package in January.</p> <p>Some of the areas of risk highlighted in the financial planning report include:</p> <ul style="list-style-type: none"> <li>• inflation, both pay and other prices;</li> <li>• demand led budget areas such as social care;</li> <li>• waste disposal cost increases, both short term and long term;</li> <li>• temporary accommodation subsidy changes, and;</li> <li>• impact of downturn in economic conditions (e.g. land charges income, higher volumes of housing benefit cases etc.).</li> </ul>
	<p><b>From Councillor Winskill:</b></p>	
<p>1 Benefits and Local</p>	<p>8. Following the 6.5% rise in council house rents, OSC urged a housing Benefits take up campaign:</p> <ul style="list-style-type: none"> <li>• Are you aware of any such campaign</li> </ul>	<p>Benefits and Local Taxation (BLT) are working closely with Homes for Haringey to encourage benefit take up. The Homes for Haringey Tenants Event took place on Saturday 14<sup>th</sup> June</p>



**Haringey Council**

<p>taxation</p>	<ul style="list-style-type: none"> <li>• Will the initiative with CYPS include Housing benefit. Will figures be made available on the success of the campaign?</li> </ul>	<p>at the Civic Centre and BLT were represented at the event. BLT sent along two staff to provide advice and assistance on claiming Housing Benefit and Council Tax Benefit, as well as offering general Welfare Benefit entitlement checks via the "www.entitledto.co.uk" website. The event was very successful, with our staff offering advice and assistance to many residents throughout the day.</p> <p>We will also be placing 'benefit take up' promotional adverts in the HfH magazine 'Homezone'.</p> <p>The initiative with CYPS in the schools is a joined up event to inform parents of a range of Council services that are on offer to them, but the key focus will be on Housing Benefit and general Welfare Benefit advice and take up. BLT staff will be available on these days and will be equipped with the latest mobile assessment technology, and cameras to record evidence. Real time benefit assessments will be performed on the day where possible (if supporting evidence is provided). Otherwise an estimated calculation will be performed and the client informed of possible entitlement</p> <p>Currently there are 13 take up events already programmed with further events currently being considered. Figures on how much benefit has been awarded or advised to be claimed will be made available for all campaigns in order that we monitor and report the success rates of each campaign.</p>
<p>1 London Auth. Mut</p>	<p>9. Following an April court judgement that cast doubt on the powers of local authorities to establish a mutual insurance company, would Cllr Adje please update us on the current legal</p>	<p>The judgement in the case against Brent stated that, although Brent had breached Public Procurement Regulations, existing contracts with LAML were valid and authorities who had</p>





	position.	<p>purchased insurance via LAML could continue to operate using these contracts until their expiration. LAML has been given leave to appeal the judgements against Brent, which is ongoing at present. Haringey is working with LAML and all other members of LAML to ensure that appropriate actions are being taken to ensure continuity of insurance cover and appropriate contingency plans are in place depending on the outcome of the appeals.</p> <p>Since the judgement has been delivered, the remaining members of LAML have all been issued with proceedings by RMP. The proceedings state RMP's intention to take action against individual authorities on the grounds of a breach of statutory duty in relation to the Public Contract Regulations 2006. However RMP, LAML and the LAML members involved have agreed to formally put the cases on hold until the outcome of the appeal proceedings against the original judgement is known. The Council will review the position as and when the results of the appeal proceedings are known.</p> <p>It is the intention to roll out the verification partnership to all of the large RSL's in Haringey.</p> <p>Currently we do not have a timescale for further roll out. An evaluation of the success of this project is intended to take place in October and decisions on how to proceed further will be made in conjunction with the outcomes of the evaluation.</p> <p>To set-up the home-working pilot, a one-off expenditure of £16,400 was incurred. This cost was to purchase the equipment to enable staff to be able to work from home and represents the costs for a 12 month period for 19 officers.</p>
2 Partnerships with RSLs	10. <ul style="list-style-type: none"> <li>• Is there an intention to wheel out this initiative to all RSLs operating in Haringey?</li> <li>• Is there an agreed timescale?</li> </ul>	
2 Home-working	11. Have there been any additional one off or recurring costs for BLT: have there been any savings?	





		<p>There is a recurring monthly cost for broadband supply, which in the near future would be off-set through release of accommodation floor space. The accommodation savings will be made as staff will desk-share on their day in the office.</p> <p>With regards to non financial savings, the BLT pilot confirmed that performance increased on average by 10-15% and sickness absence reduced significantly. For the six month home working period, sickness averaged 2 days per officer, whereas the period directly preceding this was 11 days per officer.</p>
2 Home- working	12. There is a very substantial difference in the average sick leave taken between office and home-based workers (11 and 2 days); could Cllr Adje account for this.	<p>BLT managers continue to be robust in their actions taken to combat sickness absence in the service. The robust action includes ensuring that 'return to work' interviews are undertaken promptly and formal action is taken where appropriate at the correct trigger points. BLT have been working with our HR Business Partner on a sickness reduction action plan and we have seen a constant improvement in sickness absence levels over the last six months.</p> <p>In the home working pilot evaluation workshops, pilot staff identified that they felt able to continue working from home even though they were feeling unwell. Staff commented that, had they been office based, on some occasions they may not have been able to travel into work when feeling unwell. Staff identified that the journey into work and having to work in a large office in close proximity to other staff were contributory factors to why they may not attend the office when feeling unwell, but felt able to continue to work at home.</p>



**Haringey Council**

<p>3 Corpt Procurem ent</p>	<p>13.</p> <ul style="list-style-type: none"> <li>• With severe economic weather on the horizon, what steps will Procurement take to ensure that as much Council spending as appropriate goes to Haringey based businesses?</li> </ul>	<p>Secondly, a general feeling of 'well being' through enhanced work/life balance opportunities, and the reduction in stress levels were also identified as factors contributing to the reduction in sickness absence for home workers.</p> <p>The Public Contract Regulations 2006 require Councils to advertise and award contracts that ensure transparency, fairness and competition across the European Community. To award contracts based on locality alone would be deemed illegal. Councils also have a duty to secure Best Value in the spending of public money.</p> <p>However, Haringey's Corporate Procurement Unit (CPU) has developed and published a series of workbooks on the Haringey website for use by SME's when planning to tender for contracts. CPU also maintains a database of over 1,000 local businesses whom we alert when a contract has been advertised. .</p> <p>CPU often run "meet the buyer" events when-ever a new opportunity arises so that potential bidders (many of whom are local) have the chance to come along to listen and ask questions of Council officers, prior to competition.</p> <p>It is also possible to package contracts into "lots" in order to make these accessible to smaller businesses but having regard for our legal obligations in regards to best value and value for money.</p> <p>CPU is currently in the process of developing a link between the newly implemented contract management system and the Haringey website such that contracts that are due for renewal within the next 18 months will be published and thus provide an early alert to any supplier. .</p>
---	--	---



	<ul style="list-style-type: none"> <li>How many services or items have only one preferred supplier identified by corporate procurement?</li> </ul>	<p>Haringey Council spends approx £400m pa across 400 main types of spend. We currently have around 5,000 active commercial vendors.</p> <p>Within those 400 main types of spend there are 53 that have only one supplier.</p> <ul style="list-style-type: none"> <li>As this is a mixed use scheme comprising of retail, private and affordable housing it is hoped that the impact arising from the changing economic conditions will be less than if it was solely private housing. Negotiations with the partners are at an advanced stage and this includes a review of the valuations and phasing to mitigate the effects.</li> <li>Relocation of the recycling facility is required to enable the depot site to be developed and plans are progressing to secure a long term permanent solution for this important service. With full consideration being given to the service requirements.</li> </ul>
<p>3 Key disposal of sites</p>	<p>14.</p> <ul style="list-style-type: none"> <li>Please provide a commentary on the medium term future of the Hornsey Central Depot site project against a virtual collapse in the number of new starts of houses in London.</li> <li>Has the decision to close the recycling facility at Hornsey been reviewed and will flexibility be applied in the decision to buy a new site?</li> </ul>	
<p>3 Income generation</p>	<p>15. What effect has the slow down in the economy had on Legal Services' income from property searches?</p>	<p>This question relates to the Legal Service whose portfolio holder is the Leader of the Council.</p>
<p>p1</p>	<p><b>From Councillor Bull:</b></p> <p>16. While the strategy to target benefit take-up through child poverty is encouraging, has the Cabinet Member got a break down of poverty amongst ethnicity and age groups? If so, what steps is he taking to extend the strategy to address pensioner poverty and poverty amongst those where English is not the first language?</p>	<p>BLT are not currently aware of a specific breakdown of levels of poverty amongst differing groups in Haringey, however it is nationally recognised that poverty will be greatest amongst pensioners, minority ethnic communities (especially where English is not the first language) and those with children.</p>



**Haringey Council**

		<p>The campaigns which have been planned so far, will focus on these groups. We aim to have Pension Service representatives available at some of the campaigns &amp; the Pension Service are keen to forge links with all Haringey Services working with older people, plus voluntary sector groups such as Age Concern.</p> <p>BLT have a partnership working agreement with The Pensions Service and we have supplied them with lists of people in receipt of Housing Benefit or Council Tax Benefit who are approaching pensionable age, so that they can be targeted for Pension Credit campaigns.</p> <p>Some Haringey events will focus on minority ethnic communities – two are currently fixed to run - one aimed at New EU migrants, another for elderly Greek &amp; Turkish residents.</p> <p>Further events focussing on other local communities are in planning for the latter part of this year.</p>
	<p>17. Cllr Adjie will be aware of my prolonged interest in the small pieces of land dotted around the Borough that are overgrown or simply not being used, will he update the Committee on whether any steps have been taken to audit such land and whether a strategy is in place to either bring the land back into use or to sell it?</p>	<p>Following the HRA Land Audit carried out in 2005/06 the focus has been on identifying surplus HRA land for possible housing sites, the larger of which have been considered for disposal by delegated authority or Cabinet.</p> <p>The sites identified in the HRA audit are routinely reviewed with Housing. In respect of other land the Council has a general five year rolling programme where all but de-minimus land is inspected for use, boundary encroachments and then re-valued. When under used land or problems with title or encroachment are found they are discussed with the holding</p>



		<p>service.</p> <p>No list is kept as the issues are resolved as and when they are discovered</p>
<p>Page 4 (Resources Portfolio update)</p>	<p><b>From Councillor Aitken:</b></p> <p>18. With regard to future financial planning can the Cabinet Member for Resources state what the Council's Reserves will be for the next two years and for comparison what are this years and the last three years reserves?</p>	<p>General balances of £8m for the end of 2008/09 going up to £13m by the end of 2009/10 and back down to £11m at the end of 2010/11. This is in line with the approved reserves policy and a target level of £10m. For the last three years the general reserve has been steady at £12m.</p>

This page is intentionally left blank

## APPENDIX 2

**Overview & Scrutiny Committee, 28<sup>th</sup> July 2008**  
**Advance Questions to the Cabinet Member for Children & Young People**

Page/ Point	Question/Observation	Answer (Where applicable)
	<b>From Councillor Aitken:</b>	
Cabinet Member C&YP	1. At the last meeting of Overview and Scrutiny on 30 June it was stated by the Leader of the Council in a written answer that the Cabinet Member for Children and Young People and Head Teachers had approved the Secondary School Search Protocol in principle – will the Cabinet Member provide the Overview and Scrutiny Committee with a copy of the Protocol?	A draft protocol had been drawn up by the Safer School Team. It has been discussed with the Secondary Heads and amendments are being made. The Children and Young People's Service will produce a final draft for discussion with Secondary Heads and ratification by Governing Bodies in September. It is the intention to launch the protocol in Peace Week. Training will be provided for staff.
	<b>From Councillor Egan:</b>	
p41	2. ICT: Will RM provide ICT technicians to be based in BSF schools?	Yes. The managed service will cover all aspects of the maintenance of ICT equipment in schools.
P41	3. Transport: How many routes are being considered for out sourcing and what are they?	Fifteen routes are being considered for outsourcing. The council runs 90 daily routes, the vast majority of which are for the transport of SEN pupils. Of these 75 are currently delivered by a group of eight contractors under a contract which was re-tendered for September 2007. The contractors safely deliver 270 students to and from special schools in

Page/ Point	Question/Observation	Answer (Where applicable)
		<p>Haringey and out-borough.</p> <p>Fifteen routes delivering 126 students (plus some ancillary deliveries) are managed in-house from Ashley Road. The whole transport operation has been under review since early 2007 with the re-tendering of external routes the major part of the external work. This re-tendering reduced costs by 27% as compared to the previous contracts. Since the start of the review we have informed and consulted the workforce on a regular basis. Throughout we have made clear that we would benchmark the in-house operation against the external contracts. We have now done this and the tender cost is very significantly lower than the current cost of the in-house operation. We are currently verifying these tenders and fully reviewing the in-house costings. If the costings prove to be broadly accurate then to achieve best value we would expect to award the 15 routes to external contractors.</p> <p>These students, whether they are transported on the 15 in house routes or the 75 external routes, are supported by a team of trained directly-employed escorts. There are no plans to change this.</p>
	<p>4. Can the Lead member report on the numbers of teachers employed in Haringey Schools who do not possess QTS? Is this going to be a significant problem for some schools for the next Academic Year?</p>	<p>From the Schools Personnel records for 64 of our 73 schools the total number of unqualified teachers who do not possess QTS is 98: 49 on primary and 49 in secondary – 4.7%</p>



Page/ Point	Question/Observation	Answer (Where applicable)
	<p>Will this have problems regarding the Authority's Recruitment and Retention Policy?</p>	<p>We have employed unqualified teachers in schools for several years in shortage skills posts and the School Teachers Pay and Conditions provide that we can continue to do so.</p> <p>We do not anticipate this to be a significant problem for any school for the next academic year.</p>
<p>5.</p>	<p>Will the Portfolio holder outline the progress that has been made in introducing a Modern Foreign Language in to Primary School?</p>	<p>It is a national requirement that by the academic year 2009/10 every child should have the opportunity throughout Key Stage 2 to study a Modern Foreign Language and develop their interest in the culture of other nations. The provision of MFL should be inclusive and for all children and part of a broader curriculum entitlement involving language and culture. Children will be expected to reach recognised levels of achievement by the age of 11. The strategy covers five strands: oracy, literacy, intercultural understanding, language learning strategies and knowledge about language it is closely aligned with the Literacy Framework.</p> <p>During 2008/9 85% of primary schools are delivering languages in Key Stage 2 and 28% are delivering them to the whole of Key Stage 2. The LA has provided support for schools in integrating and implementing Key Stage 2 MFL in their curriculum through training, support and advice. The requirement for 2009/10 will be met.</p>
<p>6.</p>	<p>Can the Lead member outline the progress being made to</p>	<p>A project: <i>The Keys to Well-Being Project</i>, chaired by the</p>

Page/ Point	Question/Observation	Answer (Where applicable)
	<p>achieve the aspiration of having no permanent exclusions by 2012?</p>	<p>Director of CYPs is in place to take forward developments for children and young people with behavioural and emotional health needs in partnership with CAMHS.</p> <p>The overall project is in two parts: primary and secondary and seeks to put early intervention/prevention strategies in place, delegate funding to schools and to provide a support programme including training. The project aims to have no exclusions by the academic year 2010/11. Achieving this aim is through the implementation of the Managed Moves protocol in both primary and secondary, the in-year fair access scheme, and through the BSF programme which will enable each secondary school to develop a learning support provision, and a refurbished and designed Young People's Centre which will work with CAMHS to achieve the best outcomes for young people.</p> <p>The primary part of the project seeks to develop a specialist centre in each Children's Network (subject to a bid to DCSF)</p> <p>The Local Authority has incorporated the findings of part 1 of the scrutiny review into fixed-term exclusions into the action plan for Changing Lives 2008-09 and will similarly incorporate the findings of part 2 of the review into the provision made at the PSC for those permanently excluded from school.</p>
	<p>7. Can the Portfolio holder inform and update the Committee in</p>	

Page/ Point	Question/Observation	Answer (Where applicable)
	<p>relation to The National Challenge (Raising Standards, Supporting Schools)?</p> <p>Can the LEA's response and proposed strategy be outlined along with concerns?</p>	<ol style="list-style-type: none"> <li>1. The National Challenge will focus resources on schools that are currently below the benchmark of at least 30% of students attaining 5+A*-Cs GCSE including English and mathematics. The additional financial support available from the Government to help schools and local authorities meet the National Challenge by 2011 will be £400million.</li> <li>2. Each National Challenge School will be supported by a National Challenge adviser who will extend the role of the existing School Improvement Partner. Schools, their advisers and local authorities, working with the DCSF, will need to identify the appropriate package of support that will most effectively improve results in each National Challenge school.</li> <li>3. The appropriate support for each school will differ. Lower risk schools will need less support. Higher risk schools are likely to need significantly more support, including transformational structural change. Local authorities must now submit refreshed plans for all National Challenge schools.</li> <li>4. By 2011 every school should be above the 30% benchmark. If there are schools still below the target, it is expected that other measures will be taken, including closure or replacement by an Academy or National Challenge Trust.</li> </ol>

Page/ Point	Question/Observation	Answer (Where applicable)
		<p>5. Haringey has four 'National Challenge' schools: John Loughborough School Woodside High School St Thomas More RC School Greig City Academy</p> <p>6. Currently John Loughborough and Woodside High are 'Keys to Success' schools and as such they receive support from London Challenge. These schools will not receive any further support from the National Challenge as both are part of an intervention programme. Their current London Challenge advisor will become the National Challenge advisor for these schools and also for St Thomas More. St Thomas More will have an intervention plan as part of national Challenge.</p> <p>7 All four schools will be above the 30% target by 2011. Three of the four schools (all except Woodside) are predicting that they will be at or above the 30% target in this year's results and we expect Woodside High to follow next year or the year after.</p> <p>8. The local authority is required to submit an overall strategic plan to respond to the National Challenge setting out which schools are unlikely to meet the 2011 target including for those schools already earmarked for a structural intervention, such as an Academy, Trust or federation.</p>

Page/ Point	Question/Observation	Answer (Where applicable)
		<p>9. Greig City Academy is one of the four schools achieving below 30%. The Department for Children, Schools and Families will be discussing plans directly with Greig in consultation with the National Challenge Adviser. Local Authorities have also been invited to comment on the challenges facing academies in reaching the floor target and also plans to improve support through wider children's services provision.</p>
	<p><b>From Councillor Egan:</b></p>	
N/A	<p>1. Can the latest risk management assessment in the form of traffic light indicators be made available to O&amp;S?</p>	<p>Please see the full answer below in section 1</p>
p47	<p>2. Governance: What channels of communication are available to members of the public to keep up to date with the BSF programme? How can the programme be made more transparent?</p>	<p>There are many channels of communication used by the Haringey Council BSF programme to communicate with the public in addition to an extensive programme of involvement with stakeholders within schools or affected by, for instance our work on sport, culture and extended schools. These communication channels include drop-ins, newsletters, BSF websites and FAQs, area assemblies, road shows, exhibitions, media releases, letters and comment cards.</p> <p>The BSF programme improves its transparency with the public through a continual process of engagement, feedback and adjustment of our communications channels and approach. We welcome ways to increase involvement and</p>

Page/ Point	Question/Observation	Answer (Where applicable)
		transparency in ways that best meet the needs of our key stakeholders and the wider public.

Risk Management Assessment

Overall Risk profile

The Haringey Building Schools for the Future (BSF) programme runs a rigorous process for identifying, evaluating and mitigating risks. The current (July 2008) risk status of the programme is amber. The overall risk profile of each of the projects within the programme is shown below. The Cabinet Member will outline the reasons for the individual school's red RAG status at the meeting.

School	Overall	STM	GLM	GLM (BLF)	WSH	PVA	NOP	JLS	HHS	YPC	HGW	HOR	FOR	ALP
<b>RAG status</b>	A	G	A	A	A	G	G	A	R	G	R	A	G	G

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 29 JULY 2008**

Councillors Councillors Bull (Chair), Adamou (Vice-Chair), Aitken, Egan and Winskill

Apologies Councillor Alexander and Dodds

Also Present:

Councillors Edge and Kober

<b>MINUTE NO.</b>	<b>SUBJECT/DECISION</b>
<b>OSCO40.</b>	<b>WEBCASTING</b>
<b>OSCO41.</b>	<p><b>APOLOGIES FOR ABSENCE</b></p> <p>Apologies for absence were received on behalf of Councillor Alexandra, for whom Councillor Edge was substituting, Councillor Adamaou for whom Councillor Kober was substituting, and from Councillor Dodds for whom Councillor C. Harris was substituting.</p> <p>NOTED</p>
<b>OSCO42.</b>	<p><b>URGENT BUSINESS</b></p> <p>There were no items of urgent business.</p> <p><b>NOTED</b></p>
<b>OSCO42.</b>	<p><b>DECLARATIONS OF INTEREST</b></p> <p>Councillors Bull and Winskill declared personal interests as LB Haringey Leaseholders, in respect of Item 5 on the agenda.</p> <p><b>NOTED</b></p>
<b>OSCO43.</b>	<p><b>CALL-IN OF THE CABINET ITEM REGARDING SERVICE IMPROVEMENT INITIATIVES FOR LEASEHOLDERS</b></p> <p>The Chair outlined the procedures for the meeting whereby he would firstly allow Councillor Wilson, as the first signatory on the call-in to address the meeting, followed by Legal Services, and then allow Homes for Haringey and the Cabinet member for Housing to respond, followed by questions from the Committee and then general discussion.</p> <p>As Chief Signatory, Councillor Wilson referred the Committee to the content of the call-in and the stated reasons as circulated. He also stated to the committee widespread concerns raised by leaseholders with regards to service charges.</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 29 JULY 2008**

Councillor Wilson referred the Committee to the report before them that had been considered by the Cabinet. He stated that the concerns expressed in the call-in were contingent on each of the recommendations in regard to proposed fundamental changes in leaseholder charging without full and effective consultation with leaseholders, and it was stated that the effects of the change would have a worsened effect on methods of payment for leaseholders, whilst seemingly benefiting only the Council.

The Committee was referred to tabled comments of the Haringey Leaseholders Association in terms of the effects of the proposed policy, and the issues contained therein. The signatories to the call-in believed that it was evident that there had been an insufficient number of answers to concerns expressed and questions asked, which in his view begged the question as to the level of consultation and explanation. It was the case that whilst the proposals for doors and windows were an acceptable one, the remainder of the proposals were not well thought through.

The representative from Legal Services responded to a number of points raised in relation to enforcement and interim invoices, in accordance with the terms of leaseholder leases and recovery of payments. It was stated that the Council was well within its rights to recover monies based on estimate invoices and that it had been doing so. It was generally the case that whilst action could be taken on behalf of the Authority to recover based on interim invoices, by the time this action was being commenced it was likely that a final certificate be required to be issued.

The Committee received a brief outline from officers from Homes for Haringey in relation to consultation process conducted and were informed that there had been clear information circulated to all leaseholders with workshops organised which outlined the payment proposals and the various options of advance payment and discount. The comments and views expressed had been clearly minuted and circulated. In terms of the repayment of charges Haringey was the only London Borough to offer an interest free 36 month loan to cover the repayment of major work charges. There was also a process of mediation through the leaseholders' advisory service which had been in existence since 2002 and the options open for leaseholders if they used this were explained. In respect of actual proposed works the process of engaging with Leaseholders was also outlined and the point at which the Section 20 notice was issued was commented upon.

The Cabinet Member for Housing addressed the meeting and commented on the fact that consultation had been adequately carried out and he outlined the number of minuted leaseholder meetings and that the call-in was only relevant in terms of consultation processes embarked upon, which in his view had been adequate, together with the information on 2 occasions in the 'Homezone' publication of September 2007, and June 2008 in regard to the issue of leaseholder



**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 29 JULY 2008**

charges. Councillor Bevan also referred to the TABLED comments of representatives of the Leasehold Panel which clearly stating why they felt the call-in should be rejected. Whilst he accepted that some leaseholders may have expectations of higher levels of discount – 7% as opposed to 2.5% as recommended the repayment methods were clearly set out together with the offer of an interest free loan to pay back charges.

Councillor Wilson stated his opinion that the methods of payments should to be revisited, that the current proposals be rejected, and that further leaseholder consultation take place on new revised proposals.

The Committee then discussed the proposals before them in relation to the call-in, and officers responded to a number of points of clarification. The main points raised included:

- The actual number of leaseholders contacted by the main signatory of the call-in and whether and how many had voiced their concerns;
- In respect of paying in advance and receiving a discount – whether if people did not wish to pay early and in advance then there was no requirement to do so;
- The need for more pro-active TMOs who were effective in information giving and support to leaseholders;
- clarification that the length of time for works being programmed and carried out being a lesser period than before and that the packages of required work were now distinct, together with the period of notice works and commencement time now more defined with a maximum work period now likely to 30 weeks maximum
- clarification of the serving of the Section 20 notice and the period of 1 month in which leaseholders had to raise points of clarification and the requirement to respond to such points within 21 days, and also the methods of payment and the 2.5% discount for payment in advance and the benefits for leaseholders
- clarification of the exclusive 36 month interest free loan offered to Leaseholders for paying for the works, without any prior credit checks etc, and the placing of a charge on the leaseholder's property if the leaseholder was unable to make any payment which would be reclaimed at such times as the property was then sold by the Leaseholder

The Committee agreed to suspend standing orders for the Chair of the Leaseholders Panel, and the HLA (Nick Martin-Clarke) to address the Committee. The Committee were advised of the views of the Leaseholders Panel, and HLA as to the proposed changes and the acceptance of the proposals following discussion and comment, as outlined in the tabled paper. The Committee were advised of the matter of the Section 20 notice and its issuing a month before work commencing and that maybe the period of issuing could be up to 6 months and that payment

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 29 JULY 2008**

process should be as a pay as you go method.

Following further comment and clarification the Chair asked if there were any proposals from the Committee as to way forward.

Councillor Winskill commented that clearly in terms of consultation the opportunity to consult had been lost and that in his view 4,500 leaseholders were not a great number to consult with. The legal advice given in the original report referred only to the door and window proposals and whilst the details of these proposals were excellent the legal position in respect of payments had not been answered. Councillor Winskill further commented that there was some ambiguity as to how payment could be demanded in terms of upfront payments and the advice that payment could be demanded on a quarterly basis as clearly clarified during the meeting by legal representatives.

Councillor Winskill therefore moved that the Committee refer the call-in back to Cabinet on the following 3 grounds : (i) on the issue of the payments methods and Cabinet consider a full consultation with all leaseholders before agreeing to the process of payment, or working with the leaseholder panel or HLA to agree a form of wording (ii) that the cabinet have clear legal advice relating to the whole proposal in terms of the action it can clearly take and not take, and (iii) that given that it implies that the Council is able to demand payment in advance that this be reworded to state that payment can be made either upon satisfactory completion of works or state that advance payment was an option.

Councillor Aitken commented that in his view the whole issue should be referred back to the Cabinet without caveats or suggestion and that in the 5 days that there were in which to organise a meeting of Cabinet officers would need to address the comments and views/concerns expressed during this meeting. He MOVED accordingly.

The Chair clarified whether, in view of the further MOTION of Councillor Aitken whether Councillor Winskill would wish to withdraw his proposal. The Chair also intimated that he would be moving a proposal to uphold the decision of cabinet but with additional caveats. In response to clarification the Chair advised that the committee had taken this course of action previously. The Chair commented that he felt that there was little point in referring the decision back to Cabinet and therefore in upholding the decision that a caveat should be added to the effect that officers needed to be sure that in discussion or putting out information to leaseholders that the proposed methods of payment and discount and advance payments be clearly set out to leave no ambiguity.

Councillor Kober commented that in it was necessary for the Committee to add any caveats to the upholding of the decision of cabinet and that she was assur4ed that officers would be

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 29 JULY 2008**

	<p>ensuring that clear guidance/further information imparted to leaseholders would be clear and concise in its detail.</p> <p>Councillor Winskill, in accepting Councillor Aitken's proposal, advised that he would withdraw his motion.</p> <p>The Chair then asked that the Committee vote on Councillor Aitken's MOTION to refer the whole decision back to cabinet for its consideration.</p> <p>On a vote there being 3 for and 4 against the Motion was lost.</p> <p>The Chair's MOTION was put to the vote. There being 4 for and 3 against it was:</p> <p><b>RESOLVED</b></p> <p>That in respect of the call-in with regard to the decision of the Cabinet of 15 July 2008 (CAB35) – Service Improvement initiatives for leaseholders, (i) the original decision be held to be within the budget &amp; policy framework, and (ii) no further action be taken and that the decision of Cabinet of 15 July 2008 be implemented immediately.</p> <p>There being no further business to discuss the meeting ended at 21.52hrs.</p>	
--	--	--

COUNCILLOR GIDEON BULL

Chair

This page is intentionally left blank

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 19 AUGUST 2008**

Councillors Councillors Bull (Chair), Adamou (Vice-Chair), Aitken, Alexander, Egan, Winskill and Demirci (substituting for Dodds)

Apologies Councillor Dodds  
Felicity Kally (parent-governor representative)

Also Present:  
Councillors Adje, Gorrie

<b>MINUTE NO.</b>	<b>SUBJECT/DECISION</b>
<b>OSCO44.</b>	<b>WEBCASTING</b>  The meeting was webcast on the Council's website.
<b>OSCO45.</b>	<b>APOLOGIES FOR ABSENCE</b>  Apologies for absence were received from Councillor Dodds, who was substituted for by Councillor Demirci
<b>OSCO46.</b>	<b>URGENT BUSINESS</b>  There was no such business.
<b>OSCO47.</b>	<b>DECLARATIONS OF INTEREST</b>  Councillor Egan declared a personal interest in respect of item 5 by nature of being a Member for Woodside Ward.  Councillor Demirci stated that to avoid a future conflict of interest, he would not sit on the Planning Committee in the event of the below item being considered by that body.
<b>OSCO48.</b>	<b>CALL-IN OF THE CABINET ITEM REGARDING CIVIC CENTRE AND CEREMONIAL FUNCTIONS</b>  The special meeting of the committee had been convened to consider the call-in of the Cabinet item regarding the Civic Centre and ceremonial functions.  A decision on the item had been taken by the Cabinet on 28 July 2008, and had been called in, in accordance with the provisions set out in the Constitution, by Councillors Whyte, Gorrie, Oakes, Wilson and Reid.  The proposal was considered by the above Councillors to be outside the budget/policy framework.

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 19 AUGUST 2008**

The committee noted that the Monitoring Officer had ruled the call-in valid for the following reasons:

- (a) it was submitted and signed by 5 Councillors
- (b) it was received by the Head of Democratic Services by 10.00 a.m. on the fifth working day following publication of the draft minute on 30 July 2008 i.e. before 10 a.m. on Wednesday 6<sup>th</sup> August.
- (c) it specified the decision to be called in
- (d) it specified whether the decision was claimed to be outside the policy/budget framework
- (e) it gave reasons for the Call-In and outlined an alternative course of action
- (f) the original decision has not been subject to the urgency procedures required in paragraph 18 of the Rules.

The committee was addressed by Cllr Gorrie, a signatory to the call-in, who stated that the proposed decision was the second largest discretionary expenditure by the Council this decade, that there had been a lack of consultation on the decision and that the proposed new Civic Centre was not explicitly stated in the Council's budget. The signatories to the call-in regarded the proposal as unjustifiable, and stated their belief that the Council should trial a system of holding Civic meetings at a variety of other buildings around the borough.

The committee was also addressed by Michael Corwell Jones of the Friends of Woodside Park, who stated residents concerns over the impact of the proposed development on the park itself. Concern was also raised that the proposed timescale would leave little time for consultation with the local community.

The Cabinet Member for Resources addressed the committee and, in concurrence with the Chief Financial Officer, stated that the decision was part of the Council's policy/budget framework, as it was in accordance with the agreed Accommodation Strategy. The decision had been taken in public at a meeting of the Cabinet, with final action for the sale of the Civic Centre site not required for a further two years.. He stated a number of positive benefits of the move, including the need for the delivery of modern Council services, with the Civic Centre being no longer fit for purpose. The Cabinet Member stated that proposals put forward by the call-in signatories for a trial period without a central Civic Building were uncosted and had no precedent in London. With regards to the services at Woodside House, Officers assured residents that equivalent alternative accommodation would be provided. A site at Commerce Road already identified, and extensive consultation would be carried out prior to the proposed move. The committee was further assured that the proposals would not encroach onto the park landscape in the long-term.

Members expressed their concern over the proposed sale of an asset at a time when the property market was in a 'slump'. The Cabinet Member responded that as the sale would not take place for two

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
TUESDAY, 19 AUGUST 2008**

years, he was confident that the market would have stabilised by that point. He stressed he felt that would be the correct time for the Civic Centre site to be sold from a development perspective.

Officers informed the committee that all known risks had been identified and provided to Members in the report detailing the proposal. The committee was assured by the Cabinet Member that Project Boards were in place and that he had confidence that the proposed project would be managed effectively. It was noted that senior oversight would be provided through the Regeneration Stream Board.

Members were also informed that sustainability was at the heart of the proposals, with further work on issues such as energy efficiency to be carried out in due course. It was acknowledged that the Civic Centre was, by nature of its age, a poor performer in terms of both energy efficiency and in the lack of provision of a temperature-controlled environment within its walls.

Following the withdrawal of the Cabinet Member, Members discussed the proposals, noting their concern that the issue was not brought to the committee's attention as part of the Budget Scrutiny process. Nevertheless, they agreed that the Scrutiny Budget process would continue to be improved year-on-year

Councillor Winskill then moved a MOTION that the decision was outside the Council's Budget/Policy framework and voted to refer it back to the decision maker. Following a vote, the motion FELL.

Councillor Aitken then moved a MOTION that the decision should be referred to Full Council. Following a vote, the motion FELL.

Councillor Bull then moved a MOTION that no further action be taken in respect of the decision, thus allowing the decision to be implemented immediately. Following a vote, the motion was CARRIED.

**RESOLVED:**

That no further action be taken in respect of the call in of Cabinet decision CAB47, Future Accommodation for Civic Centre and Ceremonial Functions.

COUNCILLOR GIDEON BULL

Chair

This page is intentionally left blank



**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE, HELD AT ST ANN'S HOSPITAL, ST ANN'S ROAD, AT 6PM ON WEDNESDAY, 10 SEPTEMBER 2008**

**Present:** Councillor Gideon Bull (Chair), Councillor Gina Adamou, Councillor Karen Alexander, Councillor Ron Aitken, Councillor Pat Egan, Ms Felicity Kally, Councillor David Winskill.

**In Attendance:** Xanthe Barker (LBH), Councillor John Bevan, Lee Bojtor (BEH MHT), Helen Brown (HTPCT), Maria Cane (BEH MHT), Trevor Cripps (LBH), Jan Doust (LHB), Micheal Fox (BEH MHT), Siobhan Harper (HTPCT/LBH), Tim Loveridge (BEH MHT), Rob Mack (LBH), Lisa Redfern (LBH), James Slater (HTPCT), Peter Sudbury (BEH MHT), Andrew Wright (BEH MHT).

*Prior to the presentation the Chairman of the Mental Health Trust (MHT) welcomed the Committee and members of the public to St Ann's. He noted that this formed the first of a series of meetings considering proposals in relation to the development of Mental Health Services in Haringey and the redevelopment of St Ann's site and underlined the Trust's commitment to engaging with the local community in relation to these.*

**MINUTE NO.**

**SUBJECT/DECISION**

<b>OSCO50</b>	<b>WEBCASTING</b>  The Chair advised those present that the meeting was being Webcast on the Council's website.
<b>OSCO51</b>	<b>APOLOGIES FOR ABSENCE</b>  Apologies for absence were received from Councillor Ray Dodds.
<b>OSCO52</b>	<b>URGENT BUSINESS</b>  No items of Urgent Business were received.
<b>OSCO53</b>	<b>DECLARATIONS OF INTEREST</b>  No declarations of interest were made.
<b>OSCO54</b>	<b>DEPUTATIONS</b>  No Deputations were made.  The Chair noted that although no formal Deputations had been received, there would be an opportunity, following the Mental Health Trust's presentation and questions from members of the Committee, for members of the public to contribute to the meeting.
<b>OSCO55</b>	<b>THE DEVELOPMENT OF MENTAL HEALTH SERVICES IN HARINGEY AND THE REDEVELOPMENT OF ST. ANN'S HOSPITAL</b>  The Committee received a presentation from the MHT setting out how the Trust

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
WEDNESDAY, 10 SEPTEMBER 2008**

intended to consult with the local community over proposals in relation to the site. Following the presentation the Chair reminded those present that role of the Committee was to scrutinise the MHT's proposals and the quality of the consultation process. He clarified that the Committee was not responsible for facilitating the consultation process.

Representatives from the PCT reinforced the message that development of Mental Health Services would be driven by the need to improve clinical services. Accommodation was a secondary issue and proposals around this and the St Ann's site would be shaped by service delivery.

#### Questions from the Committee

Concern was expressed by several members of the Committee that the development of further community based services should not be driven by a cost.

In response to queries the Committee was advised that at this stage a financial analysis of funding in relation to potential proposals was not available. However, it was unlikely that additional revenue funding would be made available and therefore the development of services was being considered on a cost neutral basis.

The Committee asked for assurances from the PCT and MHT that the model of consultation used would engage with the broadest range of people possible. It was noted that many members of the public had not been satisfied that previous consultation exercises had achieved this.

The Chair of the MHT advised that the Trust was keen to engage a broad base of people during consultation in order to reflect Haringey's diverse population. The points made in relation to previous consultation exercises were acknowledged and the Committee was advised that an individual had been appointed specifically to manage the consultation process. In addition to this, an agency with specific expertise in facilitating large consultation exercises, would be employed to assist with the process. Once the process for the consultation exercise had been finalised it would be presented to the Committee for discussion.

The Committee requested that a 'bottom up' approach was taken to the consultation exercise. It was noted that a series of workshop sessions were being planned to facilitate discussion with the local community and stakeholders.

In response to a query as to how long it would take to implement proposals to extend the level of community based care, the Committee was advised that it was envisaged that it would take approximately three years to complete in total.

#### Public Representations

The Chair allowed three members of the public to make representations including:

Mr Mario Petrou, Save St Ann's Campaign  
Mr Dave Morris, Haringey Residents Association.  
Mr Mash Alam, Service User.

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
WEDNESDAY, 10 SEPTEMBER 2008**

	<p>In response to points made by members of the public, the Committee was reminded that this formed the start of the consultation process. No final decisions in relation to the development of Mental Health Services or the redevelopment of the St Ann's site had yet been made.</p> <p>The PCT and MHT noted that although both organisations were committed to with engaging local residents it was important that expectations were not raised beyond what was possible within the limitations of the budget available and the site itself.</p> <p>In response to points made by members of the public it was noted that the PCT had no intention of closing forty GP surgeries in the Borough.</p> <p><u>Public Questions</u></p> <p>The Chair invited members of the public to put questions to representatives from the PCT and MHT.</p> <p>In response to a query regarding proposals to expand community based care, it was noted that this was in line with the models used throughout London. The MHT recognised the need to move forward and acknowledged that there had been discussion around the future of St Ann's and services provided from the site for a significant period of time.</p> <p>It was noted that ways of working with and involving the Community and Voluntary Sector would be considered as proposals were developed. Existing mechanisms for engaging with the sector would also be utilised.</p> <p>The Chair reminded those present that this was the first of a series of meetings that would focus on the development of Health Services in the Borough. He noted that these meetings would take place on Wednesday evenings between 6pm and 7.30pm and that they would be publicised via the Council's website and local press.</p> <p><b>RESOLVED:</b></p> <ul style="list-style-type: none"> <li>i. That the comments and discussion arising from the meeting be noted.</li> <li>ii. That the PCT and MHT should present details of the consultation process to the Committee at a future meeting.</li> <li>iii. That future meetings regarding the development Mental Health Services and general Health Services in the Borough be scheduled and publicised.</li> </ul>
<p><b>OSCO56</b></p>	<p><b>NEW ITEMS OF URGENT BUSINESS</b></p> <p>No new items of Urgent Business were received.</p>

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE  
WEDNESDAY, 10 SEPTEMBER 2008**

---

COUNCILLOR GIDEON BULL

Chair

The meeting closed at 7.30pm.